

# **TENDER DOCUMENT**

## **ONLINE TENDER**

### **for Procurement of Comprehensive Maintenance Contract (CMC) Services for Alere Pima CD4 Machines for NACO, for the period of 02 Years**

**Tender No: CMSS/PROC/2024-25/NACO/014  
(Under Single Tender Enquiry)**

**CENTRAL MEDICAL SERVICES SOCIETY**  
(An Autonomous Society Under Ministry of Health & Family Welfare, Govt. of India)  
2<sup>nd</sup> Floor, Vishwa Yuvak Kendra, Pt. Uma Shankar Marg, Teen Murti Marg,  
Chankayapuri, New Delhi-110021  
Phone: 011-21410905, 21410906  
Website: [www.cmss.gov.in](http://www.cmss.gov.in), email- [dgceocmss@cmss.gov.in](mailto:dgceocmss@cmss.gov.in), [gmproc1@cmss.gov.in](mailto:gmproc1@cmss.gov.in),  
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## NOTICE INVITING E-TENDER (E-PROCUREMENT)

**Tender No- CMSS/PROC/2024-25/NACO/014, Dated 02.07.2024**

1. The Central Medical Services Society, an autonomous body under Ministry of Health and Family welfare, Government of India, invites online tenders in prescribed format on Central Public Procurement Portal (CPPP), from eligible and qualified tenderers for procurement of CMC Services for National AIDS Control Organization Program:

Schedule No.	Name of Item/Service	Quantity (Nos.)	Unit of Measurement	EMD in Rs.
I	Comprehensive Maintenance Contract (CMC) Services for Alere Pima CD4 Machines for NACO for the period of 02 Years	74	Nos.	1,11,000/-

Note: The tenderer shall be Original Equipment Manufacturer (OEM) or it's Authorized Indian Agent for the Goods/Equipment being tendered for CMC Services.

2. Tender timelines are as under:

Sr. No.	Description	Scheduled date
(a)	Availability of tender documents on CPPP for download	<b>02/07/2024</b>
(b)	Last date and time for receipt of pre-bid queries, if any	<b>08/07/2024 till 05:00 PM</b>
(c)	Pre-bid meeting date, time and venue	<b>08/07/2024 at 11:00 AM Venue- Conference Hall, CMSS HQ New Delhi</b>
(d)	Last date and time for bid submission	<b>24/07/2024 at 03:00 PM</b>
(e)	Last date and time for submission of original documents	<b>25/07/2024 at 03:00 PM</b>
(f)	Date and time for tender opening (technical bid)	<b>25/07/2024 at 04:00 PM</b>

3. Further details of the NIT along with the terms and conditions, tender document, other specification and Corrigendum (if any) can be published and downloaded from the e-procurement website <https://eprocure.gov.in/eprocure/app>.

**02/07/2024**

**DG&CEO**

**SECTION II: INSTRUCTIONS TO BIDDERS (ITB)**

<p><b>1. Scope of Bid</b></p>	<p><b>1.1 Scope of Bid</b></p> <p>Purchaser as defined in Bid Data Sheet invites bid for supply of Goods/Services as stipulated in “Schedule of Requirement” conforming to specification as indicated in the “Technical Specification and Quality Assurance” and as per terms and conditions as indicated in GCC (General Condition of contract) read with SCC (Special Condition of Contract). The Bids should be submitted as per instruction given below and in the prescribed bidding forms.</p> <p><b>1.2 Interpretations, Definitions, Abbreviations and Document Conventions</b></p> <p>General Conditions of Contract (GCC), details Tenets of interpretation (GCC-clause 1.1), Definitions (GCC-clause 1.2), Document conventions (GCC-clause 1.3) and Abbreviations (GCC-clause 1.4), which shall also apply to the rest of the Tender Document.</p>
<p><b>2. Procuring Entity - Rights and Disclaimers</b></p>	<p><b>2.1 The Procuring Entity</b></p> <p>Bids are to be addressed to the DG &amp; CEO CMSS, complete details given in Bid Data Sheet, herein after called the Tender Inviting Authority. The Tender Inviting Authority is the designated officer for uploading and clarifying this Tender Document. The contract may designate, as required, Inspection Agency/ Officer and interim/ultimate Consignee(s) and Paying authority who shall discharge designated function during contract execution.</p> <p><b>2.2 Right to Intellectual Property and confidentiality:</b></p> <p><b>1.</b> The Tender Document and associated correspondence are subject to copyright laws and shall always remain the property of the Procuring Entity and must not be shared with third parties or reproduced, whether in whole or part, without the Procuring Entity’s prior written consent.</p> <p><b>2.</b> However, Bidders may share these to prepare and submit its bid with its employees, subcontractor(s), or holding Company. Bidders shall obtain from them an undertaking of confidentiality similar to that imposed on Bidder under this clause.</p> <p><b>3.</b> This condition shall also apply to bidders who do not submit a bid after downloading it or who are not awarded a contract in the process.</p> <p><b>4.</b> The obligation of the Bidders under sub-clauses above, however, shall not apply to information that:</p>

- i. now or hereafter is or enters the public domain through no fault of Bidder;
- ii. is legally possessed by Bidder at the relevant time and was not previously obtained, directly or indirectly, from the Procuring Entity; or
- iii. otherwise lawfully becomes available to Bidder from a third party that has no obligation of confidentiality.

5. The provisions of this clause shall survive completion or termination for whatever reason of the Tender Process or the contract.

### **2.3 Right to reject any or all Bids**

The Procuring Entity reserves its right to accept or reject any or all Bids, abandon/ cancel the Tender process, and issue another tender for the same or similar Goods/Services at any time before the award of the contract. It would have no liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for such action(s).

### **2.4 Disclaimers**

#### **2.4.1 Regarding Purpose of the Tender Document**

The Tender Document is neither an agreement nor an offer to prospective Bidder(s) or any other party hereunder. The purpose of the Tender Document is to provide the Bidder(s) with information to assist them in participation in this Tender Process.

#### **2.4.2 Regarding Documents/ guidelines**

The Tender Document, ensuing communications, and Contracts shall determine the legal and commercial relationship between the bidders/ contractors and the Procuring Entity. No other Government or Procuring Entity's document/ guidelines/ Manuals including its Procurement Manual (for internal and official use of its officers), notwithstanding any mention thereof in the Tender Document, shall have any locus-standii in such a relationship. Therefore, such documents/ guidelines/ Manuals shall not be admissible in any legal or dispute resolution or grievance redressal proceedings.

#### **2.4.3 Regarding Information Provided**

Information contained in the Tender Document or subsequently provided to the Bidder(s) is on the terms and conditions set out in the Tender Document or subject to which that was provided. Similar terms apply to information provided verbally or in documentary or any other form, directly or indirectly, by the Procuring Entity or any

	<p>of its employees or associated agencies.</p> <p><b>2.4.4 Regarding Tender Document:</b></p> <ol style="list-style-type: none"> <li>1. The Tender Document does not purport to contain all the information Bidder(s) may require. It may not address the needs of all Bidders. They should conduct due diligence, investigation, and analysis, check the information's accuracy, reliability, and completeness, and obtain independent advice from appropriate sources. Information provided in the Tender Document to the Bidder(s) is on a wide range of matters, some of which may depend upon interpreting the law. The information given is not intended to be an exhaustive account of statutory requirements and should not be regarded as a complete or authoritative statement of law. The Procuring Entity, its employees and other associated agencies accept no responsibility for the accuracy or otherwise for any interpretation or opinion on law expressed herein.</li> <li>2. The Procuring Entity, its employees and other associated agencies make no representation or warranty for the accuracy, adequacy, correctness, completeness or reliability, assessment, assumption, statement, or information in the Tender Document. They have no legal liability, whether resulting from negligence or otherwise, for any loss, damages, cost, or expense that may arise from/ incurred/ suffered howsoever caused to any person, including any Bidder, on such account.</li> </ol>
<p><b>3. Eligibility and Qualification Criteria for Participation in this Tender</b></p>	<p><b>3.1 Bidder</b></p> <p>Subject to provisions in this Tender Document, participation in this Tender Process is open to all bidders who fulfill the eligibility criteria detailed in this bid document. Bidder should meet (as on the date of his bid submission and should continue to meet till the award of the contract) the ‘Eligibility Criteria’ detailed in this bid document. Bidder shall submit a declaration about the ‘Eligibility Criteria’ compliance in Form 1.2 – Eligibility Declarations.</p> <p><b>3.2 Eligibility of bidders from specified countries</b></p>

Entities having beneficial ownership in land border sharing countries, as defined in Department of Expenditure Order No. F.7/10/2021-PPD dated 23.02.2023, as amended from time to time, shall be eligible to bid only if they are registered with competent authority in accordance with the provisions of the Order.

**3.3 Conflict of Interest** - Any bidder having a conflict of interest, which substantially affects fair competition, shall not be eligible to bid in this tender. Bids found to have a conflict of interest shall be rejected as nonresponsive. Bidder shall be required to declare the absence of such conflict of interest in Form 1.2 - Eligibility Declarations. A bidder in this Tender Process shall be considered to have a conflict of interest if the bidder:

1. directly or indirectly controls, is controlled by or is under common control with another Bidder; or
2. receives or have received any direct or indirect subsidy/ financial stake from another bidder; or
3. has the same legal representative as another bidder for purposes of this bid; or
4. has a relationship with another bidder, directly or through common third parties, that puts it in a position to have access to information about or influence the bid of another Bidder or influence the decisions of the Procuring Entity regarding this Tender process; or
5. Participates in more than one bid in this tender process. Participation in any capacity by a Bidder (including the participation of a Bidder as sub-contractor in another bid or vice-versa) in more than one bid shall result in the disqualification of all bids in which he is a party. However, this does not limit the participation of a non-bidder firm as a sub-contractor in more than one bid; or
6. would be providing goods/services, works, or non-consulting services resulting from or directly related to consulting services that it provided (or were provided by any affiliate that directly or indirectly controls, is controlled by, or is under common control with that firm), for the procurement planning (inter-alia preparation of feasibility/ cost estimates/ Detailed Project Report (DPR), design/ technical specifications, terms of reference (ToR) / Activity Schedule/ schedule of requirements or the Tender Document etc) of this Tender process; or
7. has a close business or family relationship with a staff of the Procuring Organization who: (i) are directly or indirectly



involved in the preparation of the Tender document or specifications of the Tender Process, and/or the evaluation of bids; or (ii) would be involved in the implementation or supervision of resulting Contract unless the conflict stemming from such relationship has been resolved in a manner acceptable to the Procuring Entity throughout the Tender process and execution of the Contract.

**3.4 Eligibility of Distributors/ Agents/ Resellers** – Unless otherwise stipulated in Bid Data Sheet, only manufacturers of the quoted items are authorized to participate in this bid. Distributors/ Agents/ Resellers are not eligible to bid

**3.5 Eligibility of Class-I/ Class-II/ Non-local Suppliers** - As detailed in Bid Data Sheet.

- 1. Minimum local content requirement for bidder's** classification as Class-I/ Class-II local Suppliers shall be as detailed in Bid Data Sheet.
2. The 'Class-I local Supplier'/ 'Class-II local Supplier' at the time of tender, bidding, or solicitation are required to indicate the percentage of local content and provide self-certification that the item/services offered meets the local content requirement for 'Class-I local Supplier'/ 'Class-II local Supplier' as the case may be. In cases of procurement for a tender value above Rs. 10 crores, the 'Class-I local Supplier'/ 'Class-II local Supplier' shall be required to provide a certificate, in the prescribed format, from the statutory auditor of the company (in the case of companies) or a practicing cost accountant or practicing chartered accountant (in respect of Contractors other than companies) giving the percentage of local content. Bids with false declarations regarding Local contents shall be rejected as responsive, in addition to punitive actions under the MII orders and for violating the Code of Integrity as per the Tender Document.

**3.6 Eligibility of Non-MSE entities** (MSE means Micro and Small Enterprises) - As detailed in Bid Data Sheet.

**3.7 Debarred/ black listed bidders** – In accordance with DoE guidelines vide OM No F.1/20/2018/PPD dt. 02.11.2021, the bidder should not be debarred, in general or for the goods/services tendered,

	<p>by CMSS, MoH&amp;FW and DoE on the date of tender opening. Aforesaid debarred bidders are not eligible to bid.</p> <p><b>3.8 Qualification Criteria</b> – Only the bidders, who meet the qualification criteria as detailed in Section IV of the bid document shall be considered for award of contract. Bidders are required to submit supporting documents, as indicated in Section IV “Qualification Criteria”.</p>
<p><b>4. Purchase Preference Policies of the Government</b></p>	<p><b>4.1 Support to local manufacturers</b></p> <p>Policies of the Government to support local manufacturers shall apply to this procurement. Accordingly, the provisions of Public Procurement (Preference to Make in India) Order 2017 dated 16.09.2020, as amended from time to time, shall apply to this procurement. In accordance with aforesaid provisions:</p> <ol style="list-style-type: none"> <li>1. If the nodal Ministry has notified the item/services as having sufficient local capacity and competition, and to be procured exclusively from Class-I local suppliers, under Para 3(a) of PPP-MII Order, only Class-I local suppliers shall be eligible to submit a bid and be considered.</li> <li>2. If the item/Service is not reserved for procurement exclusively from Class-I local suppliers and if Class-II/ Non-local suppliers are also eligible to participate in the tender, as per ITB 3.5, purchase preference shall be given to Class-I local suppliers over Class-II/ Non-local suppliers provided its quoted rates fall within 20% margin of purchase preference, in accordance with PPP-MII Order dated 16.09.2020.</li> </ol> <p>The 'Class-I local Supplier'/ 'Class-II local Supplier' availing aforesaid benefit are required to indicate at the time of tender, bidding, or solicitation the percentage of local content and provide self-certification that the item/Service offered meets the local content requirement for 'Class-I local Supplier'/ 'Class-II local Supplier', as the case may be. In cases of procurement for a tender value above Rs. 10 crores, the 'Class-I local Supplier'/ 'Class-II local Supplier' shall be required to provide a certificate, in the prescribed format, from the statutory auditor of the company (in the case of companies) or a practicing cost accountant or practicing chartered accountant (in respect of Contractors other than companies) giving the percentage of local content. Bids with false declarations regarding Local contents shall be rejected as responsive, in addition to punitive actions</p>

under the MII orders and for violating the Code of Integrity as per the Tender Document.

#### **4.2 Support to MSEs**

Policies of the Government to support Micro and Small Industries shall apply to this procurement. Accordingly, the provisions of M/o MSME Public Procurement Policy for the Micro and Small Enterprises (MSEs) Order, 2012, as amended from time to time shall apply to this procurement. In accordance with aforesaid provisions:

1. MSEs shall be exempted from payment of Earnest Money. They shall be required only to submit Bid Securing Declaration.
2. If the item/service is reserved for exclusive purchase from Micro and Small Enterprises (MSEs) as per the Public Procurement Policy for the Micro and Small Enterprises Order, 2012, only MSEs shall be eligible to submit a bid and be considered.
3. If the item/Service is not reserved for procurement exclusively from MSEs and if Medium/ Large enterprises are also eligible to participate in the tender, purchase preference shall be given to MSEs over Medium/ Large enterprises provided its quoted rates fall within 15% margin of purchase preference, in accordance with Public Procurement Policy for the Micro and Small Enterprises (MSEs) Order, 2012.
4. Relaxation in Prior Turnover and Experience: The prior turnover and prior experience requirement for MSEs enterprises shall be as indicated in Qualification Criteria/ Section IV.
5. In accordance with M/o MSME Gazette Notification No S.O. 2119 (E) dt. 26<sup>th</sup> June 2020, “ In case of reverse-graduation of an enterprise, whether as a result of re-classification or due to actual changes in investment in plant and machinery or equipment or turnover or both, and whether the enterprise is registered under the Act or not, the enterprise will continue in its present category till the closure of the financial year and it will be given the benefit of the changed status only with effect from 1st April of the financial year following the year in which such change took place.”

6. In accordance with M/o MSME Gazette Notification No S.O. 4926 (E) dt. 18<sup>th</sup> October 2022, "In case of an upward change in terms of investment in plant and machinery or equipment or turnover or both, and consequent re-classification, an enterprise shall continue to avail of all non - tax benefits of the category (micro or small or medium) it was in before the re-classification, for a period of three years from the date of such upward change."

MSEs interested in availing aforesaid benefits must enclose in Form 1.2 with their offer the Udhyam Registration Certificate with the Udhyam Registration Number as proof of their being MSE registered on the Udhyam Registration Portal. The certificate should be valid on the date of bid submission.

**4.3 Support to Start-up Enterprises** - Policies of the Government to support Start-ups shall apply to this procurement. Accordingly, in accordance with Department of Expenditure OM No F.20\212014-PPD dated 25.07.2016 and its subsequent clarifications:

- 1. Exemption from submission of Bid Security:** DPIIT registered Start-ups shall be exempted from payment of Earnest Money. They shall be required only to submit Bid Securing Declaration.
- 2. Relaxation in Prior Turnover and Experience:** The prior turnover and prior experience requirement for DPIIT registered start-up enterprises shall be as indicated in Qualification Criteria/ Section IV.

**4.4** The guidelines regarding concurrent applicability of "Public Procurement (Preference to Make in India) Order 2017" and "Public Procurement Policy for the Micro and Small Enterprises (MSEs) Order, 2012" for simultaneous purchase preference to both Class-I local suppliers and MSE suppliers are detailed as under:

1. The applicability of "Public Procurement Policy for MSEs Order 2012" (PPP MSE Order) and "Public Procurement (Preference to Make in India) Order 2017" (PPP-MII Order) in various scenarios, involving simultaneous purchase preference to MSEs and Class-I local suppliers respectively, shall be in accordance with Department of Expenditure OM No. F.1/4/2021-

	<p>PPD dated 18.05.2023 read with “Public Procurement (Preference to Make in India) Order 2017” and “Public Procurement Policy for the Micro and Small Enterprises (MSEs) Order, 2012”, as amended till date.</p>
<p><b>5. The Goods/Service, Eligible Goods/Service and Basis of Evaluation</b></p>	<p><b>5.1 Eligible Goods/Services –Origin and Minimum Local Content</b></p> <p>Unless otherwise stipulated in the Tender Document, all ‘Goods/Services’ and ‘incidental Works/ Service’ to be supplied under the contract must conform to i) restrictions on certain countries with land-borders with India (ITB-clause 3.2; ii) minimum local content (Make in India Policy (ITB-clause 3.5 and 4.1); iii) Procurement Policy for the Micro and Small Enterprises (MSEs) Order, 2012 (ITB-clause 3.6 and 4.2). If Bidder avails benefits under any preferential policy as Class-I Local Supplier or as MSE or Start-up enterprise, the Goods/Service must not circumvent the provisions relating to such benefits.</p> <p><b>5.2 Basis of Evaluation for Schedules</b></p> <p>5.2.1 Unless otherwise stipulated in Bid data sheet, if there is more than one schedule in Section V: Schedule of Requirements, evaluation of financial ranking of bids shall be done separately for each schedule, and Bidder has the option to submit its quotation for any one or more schedules.</p> <p>5.2.2 Bidder shall submit bid for minimum 50% of the scheduled quantity, unless otherwise defined in the bid data sheet.</p>

**6. Bid Prices,  
Taxes and  
Duties**

**6.1 Prices**

**6.1.1 Competitive and Independent Prices**

- a. The prices should be arrived at independently, without restricting competition, any consultation, communication, or agreement with any other bidder or competitor relating to:
  - i. those prices; or
  - ii. the intention to submit an offer; or
  - iii. The methods or factors used to calculate the prices offered.
- b. The prices should neither be nor shall be knowingly disclosed by the Bidder, directly or indirectly, to any other bidder or competitor before bid opening or contract award unless otherwise required by law.

**6.1.2 Undue profiteering**

1. **Controlled Price, if any or MRP:** The price quoted by Bidder shall not be higher than the controlled price fixed by law for the Goods/Service, if any, or where there is no controlled price, it shall not exceed the prices or contravene the norms for fixation of prices if any, laid down by Government or where the Government has fixed no such prices or norms, it shall not exceed the price appearing in any agreement, if any, relating to price regulation by any industry. In any case, save for special reasons stated in the bid, if any, the price charged shall not be higher than the Maximum Retail Price (MRP).
2. **Undue profiteering:** If the price quoted is higher than the controlled price in the sub-clause above, Bidder shall specifically mention this fact in his bid giving reasons for quoting a higher price(s). If he fails to do so or makes any misstatement, it shall be lawful for the Procuring Entity either to revise the price at any stage to bring it in conformity with the sub-clause (1) above or to terminate the contract for default as per the contract and avail all the remedies available therein in addition to other punitive actions for violation of Code of Integrity.

**6.1.3 Price Components**

1. Bidder shall indicate in the Price Schedule all the specified components of prices shown therein, including the unit prices and total bid prices.
2. The prices in the corresponding price schedule shall be entered separately in the following manner:
  - a. The price of the Goods/Services quoted ex-factory, ex-showroom, ex-warehouse or off-the-shelf, as applicable, shall be assumed to include all taxes and duties like GST, customs duty, etc. already paid or payable on the components and raw material used in the manufacture or assembly of the Goods/Services.
  - b. Any GST, which shall be payable on the Goods/Services in India if the contract is awarded.
  - c. Charges towards inland transportation, insurance, and other local costs incidental to the delivery of the Goods/Services to their final destination as stipulated in Section V: Schedule of Requirements.

#### **6.1.4 Price Schedule**

1. Bidders are to upload only the downloaded Price Schedule (in excel format) after entering the relevant fields without any alteration/ deletion/ modification of other portions of the excel sheet. All the columns shown in the price schedule should be filled up as required. If any column does not apply to a Bidder, he should clarify the same.
2. Bidders shall fill in their rates other than zero value in the specified cells without keeping it blank.
3. The quoted price shall be considered to include all relevant financial implications, including inter-alia the scope of the Goods to be supplied, location of the bidder, location of the consignee(s), terms of delivery/Services, extant rules and regulations relating to taxes, duties, customs, transportation, environment, labour etc. in India.

#### **6.1.5 Provisions of GST**

1. Break up of different price elements, i.e., as per GST Act, shall be indicated separately, along with its associated HSN code and GST rate.
2. While quoting the basic rate, the bidder should offset the input credit available/ to be availed as per the GST Act.
3. Please refer to ITB-clause 6.3 for further details.

### **6.1.6 Currencies of Bid and Payment**

- 1 The currency of bid and payment shall be quoted by Bidder entirely in Indian Rupees. All payments shall be made in Indian Rupees only.

### **6.1.7 Non-compliance**

Tenders, where prices are quoted in any other way, shall be rejected as nonresponsive.

### **6.2.2 Firm/ Variable Price**

#### **1. Firm Price**

Prices quoted by Bidder shall remain firm and fixed during the currency of the contract and not subject to variation on any account.

### **6.2.3 Exchange Rate Variation- Deleted**

## **6.3 Goods and Services Tax (GST)**

### **6.3.1 GST Registration Status:**

1. All the bidders/ Bidders should ensure that they are GST compliant and their quoted tax structure/ rates as per GST Act/ Rules. Bidder should be registered under GST and furnish GSTIN number and GST Registration Certificate in their offer unless they are specifically exempted from registration under specific notification/ circular/ section/ rule issued by statutory authorities.

#### **2. GST Registration Number (15-digit GSTIN).**

If the bidder has multiple business verticals in a state and has separate registration for each vertical, the GSTIN of each vertical is concerned with the supply and service involved, as per the scope of Schedule of Requirements and Price Schedule quoted.

#### **3. Composition scheme:**

If the Bidder has opted for a composition levy under Section 10 of CGST, he should declare the fact while bidding along with GSTIN and GST registration certificate.

#### **4. Exemption from Registration:**

If a bidder is not liable to take GST registration, i.e., having turnover below threshold, he shall submit undertaking/ indemnification against tax liability. Bidder claiming exemption in this respect shall submit a valid certificate from practising Chartered Accountant (CA)/ Cost Accountant with Unique



Document Identification Number (DIN) to the effect that Bidder fulfils all conditions prescribed in notification exempting him from registration. Such bidder/ dealer shall not charge any GST and/ or GST Cess in the bill/ invoice. In such case, applicable GST shall be deposited under Reverse Charge Mechanism (RCM) or otherwise as per GST Act by the Procuring Entity directly to concerned authorities. Bidder should note that his offer would be loaded with the payable GST under the RCM. Further, Bidder should notify and submit to the Procuring Entity within 15 days from the date of becoming liable to registration under GST.

5. The principal place of business for purchase (CMSS) is Delhi with details as follows:

Central Medical Services Society  
2nd Floor, Vishwa Yuvak Kendra,  
Teen Murti Marg, Chanakyapuri,  
New Delhi-110021.  
**GSTIN-07AABAC6275F1ZU**

#### **6.3.2 HSN Code and GST Rate:**

1. It shall be the responsibility of Bidder to ensure that they quote the exact HSN Code and corresponding GST rate for the goods/services being offered by them.
2. As per the GST Act, the bid and contract must show the GST Tax Rates (and GST Cess if applicable) and GST Amount explicitly and separate from the bid/ contract price (exclusive of GST). If the price is stated to be inclusive of GST, the current rate included in the price must be declared by the bidder.
3. If a Bidder asks for GST (and GST Cess if applicable) to be paid extra, the rate and nature of such taxes applicable should be shown separately. Bidders should quote 'GST' if payable extra on the total basic rate of each cost element and quote GST in '%' inclusive of cess.
4. If GST, other taxes, duties are not specified, or column is left blank in the price schedule, it shall be presumed that no such tax/ levy is applicable or payable by the Procuring Entity.
5. Applicability to Imported Goods/ Services: Following the implementation of GST, the import of commodities shall not be subject to such erstwhile applicable duties like safeguard duty, education cess, basic customs duty, anti-dumping duty, etc. All these supplementary custom duties are subsumed under GST.

	<p>The supply of commodities or services or both, if imported into India, shall be considered as supply under inter-state commerce/ trade and shall attract integrated tax (IGST). The IGST rate and GST cess shall be applicable on the ‘Custom Assessable Value’ plus the ‘Basic Customs duty applicable thereon’.</p> <p><b>6.4 Payments</b></p> <p><b>6.4.1 General</b></p> <p>Payment terms as laid down in clause GCC 10.3 shall be applicable.</p> <p><b>6.4.2 No Advance Payments</b></p> <p>No advance payment of any type (Mobilization, secured advances etc.), shall be made by the Procuring Entity to the contractor.</p>
<p><b>7. Downloading the Tender Document; Corrigenda and Clarifications</b></p>	<p><b>7.1 Downloading the Tender Document</b></p> <p>The Tender Document shall be published and be available for download. The Bidders can download the Tender Document after the date and time of the start of availability till the deadline for availability. If the office happens to be closed on the deadline for the availability of the Tender Document, the deadline shall not be extended.</p> <p><b>7.2 Corrigenda/ Addenda to Tender Document</b></p> <p>Before the deadline for submitting bids, the Procuring Entity may update, amend, modify, or supplement the information, assessment or assumptions contained in the Tender Document by issuing a corrigenda and addenda. The corrigenda and addenda shall be published in the same manner as the original Tender Document. Without any liability or obligation, the Portal may send intimation of such corrigenda/ addenda to bidders who have downloaded the document under their login. However, the bidders' responsibility is to check the website(s) for any corrigenda/ addenda. Any corrigendum or addendum thus issued shall be considered a part of the Tender Document. To give reasonable time to the prospective bidders to take such corrigendum/ addendum into account in preparing their bids, the Procuring Entity may suitably extend the deadline for the bid submission, as necessary. After the procuring entity makes such modifications, any Bidder who has submitted his bid in response to the original invitation shall have the opportunity to either withdraw his bid or re-submit his bid superseding the original bid within the extended time of submission as per ITB-clause 10.4.1 below.</p> <p><b>7.3 Clarification on the Tender Document</b></p>

	<p>A Bidder may seek clarification of the Tender Document from Office/ Contact Person/ e-procurement Help Desk as mentioned in BDS, provided the clarifications are raised before the clarification end date mentioned in BDS (or if not mentioned, within 7 days before the deadline for the bid submission). The Procuring Entity shall respond within 5 working days of receipt of such a request for clarification. The query and clarification shall be shared on the portal with all the prospective bidders. No separate communication shall be sent to the bidders. Accordingly, bidders are advised to regularly visit the portal for any update. Any modification of the Tender Document that may become necessary due to the clarification shall be made by the Procuring Entity through an Addendum/ Corrigendum issue under the sub-clause above.</p>
<p><b>8. Pre-bid Conference</b></p>	<ol style="list-style-type: none"> <li>1. Prospective bidders interested in participating in this tender may attend a Pre-bid conference to clarify techno-commercial conditions of the Tenders at the venue, date and time specified in Bid Data Sheet. Participation in the Pre-bid conference is restricted to prospective bidders who have downloaded the Tender Document.</li> <li>2. Participation is not mandatory. However, if a bidder chooses not to (or fails to) participate in the Pre-bid conference or does not submit a written query, it shall be assumed that they have no issues regarding the techno-commercial conditions.</li> <li>3. The date and time by which the written queries for the Pre-bid must reach the authority and the last date for registration for participation in the Pre-bid conference are also mentioned in the Bid Data Sheet. If the dates are not mentioned, such date and time shall be 7 days before the date and time of the pre-bid conference.</li> <li>4. Delegates participating in the Pre-bid conference must provide a photo identity and an "Authorization for attending a Pre-bid Conference" from their Company/ principals; else, they shall not be allowed to participate. The pre-bid conference may also be held online at the discretion of the Procuring Entity.</li> <li>5. After the Pre-bid conference, Minutes of the Pre-bid conference shall be published on the Procuring Entity's portal. If required, a clarification letter and corrigendum to Tender Document shall be issued, containing amendments of various provisions of the Tender</li> </ol>

	<p>Document, which shall form part of the Tender Document. As per ITB-clause para under 7.2 above, to give reasonable time to the prospective bidders to take such clarifications into account in preparing their bids, the Procuring Entity may suitably extend, as necessary, the deadline for the bid submission.</p> <p>6. No separate communication shall be sent to the prospective bidders regarding their pre-bid queries/ any other clarification. Purchaser's response to the queries/ clarifications shall be uploaded only on the portal. Accordingly, bidders are advised to regularly visit the portal for any update.</p>
<p><b>9. Preparation of Bids</b></p>	<p><b>9.1 The bid</b></p> <p><b>9.1.1 Language of the bid</b> The bid submitted by Bidder and all subsequent correspondence and documents relating to the bid exchanged between Bidder and the Procuring Entity shall be written in English Language. However, the language of any printed literature furnished by Bidder in connection with its bid may be written in any other language provided a translation accompanies the same in the bid language. For purposes of interpretation of the bid, translation in the language of the bid shall prevail.</p> <p><b>9.1.2 Acquaintance with Local Conditions and Factors</b> The Bidder, at his own cost, responsibility, and risk, is encouraged to visit, examine, and familiarize himself with all the site/ local conditions and factors. The Bidder acknowledges that before the submission of the bid, he has, after a complete and careful examination, made an independent evaluation of the Site/ local conditions, the legal, environmental, infrastructure, logistics, communications and any other conditions or factors of which would have any effect on the price to be quoted by him or affecting performance/ completion of the contract. Bidders shall themselves be responsible for compliance with Rules, Regulations, Laws and Acts in force from time to time at relevant places. On such matters, the Procuring Entity shall have no responsibility and shall not entertain any request from the bidders in these regards.</p> <p><b>9.1.3 Cost of Bidding</b> The Bidder(s) shall bear all direct or consequential costs, losses and expenditure associated with or relating to the preparation, submission, and subsequent processing of their Bids, including but not limited to preparation, copying, postage, delivery fees, expenses</p>

associated with any submission of samples, demonstrations, or presentations which the Procuring Entity may require, or any other costs incurred in connection with or relating to their Bids. All such costs, losses and expenses shall remain with the Bidder(s), and the Procuring Entity shall not be liable in any manner whatsoever for the same or any other costs, losses and expenses incurred by a Bidder(s) for participation in the Tender Process, regardless of the conduct or outcome of the Tender Process.

**9.1.4 Interpretation of Provisions of the Tender Document**

The provisions in the Tender Document must be interpreted in the context in which these appear. Any interpretation of these provisions far removed from such context or other contrived or in between-the-lines interpretation is unacceptable.

**9.1.5 Quote Quantities/ Prices in both Numerals and Words**

Although the software on the Portal may convert quantities/ rates/ amounts in numerical digits in Bids to words, the bidders are advised to ensure that there is no ambiguity in this regard.

**9.1.6 Alternative Bids not Allowed**

Conditional offers, alternative offers, multiple bids by a bidder shall not be considered. The Portal shall permit only one bid to be uploaded.

**9.2 Documents comprising the bid:**

**9.2.1 Techno-commercial bid/ Cover**

"Technical Bid" shall include inter-alia the original or scanned copies of duly signed or digitally signed copies of the following documents in pdf format. Pdf documents should not be password protected. If so, stipulated in BDS, specified originals or self-certified copies of originals shall also be required to be physically submitted as per instruction contained therein. No price details should be given or hinted at in the Technical bid:

1. Form 7: Documents relating to Bid Security: Scanned copy of Bid Securing Declaration (applicable for MSEs and Startups)/ EMD (applicable for all other bidders i.e. other than MSEs and Startups), as applicable, is to be uploaded along with electronic bid. The original documents are to be deposited with the Tender Inviting Authority within timelines as prescribed in the Bid Data Sheet. Failure to

deposit the original documents by the specified last date shall result in summarily rejection of bid;

- a. Form 7: Bid Securing Declaration Format
- b. Form 7A: EMD Bank Guarantee Format

- 2. Form 1: bid Form (to serve as covering letter and declarations applicable for both the technical bid and financial bid);
  - a. Form 1.1: Bidder Information;
  - b. Form 1.2: Eligibility Declarations;

Following documents are to be attached mandatorily:

- i. Self-attested copy of registration certificate/ Partnership deed, as the case may be.
- ii. Self-attested copy of PAN
- iii. Self-attested copy of GSTIN Registration
- iv. Self-attested copy of Power of Attorney authorizing signatories to sign the bid.
- v. Self-attested copy of Registration Certificate for entities having beneficial ownership in land border sharing countries, if applicable.
- vi. Self-attested copy of MSME Registration, if applicable.
- vii. Self-attested copy of Startup Registration, if applicable
- viii. Any other document stipulated in the bid document to establish bidder's eligibility to participate in the bidding process.

- c. Form 1.3: Local content Declaration: **DELETED**

- 3. Form 4: 'Qualification Criteria – Compliance and Deviations': Unless otherwise stipulated in Bid Data Sheet: the Following documentary evidence to establish the Bidder's qualifications as stipulated in Section IV: Qualification Criteria, apart from any other document listed explicitly in the bid document may also be attached.
  - a. Self-Declaration of Manufacturer in case the bidder is a Manufacturer OR  
Manufacturer Authorization in case, the bidder is Authorized Indian Agent/ Subsidiary.
  - b. Details of Service Centers in India, including Engineer Information

- c. Performance Statement in support of having supplied same or similar items/service in the past in the Form 4.1
- d. Annual Turnover Statement of previous years in the Form 4.2
- e. Audited Annual Reports of previous years
- f. Any other document stipulated in Section -IV: “Qualification Criteria”/ Bid document.

4. Form 2: Schedule of Requirements – Compliance and Deviation: Bidders should fill this form to detail the Schedules of Goods/Service offered by them, maintaining the same numbering and structure. They may add additional details not covered elsewhere in their bid. They should highlight here any deviations/ exceptions/ reservations regarding Section V: ‘Schedule of Requirements’ in tabular format. Even in case of no deviation, please fill in confirmations and nil deviation statements. If mentioned elsewhere in the bid, such deviations shall not be recognized and shall be null and void.

5. Form 3 - Technical Specifications and Quality Assurance – **DELETED**

6. Form 5 - Terms and Conditions – Compliance and Deviation: Bidder must comply with the entire commercial and other clauses of this Tender Document. Any deviations should be listed in a tabular form without ambiguity or conditionality. Even in case of no deviation, please fill in confirmations and nil deviation statements. If mentioned elsewhere in the bid, such deviations shall not be recognized and shall be null and void.

7. Form 6- Checklist for the Bidders. Bidder must also upload the Checklist given in the Tender Document as Form 6 to confirm that he has complied with all the instructions in the Tender Document, and nothing is inadvertently left out. This checklist is only for general guidance and is not comprehensive, and does not absolve Bidder from complying with all the requirements stipulated elsewhere in the Tender Document.

8. Any other format/ form, not covered above but part of bid document/ considered relevant by the bidder

### **9.2.2 Financial bid/ Cover**

"Financial bid" shall comprise the Price Schedule (To be submitted separately as an excel sheet) considering all financially relevant details, including Taxes and Duties as per ITB-clause 6.3. No additional technical details, which have not been brought out in the Technical bid shall be brought out in the Financial bid.

### **9.3 Bid Validity**

1. Unless specified to the contrary in the BDS, Bids shall remain valid for a period not less than 150 days from the deadline for the bid Opening stipulated in BDS. A bid valid for a shorter period shall be rejected as nonresponsive.
2. In case the day upto which the bids are to remain valid falls on/ subsequently declared a holiday or closed day for the Procuring Entity, the bid validity shall automatically be deemed to be extended upto the next working day.
3. In exceptional circumstances, before the expiry of the original time limit, the Procuring Entity may request the bidders to extend the validity period for a specified additional period. The request and the bidders' responses shall be made in writing or electronically. A bidder may agree to or reject the request. A bidder who has agreed to the Procuring Entity's request for extension of bid validity, in no case, he shall be permitted to modify his bid.

### **9.4 Bid Security - Related Documents**

1. Bidders shall submit Earnest Money Deposit (EMD) for the amount as indicated in **Bid Data Sheet**.
2. The EMD shall be paid by Account payee Demand Draft/ Fixed Deposit Receipt/ Banker's Cheque /Bank Guarantee or RTGS/NEFT/Insurance Surety Bonds.
3. For EMD fund transfer, purchaser's bank account details are as under:

**Beneficiary Name: Central Medical Services Society**

**A/C No. : 50100729160644**

**Bank Name: HDFC Bank**

**Branch: SAFDARJUNG ENCLAVE-DEER PARK, New Delhi**



**IFSC Code: HDFC0000503**

4. EMD Bank Guarantee format is given in **Section – IX/ Form: 7A**. The name of beneficiary in Bank Guarantee shall be **Central Medical Services Society**. EMD shall remain valid for 45 days beyond the validity period for the bid and will be extended accordingly beyond any extension subsequently requested by purchaser. The Bank guarantee shall be issued by a Commercial bank in India to make it enforceable and acceptable to the purchaser.
5. Offers of the firms submitted without EMD / EMD for a shorter period/EMD for an amount lesser than the amount as demanded will summarily rejected.
6. The EMD will be forfeited, if the bidder withdraws or amends, impairs or derogates from the tender in any respect within the period of validity of his Tender
7. The EMD will be refunded to the successful bidder/s within 30 days from the date of signing the contract agreement and on the deposit of the Performance Security.
8. The EMD furnished by all unsuccessful tenderers will be returned as early as possible after the expiration of the period of tender validity but not later than 30 days of the award of the contract.
9. For bidders falling in the category of MSEs and Startup, EMD requirement has been waived off as detailed in ITB Section 4.2 and 4.3 respectively. In lieu of Bid Security, such Bidders shall furnish Bid Securing Declaration (BSD) as Form 7: The BSD is required to protect the Procuring Entity against the risk of the Bidder's unwarranted conduct as amplified under the sub-clause below.
  - a) The BSD provides for automatic suspension of the Bidder from being eligible for bidding in any tender in Ministry/ Department of Procuring Organisation for 2 years from the date of such enforcement. This declaration shall stand enforced if Bidder breaches the following obligation(s) under the tender conditions:

	<ul style="list-style-type: none"> <li>i. withdraws or amends his bid or impairs or derogates from the bid in any respect within the period of validity of its bid; .or</li> <li>ii. after having been notified within the period of bid validity of the acceptance of his bid by the Procuring Entity:</li> <li>iii. refuses to or fails to submit the original documents for scrutiny or the required Performance Security within the stipulated time as per the conditions of the Tender Document.</li> <li>iv. fails or refuses to sign the contract.</li> </ul> <p>10. Unsuccessful Bidders' bid-Securing Declaration shall expire, if the contract is not awarded to them, upon:</p> <ul style="list-style-type: none"> <li>a) receipt by Bidder of the Procuring Entity's notification <ul style="list-style-type: none"> <li>i. of cancellation of the entire tender process or rejection of all bids or</li> <li>ii. of the name of the successful bidder or</li> </ul> </li> <li>b) forty-five days after the expiration of the bid validity or any extension thereof</li> </ul> <p>11. The bid-Securing Declaration of the successful bidder shall stand expired only when Bidder has furnished the required Performance Security and signed the Agreement.</p> <p><b>9.5 Non-compliance with these provisions</b></p> <p>Bids are liable to be rejected as nonresponsive if a Bidder:</p> <ul style="list-style-type: none"> <li>1. fails to provide and/ or comply with the required information, instructions etc., incorporated in the Tender Document or gives evasive information/ reply against any such stipulations.</li> <li>2. furnishes wrong and/ or misleading data, statement(s) etc. In such a situation, besides rejection of the bid as nonresponsive, it is liable to attract other punitive actions under relevant provisions of the Tender Document for violation of the Code of Integrity.</li> </ul>
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**10. Signing and  
Uploading of  
Bids**

**10.1 Relationship between Bidder and eProcurement Portal**

The Procuring Entity is neither a party nor a principal in the relationship between Bidder and the organisation hosting the e-procurement portal (hereinafter called the Portal). Bidders must acquaint and train themselves with the rules, regulations, procedures, and implied conditions/ agreements of the Portal. Bidders intending to participate in the bid shall be required to register in the Portal. Bidders shall settle clarifications and disputes, if any, regarding the Portal directly with them. In case of conflict between provisions of the Portal with the Tender Document, provisions of the Portal shall prevail. Bidders may study the resources provided by the Portal for Bidders.

**10.2 Signing of bid**

The individual signing/ digitally signing the bid or any other connected documents should submit an authenticated copy of the document(s), which authorizes the signatory to commit and submit bids on behalf of the bidder in Form 1.1: Bidder Information.

**10.3 Submission/ uploading of Bids.**

**10.3.1 Submission/ Uploading to the Portal**

1. No manual Bids shall be made available or accepted for submission (except for originals of scanned copies as per sub-clause 6 below). In the case of downloaded documents, Bidder must not make any changes to the contents of the documents while uploading, except for filling the required information – otherwise, the bid shall be rejected as nonresponsive.
2. Bids shall be received only *Online* on or before the deadline for the bid submission as notified in BDS.
3. Only one copy of the bid can be uploaded, and Bidder shall digitally sign all statements, documents, certificates uploaded by him, owning sole and complete responsibility for their correctness/ authenticity as per the provisions of the IT Act 2000 as amended from time to time.
4. Bidder need not sign or up-load the Bid documents above while uploading his bid unless otherwise instructed in the Tender Document. It is assumed that Bidder commits itself to comply with all the Sections and documents uploaded by the Tender Inviting Officer.
5. Bidder must upload scanned copies of originals (or self-attested copies of originals – as specified). Uploaded Pdf documents should not be password protected. Bidder should

ensure the clarity/ legibility of the scanned documents uploaded by him.

6. If stipulated in the BDS, copies/ originals of such specified uploaded scanned documents must also be physically submitted sealed in cover to TIA. Failure to do so is likely to result in the bid being rejected as non-responsive. If the office is closed on the deadline for physical submission of originals, it shall stand extended to the next working day at the same time and venue. The Procuring Entity reserves its right to call for verification originals of all such self-certified documents from the Bidders at any stage of evaluation.
7. Regarding the protected Price Schedule (excel format, Cover-2), Bidder shall write his name in the space provided in the specified location only. Bidder shall type rates in the figure only in the rate column of respective item(s)/Service without any blank cell or Zero values in the rate column, without any alteration/ deletion/ modification of other portions of the excel sheet. If space is inadequate, Bidder may upload additional documents under "Additional Documents" in the "bid Cover Content."
8. The date and time of the deadline for the bid submission shall remain unaltered even if the specified date is declared a holiday for the Tender Inviting Officer.
9. The date and time of the e-Procurement server clock, which is also displayed on the dashboard of the bidders, shall be taken as the reference time for deciding the closing time of bid submission. Bidders are advised to ensure they submit their bid within the deadline and time of bid submission, taking the server clock as a reference, failing which the portal shall not accept the Bids. No request on the account that the server clock was not showing the correct time and that a particular bidder could not submit their bid because of this shall be entertained. Failure or defects on the internet or heavy traffic at the server shall not be accepted as a reason for a complaint. The Procuring Entity shall not be responsible for any failure, malfunction or breakdown of the electronic system used during the e-Tender Process.
10. All Bids uploaded by Bidder to the portal shall get automatically encrypted. The encrypted bid can only be decrypted/ opened by the authorised persons on or after the due date and time. The bidder should ensure the correctness of the bid before uploading and take a printout of the system

generated submission summary to confirm successful bid upload.

11. The Procuring Entity may extend the deadline for bids submission by issuing an amendment as per ITB-clause 7.2 above, in which case all rights and obligations of the Procuring Entity and the bidders previously subject to the original deadline shall then be subject to the new deadline for the bid submission.
12. Bid submitted through modalities other than those stipulated in BDS shall be liable to be rejected as nonresponsive.

#### **10.3.2 Implied acceptance of procedures by Bidders**

Submission of bid in response to the Tender Document is deemed to be acceptance of the e-Procurement and tender procedures and conditions of the Tender Document.

#### **10.3.3 Late Bids**

The bidder shall not be able to submit his bid after the expiry of the deadline for the bid submission (as per server time). Therefore, in eProcurement, a situation of Late Tender does not arise.

### **10.4 Modification, Resubmission and Withdrawal of Bids**

#### **10.4.1 Modification & Resubmission**

Once submitted in e-Procurement, Bidder cannot view or modify his bid since it is locked by encryption. However, resubmission of the bid by the bidders for any number of times superseding earlier bid(s) before the date and time of submission is allowed. Resubmission of a bid shall require uploading of all documents, including financial bid afresh. The system shall consider only the last bid submitted as the valid bid.

#### **10.4.2 Withdrawal**

1. The bidder may withdraw his bid before the bid submission deadline, and it shall be marked as withdrawn and shall not get opened during the Bid opening.
2. No bid should be withdrawn after the deadline for the bid submission and before the expiry of the bid validity period. If a Bidder withdraws the bid during this period, the Procuring Entity shall be within its right to forfeit EMD/enforce Bid Securing Declaration, as applicable, in addition to other punitive actions provided in the Tender Document for such misdemeanor.

**11. Bid Opening**

The date & time of the opening bid is as stipulated in BDS. Bids cannot be opened before the specified date & time, even by the Tender Inviting Officer, the Procurement Officer, or the Publisher. If the specified date of Bid Opening falls on is subsequently declared a holiday or closed day for the Procuring Entity, the Bids shall be opened at the appointed time on the next working day.

**12. Evaluation of  
Bids and  
Award of  
Contract**

**12.1 General norms**

**12.1.1 Evaluation based only on declared criteria.**

The evaluation shall be based upon scrutiny and examination of all relevant data and details submitted by Bidder in its/ his bid and other allied information deemed appropriate by Procuring Entity. Evaluation of bids shall be based only on the criteria/ conditions included in the Tender Document.

**12.1.2 Deviations/ Reservations / Omissions - Substantive or Minor**

1. During the evaluation of Bids, the following definitions apply:
  - a. "Deviation" is a departure from the requirements specified in the Tender Document;
  - b. "Reservation" is the setting of limiting conditions or withholding from complete acceptance of the requirements specified in the Tender Document; and
  - c. "Omission" is the failure to submit part or all of the information or documentation required in the Tender Document.
2. A deviation/ reservation/ omission from the requirements of the Tender Document shall be considered as a substantive deviation as per the following norm, and the rest shall be considered as Minor deviation:
  - a. which affects in any substantive way the scope, quality, or performance of the product;
  - b. which limits in any substantive way, inconsistent with the Tender Document, the Procuring Entity's rights or the Bidder's obligations under the contract; or
  - c. Whose rectification would unfairly affect the competitive position of other Bidders presenting substantively responsive Bids.
3. The decision of the Procuring Entity shall be final in this regard. Bids with substantive deviations shall be rejected as nonresponsive.
4. Variations and deviations and other offered benefits (techno-commercial or financial) above the scope/ quantum of the Goods/Services specified in the Tender Document shall not influence evaluation Bids. If the bid is otherwise successful, such benefits shall be availed by the Procuring Entity, and these would become part of the contract.
5. The Procuring Entity reserves the right to accept or reject bids with any minor deviations. Wherever necessary; the Procuring Entity shall convey its observation as per ITB-

clause 12.1.3 below, on such 'minor' issues to Bidder by registered/ speed post/ electronically etc. asking Bidder to respond by a specified date. If Bidder does not reply by the specified date or gives an evasive reply without clarifying the point at issue in clear terms, that bid shall be liable to be rejected as nonresponsive.

### **12.1.3 Clarification of Bids and shortfall documents**

1. During the evaluation of Techno commercial or Financial Bids, the Procuring Entity may, at its discretion, but without any obligation to do so, ask Bidder to clarify its bid by a specified date. Bidder should answer the clarification within that specified date. The request for clarification shall be submitted in writing or electronically, and no change in prices or substance of the bid shall be sought, offered, or permitted that may grant any undue advantage to such bidder. Any clarification submitted by a Bidder regarding its Bid that is not in response to a request by the Purchasing Entity shall not be considered.
2. If discrepancies exist between the uploaded scanned copies and the Originals submitted by the bidder, the original copy's text, etc., shall prevail. Any substantive discrepancy shall be construed as a violation of the Code of Integrity, and the bid shall be liable to be rejected as nonresponsive in addition to other punitive actions under the Tender Document for violation of the Code of Conduct.
3. The Procuring Entity reserves its right to, but without any obligation to do so, to seek any shortfall information/ documents only in case of historical documents which pre-existed at the time of the Bid Opening, and which have not undergone change since then and does not grant any undue advantage to any bidder. There is a provision on the portal for requesting Short-fall documents from the bidders. The system allows taking the shortfall documents from any bidders only once after the technical bid opening.

### **12.1.4 Contacting Procuring Entity during the evaluation**

From the time of bid submission to awarding the contract, no Bidder shall contact the Procuring Entity on any matter relating to the submitted bid. If a Bidder needs to contact the Procuring Entity for any reason relating to this tender and/ or its bid, it should do so only



in writing or electronically. Any effort by a Bidder to influence the Procuring Entity during the processing of bids, evaluation, bid comparison or award decisions shall be construed as a violation of the Code of Integrity, and bid shall be liable to be rejected as nonresponsive in addition to other punitive actions for violation of Code of Integrity as per the Tender Document.

## **12.2 Evaluation of Bids**

### **12.2.1 Preliminary Examination of Bids - Determining Responsiveness**

A substantively responsive bid is complete and conforms to the Tender Document's essential terms, conditions, and requirements, without substantive deviation, reservation, or omission. Only substantively responsive bids shall be considered for further evaluation. Unless otherwise stipulated in the BDS, the following are some of the crucial aspects for which a bid shall be liable to be rejected as nonresponsive:

1. The bid is not in the prescribed format or is not submitted as per the stipulations in the Tender Document.
2. Required EMD/ Bid Securing Declaration, applicable, has not been provided.
3. Bids with EMD for a shorter period/lesser amount as demanded will be summarily rejected.
4. Bidder is not eligible to participate in the bid as per laid down eligibility criteria;
5. The Goods/Services offered are not eligible as per the provision of this tender.
6. Bidder has quoted conditional bids or more than one bid or alternative bids unless permitted explicitly in the BDS.
7. The bid validity is shorter than the required period.
8. The bid departs from the essential requirements stipulated in the bidding document;
9. Against a schedule in Section V: Schedule of Requirement, Bidder has not quoted the entire Goods/Service as stipulated in that schedule.
10. Non-submission or submission of illegible scanned copies of stipulated documents/ declarations.

### **12.2.2 The evaluation process**

Unless otherwise stated, this Tender Process is for two covers Bids. Initially, only the techno-commercial bids shall be opened on the stipulated date of opening of bids. After that, the techno-commercial evaluation shall be done whether these bids meet the eligibility &

qualification criteria and techno-commercial aspects. Subsequent opening of financial bids and financial evaluation shall be done only of bids declared successful in techno-commercial evaluation.

### **12.3 Techno-commercial Evaluation**

Only substantively responsive bids shall be evaluated for techno-commercial evaluation. In evaluating the techno-commercial bid, conformity to the eligibility/ qualification criteria, technical specifications, and Quality Assurance; and commercial conditions of the offered Goods/Service to those in the Tender Document is ascertained. Additional factors incorporated in the Tender Document shall also be considered in the manner indicated therein. Bids with substantive techno-commercial deviations shall be rejected as nonresponsive. Procuring entity reserves its right to consider and allow minor deviations in technical and Commercial Conditions as per ITB-clause 12.1.2.

#### **12.3.1 Evaluation of eligibility**

Procuring Entity shall determine, to its satisfaction, whether the Bidders are eligible as per ITB-clause 3 above to participate in the Tender Process as per submission in Form 1.2: Eligibility Declarations in Form 1: bid Form. Tenders that do not meet the required eligibility criteria prescribed shall be rejected as nonresponsive.

#### **12.3.2 Evaluation of Qualification Criteria**

Procuring Entity shall determine, to its satisfaction, whether the Bidders are qualified and capable in all respects to perform the contract satisfactorily as per submission in Form 4. This determination shall, inter-alia, consider the Bidder's financial, technical and production or other prescribed capabilities for satisfying requirements incorporated in the Tender Document. The determination shall not consider the qualifications of other firms such as the Bidder's subsidiaries, parent entities, affiliates, subcontractors (other than specialized subcontractors if permitted in the bidding document), or any other firm(s) different from the Bidder.

#### **12.3.3 Evaluation of Conformity to Schedule of Requirements and Technical Specifications/ Quality Assurance**

Procuring Entity shall evaluate schedule-wise conformity of the description, scope of supply/service, quantity, delivery schedules, terms of delivery/service, transportation of the offered goods/services to Section V- Schedule of requirements as per submissions in Form 2: 'Schedule of Requirements - Compliance'. Technical specifications, drawings, quality assurance and other

technical terms and conditions of the Bids shall be examined, as per Form 3: 'Technical Specifications and Quality Assurance - Compliance'. Unless otherwise stated in the BDS, alternative offers/ makes/ models shall not be considered.

#### **12.3.4 Evaluation of Conformity to Commercial and Other Clauses**

Bidder must comply with all the Commercial and other clauses of the Tender Document as per submissions in Form 5. The Procuring Entity shall also evaluate the commercial conditions quoted by Bidder to confirm that all terms and conditions stipulated in the Tender Document have been accepted without substantive omissions/ reservations/ exception/ deviation by the Bidder. Deviations from or objections or reservations to critical provisions such as those concerning Governing laws and Jurisdiction (GCC Clause 3), Contractor's Obligations and Restrictions of its Rights (GCC Clause 5), Performance Bond/ Security (GCC Clause 5.8), Warranty/ Guarantee (GCC Clause 6.7), Force Majeure (GCC Clause 9.13), Taxes & Duties (GCC Clause 10.2) and Code of Integrity (GCC Clause 13) will be deemed to be a material deviation.

#### **12.3.5 Declaration of Techno-commercially Suitable Bidders and Opening of Financial Bids**

Bids that succeed in the above techno-commercial evaluation shall be considered techno-commercially suitable, and financial evaluation shall be done only of such Bids. The list of such techno-commercially suitable bidders and date/time and venue for the opening of their financial bids shall be declared on the Portal in accordance with ITB-clause 12.2.2 as per the type of Tender Processes.

### **12.4 Evaluation of Financial Bids and Ranking of Bids**

#### **12.4.1 Ranking of Financial Bids**

1. Unless otherwise stipulated, evaluation of the financial bids shall be on the price criteria only. Financial Bids of all Techno-commercially suitable bids are evaluated and ranked to determine the lowest priced bidder.
2. Unless otherwise stipulated, the comparison of the responsive Bids shall be on total outgo from the Procuring Entity's pocket, to be paid to the contractor or any third party, including all elements of costs as per the terms of the proposed contract, duly delivered, commissioned, etc. as the case may be, including any taxes, duties, levies etc., freight, transit Insurance, loading/ unloading/ stacking, insurance etc.

3. The bid for a schedule shall not be considered if the complete requirements prescribed in that schedule are not included in the bid;
4. If any bidder offers conditional discounts/ rebates in his bid or suo motu discounts and rebates after the Bid Opening (techno-commercial or financial), such rebates/ discounts shall not be considered for ranking the offer. But if such a bidder does become L-1 without discounts/ rebates, such discounts/ rebates shall be availed and incorporated in the contracts;
5. Unless announced beforehand, the quoted price shall not be loaded based on deviations in the techno-commercial conditions. If it is so declared, such loading of the financial bid shall be done as per the relevant provisions;
6. As per policies of the Government, from time to time, the Procuring Entity reserves its option to give purchase preferences to eligible categories of Bidders as indicated in the Tender Document.
7. evaluation of Bids shall include and consider the following taxes/ duties, as per ITB-clause 6.3 above:
  - a. GST & other similar duties, which shall be contractually payable, on the Goods//Services if a contract is awarded on the bidder;
  - b. The offers shall be evaluated based on the GST rate quoted by each bidder, and the same shall be used for determining the inter-se ranking. The Procuring Entity shall not be responsible for any misclassification of HSN Number or incorrect GST rate if quoted by the bidder. Any increase in GST rate due to misclassification of HSN number shall have to be absorbed by the supplier; and
  - c. If GST is quoted extra, but with the provision that it shall be charged as applicable at the time of delivery/Services, the offer shall be evaluated for comparison purposes by loading the maximum existing rate of GST for the product/ HSN code.
8. **Price Variation:** Deleted
9. **Ambiguous Financial bid:** If the financial bid is ambiguous and leads to two equally valid total price amounts, it shall be rejected as nonresponsive.

**12.4.2 Global Tender Enquiry (GTE, International Competitive Bidding)- Deleted**

### **12.4.3 Evaluation Process in Tender cum e-Reverse Auction- Deleted**

### **12.4.4 Cartel Formation/ Pool Rates**

1. If Procuring Entity decides this to be a case of Cartel/ Pool Rates, leading to “Appreciable Adverse Effect on Competition” (AAEC) as identified in Competition Act, 2002, as amended from time to time, it reserves its rights to:

a) order any quantity on any one or more bidders without assigning any reason thereof.

And/ or

b) consider it as a violation of the Code of Integrity and reject the bid(s) as nonresponsive in addition to other punitive actions provided in this regard in the Tender Document. In addition to such remedies, the Procuring Entity also reserves the right to refer the matter to the Competition Commission of India (CCI) for obtaining necessary relief. In addition, the attention of the bidders is drawn to Chapter VI of the “The Competition Act 2002”, which deals with Penalties. Such actions shall be in addition to other rights and remedies available to the Procuring Entity under the contract and Law.

### **12.4.5 Reasonableness of Rates Received**

Procuring Entity shall evaluate whether the rates received in the Bids in the zone of consideration are reasonable. If the rates received are considered abnormally low or unreasonably high, it reserves its right to take action as per the following sub-clauses, or as per ITB-clause 2.3, reject any or all Bids; abandon/ cancel the Tender process and issue another tender for the identical or similar Goods/Services.

### **12.4.6 Consideration of Abnormally Low Bids**

An Abnormally Low bid is one in which the bid price, in combination with other elements of the bid, appears so low that it raises substantive concerns as to the Bidder's capability to perform the contract at the offered price. Procuring Entity shall in such cases seek written clarifications from the Bidder, including detailed price analyses of its bid price concerning scope, schedule, allocation of

risks and responsibilities, and any other requirements of the Tender Document. If, after evaluating the price analyses, procuring entity determines that Bidder has substantively failed to demonstrate its capability to deliver the contract at the offered price, the Procuring Entity shall reject the bid/ proposal, and evaluation shall proceed with the next ranked bidder.

**12.4.7 Price Negotiation**

Usually, there shall be no price negotiations. However, the Procuring Entity reserves its right to negotiate with the lowest acceptable bidder (L-1)/ Single Bidder, who is techno-commercially suitable for supplying bulk quantity of goods/services and on whom the contract would have been placed but for the decision to negotiate.

### **13. Award of Contract**

#### **13.1 The Procuring Entity's Rights**

##### **13.1.1 Right to Vary Quantities at the Time of Award**

Unless otherwise stipulated in Bid Data Sheet, at the time of contract award, the Procuring Entity reserves the right to increase or decrease, without any change in the unit prices or other terms and conditions of the bid and the Tender Document, the quantity of Goods//Services originally stipulated in Section V: Schedule of Requirements, provided this increase/ decrease does not exceed 25 (twenty-five) percent of tendered quantity (or any other percentage indicated in the Tender Document).

##### **13.1.2 Parallel Contracts or Splitting of Award**

Not Applicable in this case. Whereas, after the Price Bid opening, CMSS reserves right to negotiate prices with L1 bidder/Single Bidder in justified cases.

##### **13.1.3 Deleted**

#### **13.2 Letter of Award (Acceptance - LoA) and Signing of Contract**

##### **13.2.1 Selection of Successful Bidder(s)**

The Procuring Entity shall award the contract to the Bidder(s) whose bid(s) is Techno-commercially suitable and bid price(s) is lowest and reasonable, as per evaluation criteria detailed in the Tender Document.

##### **13.2.2 Verification of Original Documents**

The Procuring Entity may, at its discretion, ask Bidder to submit for verification the originals of all such documents whose scanned copies were submitted online along with the technical bid. If so decided, the photocopies of such self-certified documents shall be verified and signed by the competent officer and kept in the records as part of the contract agreement. If the Bidder fails to provide such originals or in case of substantive discrepancies in such documents, it shall be construed as a violation of the Code of Integrity. Such bid shall be liable to be rejected as nonresponsive in addition to other punitive actions in the Tender Document.

##### **13.2.3 Letter of Award (LoA)**

1. The Bidder, whose bid has been accepted, shall be notified of the award by the Procuring Entity before the expiration of the Bid-Validity period by written or electronic means. This notification (hereinafter and in the Conditions of Contract called the "Letter of Award - LoA") shall state the sum

(hereinafter and in the contract called the "Contract Price") that the Procuring Entity shall pay the contractor in consideration of the supply of the Goods//Services. The Letter of Award (LoA) shall constitute the legal formation of the contract, subject only to the furnishing of performance security as per the provisions of the sub-clause below.

2. It shall be mandatory for the successful bidder to be registered on GeM and obtain a unique GeM Seller ID before the placement of LoA or the contract. This ID shall be incorporated in the contract.

#### **13.2.4 Performance Security**

1. Within 14 days of receipt of the Letter of Award (LoA, or the contract if LoA has been skipped), performance Security as per details in GCC-5.8 shall be submitted by the contractor to the Procuring Entity.
2. If the contractor, having been called upon by the Procuring Entity to furnish Performance Security, fails to do so within the specified period, it shall be lawful for the Procuring Entity at its discretion to annul the award, besides taking any other administrative punitive action.
3. If the bidder, whose bid is the lowest evaluated bid withdraws or whose bid has been accepted, fails to sign the procurement contract as may be required or fails to provide the security as may be required for the performance of the contract or otherwise withdraws from the procurement process, the Procuring Entity shall cancel the procurement process. If the Procuring Entity is satisfied that it is not a case of cartelization and that the integrity of the procurement process has been maintained may offer the next successful bidder an opportunity to match the financial bid of the first successful bidder, and if the offer is accepted, award the contract to the next successful bidder at the price bid of the first successful bidder.

#### **13.2.5 Signing of Contract**

1. Within seven working days of receiving performance security, the Procuring Entity shall send the Long Term Agreement (LTA) form duly completed and signed, in duplicate, by registered/ speed post or by suitable digital means to the successful Bidder.
2. The successful Bidder shall return the original copy of the LTA, duly signed and dated, within seven days from the date



of its receipt, to the Procuring Entity by registered/ speed post or by a suitable digital means.

3. Purchase/Service Orders, containing complete details including consignee wise allocation, against LTA shall be issued separately by tender inviting authority. There can be multiple purchase//Services orders against the LTA quantity.
4. The format of LOA, LTA, Purchase/Services Order is given at format -1, 1A & 1B respectively

**13.2.6 Return of EMD/ Expiry of bid Declaring Declarations –**

In accordance with ITB 9.4 above, the EMD shall be returned back within 30 days of award of contract and receipt of Performance Security from successful bidder. Bid Securing declaration submitted by MSEs/ Startups shall also expire on award of contract and receipt of Performance Security from successful bidder.

**13.2.7 Publication of Tender Result**

The name and address of the successful Bidder(s) receiving the contract(s) shall be published in the Portal and notice board/ bulletin/website of the Procuring Entity.

**14. Grievance  
Redressal/  
Complaint  
Procedure**

1. Bidder has the right to submit a complaint or seek de-briefing regarding the rejection of his bid, in writing or electronically, within 03 days of declaration of techno-commercial or financial evaluation results. The complaint shall be addressed to the Head of Procurement.
2. Within 03 days of receipt of the complaint, the Tender Inviting Officer shall acknowledge the receipt in writing to the complainant indicating that it has been received, and the response shall be sent in due course after a detailed examination.
3. The Tender Inviting Officer shall convey the final decision to the complainant within 15 days of receiving the complaint. No response shall be given regarding the confidential process of evaluating bids and awarding the contract before the award is notified, although the complaint shall be kept in view during such a process. However, no response shall be given regarding the following topics explicitly excluded from such complaint process:
  - a. Only a bidder who has participated in the concerned Tender Process, i.e., pre-qualification, bidder registration or bidding, as the case may be, can make such representation.
  - b. Only a directly affected bidder can represent in this regard.
    - i. In case a technical bid has been evaluated before the opening of the financial bid, an application for review concerning the financial bid may be filed only by a bidder whose technical bid is found to be acceptable.
  - c. Following decisions of the Procuring Entity shall not be subject to review:
    - i. Determination of the need for procurement.
    - ii. Complaints against specifications except under the premise that they are either vague or too specific to limit competition
    - iii. Selection of the mode of procurement or bidding system;
    - iv. Choice of the selection procedure.
    - v. Provisions limiting the participation of bidders in the Tender Process, in terms of policies of the Government
    - vi. Provisions regarding purchase preferences to specific categories of bidders in terms of policies of the Government
    - vii. The decision to enter into negotiations with the L-1 bidder; and

	viii. Cancellation of the Tender Process except where it is intended to subsequently re-tender the same Goods//Services.
<b>15. Code of Integrity in Public Procurement, Misdemeanours and Penalties:</b>	Procuring authorities, bidders, suppliers, contractors, and consultants should observe the highest standard of integrity and not indulge in prohibited practices or other misdemeanours, either directly or indirectly, at any stage during the Tender Process or during the execution of resultant contracts. GCC-clause 13 (including the penalties prescribed therein) shall be considered to be part of this clause of ITB (even though it is not being reproduced here for the sake of brevity) and shall apply mutadis mutandis during the pre-award tender process.

**SECTION III: BID DATA SHEET (BDS)**

Reference ITB Section	Description.													
ITB 1.1	Purchaser- The Central Medical Services Society, an autonomous body under Ministry of Health and Family welfare, Government of India.													
ITB 2.1	Tender Inviting Authority – DG & CEO, Central Medical Services Society, Ministry of Health and Family welfare, Government of India, New Delhi Address: 2 <sup>nd</sup> floor, Vishwa Yuvak Kendra, Pt. Uma Shankar Dikshit Marg, Teen Murti Road, Opposite Police Station Chanakaya Puri, New Delhi-110021 Telephones: 011-21410905, 21410906													
ITB 3.4	<b>The bidder must be Manufacturer/ OEM or it's Authorized Indian Agent/ Subsidiary.</b>													
ITB 3.5	<b>Not Applicable</b> Kindly refer DoE Office Memorandum No. F.12/17/2019-PPD, Dated. 29/10/2020 and No. F.12/1/2021-PPD(Pt.), Dated. 02/03/2021													
ITB 3.6	<b>MSEs (Micro &amp; Small Enterprises) and Non- MSEs entities are eligible to bid.</b>													
ITB 5.2.2	<b>Bidder shall submit bid of 100% of tendered quantity</b>													
ITB 7.3	All clarifications to the tender document should be addressed to Tender Inviting Authority. An email, seeking clarification to the bid document, should be sent at email id. <a href="mailto:agmproc5@cmss.gov.in">agmproc5@cmss.gov.in</a> ; with copy to <a href="mailto:gmproc1@cmss.gov.in">gmproc1@cmss.gov.in</a> and <a href="mailto:dgceocmss@cmss.gov.in">dgceocmss@cmss.gov.in</a>													
ITB 8	<p><b>Tender timelines are as under:</b></p> <table border="1" data-bbox="373 1283 1382 2022"> <thead> <tr> <th data-bbox="373 1283 483 1368">Sr. No.</th> <th data-bbox="483 1283 979 1368">Descriptions</th> <th data-bbox="979 1283 1382 1368">Scheduled date</th> </tr> </thead> <tbody> <tr> <td data-bbox="373 1368 483 1453">(a)</td> <td data-bbox="483 1368 979 1453">Availability of tender documents on CPPP for download</td> <td data-bbox="979 1368 1382 1453"><b>02/07/2024</b></td> </tr> <tr> <td data-bbox="373 1453 483 1856">(b)</td> <td data-bbox="483 1453 979 1856">Last date and time for receipt of pre-bid queries, if any</td> <td data-bbox="979 1453 1382 1856"> <b>08/07/2024 till 05:00 PM</b>   The pre-bid queries should be addressed to Tender Inviting Authority at email Id <a href="mailto:agmproc5@cmss.gov.in">agmproc5@cmss.gov.in</a> with copy to <a href="mailto:gmproc1@cmss.gov.in">gmproc1@cmss.gov.in</a> and <a href="mailto:dgceocmss@cmss.gov.in">dgceocmss@cmss.gov.in</a> </td> </tr> <tr> <td data-bbox="373 1856 483 2022">(c)</td> <td data-bbox="483 1856 979 2022">Pre-bid meeting date, time and venue</td> <td data-bbox="979 1856 1382 2022"><b>08/07/2024 at 11:00 AM at CMSS, Conference Hall, New Delhi</b></td> </tr> </tbody> </table>		Sr. No.	Descriptions	Scheduled date	(a)	Availability of tender documents on CPPP for download	<b>02/07/2024</b>	(b)	Last date and time for receipt of pre-bid queries, if any	<b>08/07/2024 till 05:00 PM</b>  The pre-bid queries should be addressed to Tender Inviting Authority at email Id <a href="mailto:agmproc5@cmss.gov.in">agmproc5@cmss.gov.in</a> with copy to <a href="mailto:gmproc1@cmss.gov.in">gmproc1@cmss.gov.in</a> and <a href="mailto:dgceocmss@cmss.gov.in">dgceocmss@cmss.gov.in</a>	(c)	Pre-bid meeting date, time and venue	<b>08/07/2024 at 11:00 AM at CMSS, Conference Hall, New Delhi</b>
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(c)	Pre-bid meeting date, time and venue	<b>08/07/2024 at 11:00 AM at CMSS, Conference Hall, New Delhi</b>												

	(d)	Last date and time for online bid submission	<b>24/07/2024 at 03:00 PM</b>
	(e)	Last date and time for submission of Original Bid Securing Declaration/ EMD	<b>25/07/2024 at 03:00 PM</b>
	(f)	Date and time for tender opening (technical bid)	<b>25/07/2024 at 04:00 PM</b>
ITB 9.4	<b>Schedule wise EMD shall be as under:</b>		
	Sr. No.	Schedule No.	EMD Amount in INR
	(a)	<b>Schedule I</b>	<b>1,11,000/-</b>
“ITB 9.2.1 Sub-para 1” and “10.3.1 Sub-para 6”	<p><b>Original copies of Bid Securing Declaration (applicable for MSEs and Startups)/ Earnest Money Deposit (applicable for all other bidders i.e., other than MSEs and Startups), as applicable, is to be submitted in a sealed cover. The envelope should be superscribed as Bid Securing Declaration/ Earnest Money Deposit against Tender No CMSS/PROC/2024-25/NACO/014 Dated 02/07/2024 Scheduled to be opened on 25/07/2024 at 04:00 PM.</b></p> <p><b>The documents should be sent in person/ courier so as reach the Tender Inviting Authority by the scheduled date and time, as indicated in Bid Data Sheet at ITB 8.</b></p>		
ITB 10	<b>The bid is published on CPP portal. Accordingly, bidders are requested to submit their bid online on CPP Portal.</b>		
ITB 12.2.2	<b>This Tender Process is Single Cover Bid. Both Techno-commercial and Financial Bid shall be opened on the stipulated date of opening of bid.</b>		

#### SECTION-IV -QUALIFICATION CRITERIA

- a) The bidder must be Manufacturer/ OEM or it's Authorized Indian Agent/ Subsidiary.
- b) In case, the bidder is a Manufacturer: -Self Declaration of Manufacturer should be given. In case, the bidder is Authorized Indian Agent/ Subsidiary: -Manufacturer Authorization form as per the prescribed Annexure/Format (should be signed by both, the Manufacturer and the Bidder) to be given.
- c) Bidder must have a service unit in India to fulfil CAMC obligations (and to attend breakdown calls within stipulated period. Bidder should have the technically competent and qualified staffs/ service centre spread across multiple regions to cater the service requirement. The details of the Service Centre with engineers (Name, Contact No., email id, location) to be provided with technical bid.
- d) Tenderer/Bidder should have executed CMC's of atleast 40% of quoted quantity (30 Nos. in this case) of same equipment during last two financial years. In support of above, the tenderer shall submit Order Copies for the same. The details shall be duly certified by the practicing Chartered Accountant in the form 4.1. The certifying Chartered Accountant must indicate the details along with its UDIN.
- e) The tenderer must have average annual turnover of last three FY i.e 2020-21, 2021-22 and 2022-23 OR 2021-22, 2022-23 and 2023-24 more than the followings:

Schedule No.	Amount (in Rs.)
I	22,20,000/ (Rupees Twenty-Two Lakh Twenty Thousand Only)

Annual turnover statement for last three financial years i.e. 2020-21, 2021-22 and 2022-23 OR 2021-22, 2022-23 and 2023-24 should be furnished in the **format given in Section IX Form 4.2** duly certified by the practicing Chartered Accountant. The certifying Chartered Accountant must indicate the details along with its UDIN. **The MSEs and Startups bidders are exempted from aforesaid minimum turnover requirement.**

- f) Copies of the audited Annual reports including the Balance Sheet and Profit and Loss Account along with all the annexure for the last three years i.e. 2020-21, 2021-22 and 2022-23 OR 2021-22, 2022-23 and 2023-24 duly certified by a practicing Chartered Accountant, where ever applicable.

**SECTION V**  
**SCHEDULE OF REQUIREMENTS**

**LIST OF SERVICE & THEIR SCOPE OF WORK**

<b>Sch. No.</b>	<b>Item/Service Name</b>	<b>Total Tentative Quantity</b>	<b>Unit</b>	<b>Service Location</b>
I	Comprehensive Maintenance Contract (CMC) Services for Alere Pima CD4 Machines for NACO, for the period of 02 Years	74	Nos.	Details of these 74-Alere PIMA analyser (CD4 POC machine) along with their location are given in Annexure- A

**A. Service Locations/Consignee wise details of Machine:**

Details of these 74-Alere PIMA analyser (CD4 POC machine) along with their location are given in below **Annexure- A**

**CMSS reserve to right the change the consignee at any time if required.**

**B. SCOPE OF WORK:**

National AIDS Control Organization (hereinafter referred as NACO), under the Ministry of Health & Family Welfare. Government of India, is providing Antiretroviral Treatment (ART) to all eligible People Living with HIV (PLHIV) and CD4 count is used for assuring the eligibility of for ART and their further monitoring of PLHIV.

For this objective, the scope of work for subjected tender includes NACO Comprehensive Maintenance Contract (CMC) services for 74-Alere PIMA analyser (CD4 POC machine) installed at various locations as given hereunder, for the period of 02 (two) years, tentatively from 18<sup>th</sup> October, 2024 to 17<sup>th</sup> October, 2026, extending beyond the validity of current contract.

1. The CMC includes repairs of entire system, preventive maintenance, testing & calibration, labor and spares and all software updates. The CMC also includes the following:
  - (i) To provide on-site support at all locations of said equipment across India.
  - (ii) Unlimited breakdown calls per year without charging any additional fee. Bidder must attend the breakdown call at the earliest to ensure annual instrument uptime of > 95%.
  - (iii) To provide unlimited telephonic support (24x7) by attending the calls of users and resolve their issues.



- (iv) To replace the old & defective parts with new original parts of the machines and maintain its record.
- (v) To supply consumables for calibration of the instrument, if any required.

**2. Preventive Maintenance (PM) Visit & Penalty for failure:**

Bidder will ensure the preventive maintenance of equipments. The representative of bidder will visit each customer location 4 (four) times in a year for major and routine preventive maintenance which includes cleaning, carrying out necessary repairs, checking of general performance of each equipment and replacing the necessary consumable parts.

The minimum number of visits for each site will be four in a year, one in every quarter of these four visits, two will be major preventive service visits and two routine preventive visits.

In case, the bidder fails to perform quarterly visit for PM (whether Major or routine preventive visit), value of per visit (shall be calculated as CMC Value for 1 machine per site for 1 year/ 4 Nos of visits) for non-performance will be deducted on pro-rata bases from the bill raised for releasing payment.

**3. Notice of Breakdown/ Maintenance Complaint:**

The breakdown detail would be reported to the service engineer/ office of bidder by the end-user, SACS In-charge/ Coordinator through the fastest mode of communication (by phone) which shall be confirmed in writing (by email/fax/Registered Letter). Bidder would ensure that the breakdown to be attended within 48 hrs after the receipt of the breakdown report for the metro location and within 3-4 days for the non-metro located instruments.

**4. Timelines for Breakdown Maintenance/ Complaint Handling:**

The maximum response time for maintenance complaint shall not exceed 48 hours in major cities (metro locations) and within 72-96 hours in relatively remote areas (non-metro locations). The unit must be made functional within 7 working days (including response time) from the time a defect is reported to the bidder.

In case, the repair of the defective Equipment/Goods needs more than 7 working days, as an interim solution the bidder must make available a Service/ Spare Equipment/ Goods Part for complete functioning of the Equipment/ Goods within the same specified time frame as mentioned above. However, the defective equipment/ goods must be replaced within 30 days.

Service engineer of the Bidder after completion of the work, should get the comments regarding the service & signature from the user on the field service report. The service engineer shall submit a copy of the service report to the office of concerned department where instrument is placed.

**5. Place of Maintenance**

The place of maintenance of the equipment will be the site as listed in the Annexure A.

In the event of a major breakdown, if repairs cannot be done at the center, the defects can be rectified at any service Centre as bidder may think proper after approval of the Head/In-charge of State SACS (State AIDS Prevention and Control Societies). Charges towards dismantling, Packing, forwarding, transportation & insurance charges etc if any, would be borne by bidder. Gate pass for temporary removal of equipments/Spares shall be obtained from designated representative of the customer.

**6. Service Report**

Service report for each visit (routine as well as breakdown services) duly certified by the Officer/In-charge of the laboratory will be made and preserved for records/ payments.

**7. Uptime Guarantee & Penalty for Non-compliance:**

- (i) Bidder will provide a total Uptime Guarantee of atleast 95% (Percent) on annual basis i.e. 24 (hrs.) X 7 (days), for each equipment covered under CMC.
- (ii) In case the defect of the equipment is not responded within 48 hours after the receipt of the breakdown report for the metro location and within 72-96 hours for non-metro locations, the penalty @ Rs. 500 per day shall be levied upon the bidder for delay in response to location beyond the stipulated response time i.e. for metro (48 hours) and non-metro location (72-96 hours). The said cumulative amount shall be recovered out of the claimed amount/due payments.
- (iii) Bidder shall ensure rectification of defect of equipment within a reasonable period. In the event, the down time is in excess of 5% (percent), as a penalty, the period of service contract will be extended by double the time of faulting period.
- (iv) The bidder is accountable for fully complying with the terms and conditions outlined. Failure to meet service obligations will result in penalties according to the “Service Level Requirement” terms specified herein:

<b>Sl.No</b>	<b>Service Level Requirement</b>	<b>Base Line Performance</b>	<b>Penalty for Non-compliance</b>
1	Preventive Maintenance Visit	The minimum number of visits for each site will be four in a year, one in every quarter of these four visits, two will be major preventive service visits and two routine preventive visits.	Value of per visit i.e. 25% amount of CMC Value for 1 machine for 1 year, will be deducted from the bills due for payments.

2	Response time for attending complaint	The maximum response time for maintenance complaint shall not exceed 48 hours in major cities (metro locations) and within 72-96 hours in relatively remote areas (non-metro locations)	The penalty @ Rs. 500 per day shall be levied upon the bidder. The said cumulative amount shall be recovered out from the bills due for payments.
4	Time for making defective Equipment functional	The unit must be made functional within 7 working days (including response time)	The penalty @ Rs. 500 per day shall be levied upon the bidder. The said cumulative amount shall be recovered out from the bills due for payments.
5	Uptime Guarantee	In case, the repair of the defective Equipment/Goods needs more than 7 working days, as an interim solution the bidder must make available a Service/ Spare Equipment/ Goods Part for complete functioning of the Equipment/ Goods within the same specified time frame as mentioned above. <b>However, the said defective equipment/ goods must be replaced within 30 days.</b>	The penalty @ Rs. 500 per day shall be levied upon the bidder. The said cumulative amount shall be recovered out from the bills due for payments.
6	Uptime Guarantee	Uptime Guarantee of at least 95% (Percent) on annual basis	In the event, the down time is in excess of 5% (percent) for a Machine, the period of service contract will be extended by double the time of faulting period.
7	Substandard parts/Non-OEM parts are used while undertaking replacement	No such occasion should happen	Immediate replacement with genuine and quality parts with penalty of Rs 1000 from the bills due for payments.

- (v) The cumulative penalty cannot exceed 10% of the contract value for that period. The contract may be terminated by the TIA once this limit is breached without any prejudice to other contractual remedy.
- (vi) Repeated or habitual delays by the bidder in meeting delivery obligations may result in the following sanctions: forfeiture of performance security, potential debarment or blacklisting for a specified period, and/or contract termination at the discretion of TIA. TIA's decision in this matter shall be final and binding.

**8. MISCELLANEOUS TERMS & CONDITION FOR SAID SCOPE OF WORK:**

- (i) Bidder shall at its own cost and expense attend, replace and install materials which get consumed, wear out due to ageing or fuse in the normal course of operation as well as attend failures/breakdowns/out of course repairs of 74-Alere PIMA analyser (CD4 POC machine) including components, assembly/sub-assembly, accessories, software etc., for efficient, un-interrupted and reliable operation of equipment under CMC.
- (ii) Training and demonstration of usage, basic maintenance, etc., whenever needed by the end user.
- (iii) During the maintenance period, Bidder shall arrange transport of man and material at its own cost as and when required for maintenance of the equipment.
- (iv) The services shall be comprehensive in nature wherein Preventive as well as Breakdown Maintenance of Alere PIMA analyser (CD4 POC machine) shall be carried out by the Bidder including the arrangement of spares, tools, software, lasers, accessories, consumables for calibration, technical expertise, manpower and replacement of defective parts/equipment etc.,
- (v) All spare parts of the machines covered under CMC would be replaced with the original spare part certified by OEM by the Bidder free of cost during the CMC period.
- (vi) The released defective parts, consumables, tools, items etc., will be Bidder's property. Bidder shall remove the same from the facility/premises with due authority/procedures.
- (vii) CMC contract shall commence from the next day of successful completion of the current contract.
- (viii) The maintenance and support by the Bidder shall consist of periodical checks, preventive maintenance carried out on quarterly basis, cleaning of the Alere PIMA analyser (CD4 POC machine) and its accessories for trouble free operation of the equipment as well as attending the failures/breakdown/out of course repair etc.,
- (ix) Any update in the software (including versions) used in the Alere PIMA analyser (CD4 POC machine) that was provided/inbuilt during the procurement/ warranty period must be undertaken free of cost by the Bidder.
- (x) New software versions from the Original Equipment Manufacturer, if essential/beneficial for normal functionality of the Alere PIMA analyser (CD4 POC machine) also to be made available by the Bidder free of cost to the instruments included in the CMC with prior intimation and approval from NACO.
- (xi) The Bidder shall keep sufficient spare parts during the maintenance period to ensure that replacement work for defect can be carried out immediately Or latest by the stipulated period.

(xii) In circumstance such that the

- Bidder fails to attend the breakdown within stipulated period, after notification of the breakdown and
- where remedial work is interrupted during normal working hours for purposes other than obtaining replacement parts,

NACO reserves the right to order such action as may be necessary to expedite completion of remedial work which shall be at the Bidder expense without abrogation of the Bidder responsibilities.

(xiii) The Bidder shall not (without consent of CMSS) sub-let CMC for Alere PIMA analyser (CD4 POC machine) to other agencies.

(xiv) Either party will not be responsible for any loss of life, goods while performing the services at NACO designated premises due to natural calamities/ accidents/ explosion etc.

**(xv) The tender rates will be fixed and valid for next 2 (Two) years from the date of contract agreement.**

## Annexure-A

### SERVICE LOCATIONS/CONSIGNEE WISE DETAILS OF MACHINES

S.No	State	Name of the Site	Name and contact details of lab technicians trained.	Address of site	Email Id	Installation Year	Ownership	Machine Type
1	Assam	ART Centre, Jorhat	Mr. Gobind Nath, 9957338720	Jorhat Medical College, Kushal Konwar Path, Barbheta, P.O. Jorhat, Pincode - 785001, Assam, India	artcmch@gmail.com	2018	NACO	POC, Alere PIMA
2	Bihar	ART Center Khagaria	Mr. Manoj Kumar, Mob. 8405858903	ARTC SADAR HOSPITAL KHAGARIA, Khagaria, Bihar, 851204	artkhg2014@gmail.com	2018	NACO	POC, Alere PIMA
3	Chattisgarh	ART Center, Surguja, Ambikapur	Mrs. Rakhi Chatterji - 8109986379	A.R.T. Center, Room No. 1, Raghunath Dist. Hospital, Ambikapur, Surguja, Chhattisgarh	artcsurguja@gmail.com	2018	NACO	POC, Alere PIMA
4	Gujarat	ART Center, MORBI	SHILPA ANDANI-8866804855	FIARTC GENERAL HOSPITAL MORBI	fiartcmorbi@gmail.com	2018	NACO	POC, Alere PIMA
5	Gujarat	ART Center, AMRELI	KAVITA VARNAGAR- 9737213452	1st Floor, General OPD Building, General Hospital, Amreli	artcghamreli@gmail.com	2018	NACO	POC, Alere PIMA
6	Gujarat	ART Porbandar	Harshida Patel -9724416116	Ground FLOOR, Nr. Medical/Orthopedic OPD, Bhavsinhji General Hospital, Porbandar	artcentre-porbandar@gmail.com	2018	NACO	POC, Alere PIMA
7	Himachal Pradesh	ART Center, Una	Mrs. Rajwinder -9805366470	FI Art Center, Room No. 228, 1st Floor, Regional Hospital, Una- 174303 (HP).	fiartuna@gmail.com	2018	NACO	POC, Alere PIMA
8	Himachal Pradesh	ART Center, Bilaspur	Mr. Manoj -9418010390	FI-ART Center, Regional Hospital, Bilaspur-174001 (HP).	fiartbp@gmail.com	2018	NACO	POC, Alere PIMA
9	Himachal Pradesh	ART Center, Mandi	Mr. Ajay Thakur -7018598859, Ms. Varsha -9805119382, Dr. Hemant Kapoor -9418017818	FI-ART Center, Zonal Hospital, Mandi- 175001 (HP)	fiartmandi@gmail.com	2018	NACO	POC, Alere PIMA
10	Jharkhand	ART Center, Deoghar	Ms. Meena Murmu, Mob. 7519688809	ART Centre Sadar Hospital Deoghar- Jharkhand Pin- 814112	deogharart@gmail.com	2018	NACO	POC, Alere PIMA
11	Karnataka	ART Center, Channagiri	Mr. Vishwanath(9880149906)	ART Centre, General Hospital, Channagiri- 587301	channagiriart@gmail.com	2018	NACO	POC, Alere PIMA

12	Karnataka	ART Center, Sirgupa	Mr. Shivakumar(08396-220266)	ART Centre, General Hospital, Sirgupa-583121.	artsrupapa@gmail.com	2018	NACO	POC, Alere PIMA
13	Karnataka	ART Center, Madikeri/ Kodagu/ Coorg	Mrs. Kusuma(08272-220667)	ART centre District Hospital, Kodagu	artcoorg@gmail.com	2018	NACO	POC, Alere PIMA
14	Karnataka	ART Center, Tiptur	Mr. Ravi(08134-253971)	ART Center, General Hospital, Tiptur-572201.	arttiptur@gmail.com	2018	NACO	POC, Alere PIMA
15	Kerala	ART Center, Ernakulam	Mr. Shabari 9955521503	ART Centre, General Hospital Hospital Road , Ernakulam -682 011	ushughekm@gmail.com	2018	NACO	POC, Alere PIMA
16	Kerala	ART Center, Pollachi	Mr. Balamurugan 997654807	Government Hospital, Udumalpet Road, Pollachi - 642 001, Coimbatore District	ehshadgahart@gmail.com	2018	NACO	POC, Alere PIMA
17	Kerala	ART Center, Kasaragod	Dr. Jemardhanan 9446271083	ART Centre General Hospital, Kasaragod Pincode - 671121	ushusksgd@gmail.com	2018	NACO	POC, Alere PIMA
18	Kerala	ART Center, Kannur	Dr. Vishal 8606451754	FI ART Center District Hospital Kannur 17	ushustlartkr@gmail.com	2018	NACO	POC, Alere PIMA
19	Madhya Pradesh	ART center, Ratlam	Mr. Bourasi - 9131442336	ART Centre, District Hospital, Near TB Hospital, Ratlam (MP) 457001	artratlam@gmail.com	2018	NACO	POC, Alere PIMA
20	Madhya Pradesh	ART Center, Neemuch	Mrs. Ritu - 9329299676	ART Centre, New OPD, First Floor, District Hospital, Neemuch (MP) 458441	artneemuch@yahoo.in	2018	NACO	POC, Alere PIMA
21	Madhya Pradesh	ART Center, Dhar	Mr. Om Prakash-8224905614 & Mr. Manish- 9630622727	ART Centre, District Hospital, Dhar (MP) 454001	artdhar@gmail.com	2018	NACO	POC, Alere PIMA
22	Madhya Pradesh	ART Center, Shivpuri	Mr. Rishabh Gupta ( +917974180946)	ART Centre, District Hospital, Above Old Building, Shivpuri 473551	artshivpuri@gmail.com	2018	NACO	POC, Alere PIMA
23	Madhya Pradesh	ART Center, BARWANI	NAGESH VADAV-9754241285 / SHEELA CHAUHAN-7470961161	ART Centre, District Hospital, Barwani (MP)451551	artbarwani@gmail.com	2018	NACO	POC, Alere PIMA

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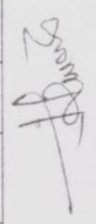
24	Madhya Pradesh	ART Center, Balaghat	Mrs. Sarita Kadpe - 9549387117	ART Centre, District Hospital, Above AYUSH Department, First Floor, Balaghat 481001	artcbgt@gmail.com	2018	NACO	POC, Alere PIMA
25	Madhya Pradesh	ART Center, Burhanpur	Mr. Praveen Singh Patel - 9977108143	ART Centre, Nehru District Hospital, Burhanpur (MP) 450331	artcenterburhanpur@yahoo.com	2018	NACO	POC, Alere PIMA
26	Maharashtra	ART Center, Phaltan	Mrs. Kanchan Nanaware - 9860380631	ART Centre, Phaltan Sub District Hospital Phaltan, Raviwar Peth, Tal : Phaltan, Dist: Satara - 415523	artphaltan@gmail.com	2018	NACO	POC, Alere PIMA
27	Maharashtra	ART Center, Udgir	Mr. Ramling swami - 9881330036	ART Centre, Sub District Hospital, Udgir in front of Shivaji College, Udgir Tal- Udgir, Dist - Latur Pin 0413517	artsdhujgir@gmail.com	2018	NACO	POC, Alere PIMA
28	Maharashtra	ART Center, Sastur	MR. vishal Vedpathak - 8888539185	ART Centre, Rural Hospital Sastur (Spars), Tq-Lothara, Dist - Osmanabad - 413606.	artsparsastur.oid@gmail.com	2018	NACO	POC, Alere PIMA
29	Maharashtra	ART Center, Amalner	Mr. Ajmal Maniyar-8378883800	ART Centre, Amalner, Rural Hospital, Amalner, Dist. - Jalgaon - 425401	artthamainer@gmail.com	2018	NACO	POC, Alere PIMA
30	Maharashtra	ART Center, Shirpur	MR. Manoj Baviskar-9421461068	ART centre, Sub District Hospital, Shirpur, District - Dhule - 425405	artsdhshirpur@gmail.com	2018	NACO	POC, Alere PIMA
31	Maharashtra	ART Center, Sindhudurg	MRS. Sangeeta parab- 9404345604	ART Center, Sindhudurg Near TB Office, Sindhudurg Civil Hospital Campus, Sindhudurgnagari, Tal - Kudal, Dist -Sindhudurg Pin code - 416812 Phone No. - 02362-228093	artcsindhudurg@gmail.com	2018	NACO	POC, Alere PIMA
32	Maharashtra	ART Center, Warora	Mrs. Swati keshawar- 9421926904	ART WARORA ,SDH WARORA ,DIST CHANDRAPUR	artwarora@gmail.com	2018	NACO	POC, Alere PIMA
33	Manipur	ARTC -Moreh	Mr.Suraj, counsellor, Mob:8119919304, Dr Laksana- SMID- 8837326839	Moreh Hospital, Ward no. 7, Heinoumakhong-795131	ictmoreh@gmail.com	2018	NACO	POC, Alere PIMA
34	Mizoram	FI-ARTC Kulikawn	C.Langdai-9612184784,Venlewha-9862335483	ART Centre, Kulikawn Hospital, Kulikawn , Mizoram	artcentreklik@yahoo.com	2018	NACO	POC, Alere PIMA

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35	Mizoram	FI-ARTC Mamit	R.Lalruaitieh-9436362701, Donald-9436755597	ART Centre, District Hospital, Mamit, Mizoram	mamitantc@gmail.com	2018	NACO	POC, Alere PIMA
36	Mizoram	FI-ARTC Kolasib	R.Zonunsang-8413936232, Lalrimfeli-8730098914	ART Centre, District Hospital, Kolasib, Mizoram	artkolasib@yahoo.com	2018	NACO	POC, Alere PIMA
37	Moga	ART Center, Moga	Mr. Pankaj-9855494847, Ms. Navtej-9915001359	ART Centre Civil Hospital Moga	fiartmoga@gmail.com	2018	NACO	POC, Alere PIMA
38	Nagaland	FIART JALUKIE	Paunamilla-9615845411/Tali Tsungpa-9436064149	FI-ARTC, Community Health Care, Jalukie - 797110	fiartjalukie@gmail.com	2018	NACO	POC, Alere PIMA
39	Nagaland	FIART PHEK	Fiorance-8730019383, msentachetla-9612973518	FI-ARTC, District Hospital, Phek - 797108	fiartcentredhphek@gmail.com	2018	NACO	POC, Alere PIMA
40	Odisha	Puri	Dr. R.N. Tosh - 8763666839, Mr. Gouranga Pradhan-8342825095	ART Centre, District Headquarters Hospital, Puri, Pin. No. 752001	artcentre2014puri@gmail.com	2018	NACO	POC, Alere PIMA
41	Odisha	Bhanjanagar	Mr. Bishnu Prashad Mishra - 9437622437, Mr. Sanjoja kumar Mohanty-9437986435	ART Centre, Sub Divisional Hospital, Bhanjanagar, Dist.: Ganjam, Pin. No. 761126	artcdhbhanjanagar@gmail.com	2018	NACO	POC, Alere PIMA
42	Odisha	ART Center, Bhadrak	Prashant (+919040028119)	ART Centre, District Headquarters Hospital, Bhadrak, Pin. No. 756100	artcdhbhadrak@gmail.com	2018	NACO	POC, Alere PIMA
43	Odisha	A R T Center ,Angul	Subrat Pradhan ( +91863731955)	ART Centre, District Headquarters Hospital, Angul, Pin. No. 759122	artangul@gmail.com	2018	NACO	POC, Alere PIMA
44	Odisha	Nayagarh	Mr. Dinesh -9853333366, Bansidhar Das LT -9937252827, Litumama Sahoo Staff Nurse-9438018659	ART Centre, District Headquarters Hospital, Nayagarh, Pin. No. 752077	fiartnayagarh@gmail.com	2018	NACO	POC, Alere PIMA
45	Odisha	ART Nabarangpur	MIR. Adhikari Das - 9658226166	ART Centre, District Headquarters Hospital, Nabarangpur, Pin. No. 764059	artnabarangpur@gmail.com	2018	NACO	POC, Alere PIMA
46	Odisha	ART Rayagada	Mr. Ranjeet Sahu - 9437572328	ART Centre, District Headquarters Hospital, Rayagada, Pin. No. 765001	fiart-rayagada@gmail.com	2018	NACO	POC, Alere PIMA

47	Rajasthan	ART Centre, Sri Ganga Nagar	Mr. Durgesh Bajaj / 07229877028	Civil Hospital, Suratgarh Road, Sri Ganga Nagar	artcanganagar@gmail.com	2018	NACO	POC, Alere PIMA
48	Rajasthan	ART Center, Bharatpur	Mr. Brajesh Tomar (+919252572063)	RBM Govt Dist. Hospital, Bharatpur	artbharatpur@gmail.com	2018	NACO	POC, Alere PIMA
49	Rajasthan	ART Center, Churu	Mr. Narendar (+919414300541)	DB Govt Dist Hospital, Churu	fiartchuru@gmail.com	2018	NACO	POC, Alere PIMA
50	Rajasthan	ART Center, BANSWARA	SUSHIL SHARMA- 8769109927	M G Hospital, Banswara	artcbanswara@gmail.com	2018	NACO	POC, Alere PIMA
51	Rajasthan	ART Center, CHITTORGARH	LAXMANI AL SHARMA-9587740005	Sanwalaji Govt Dist Hospital, Chittorgarh	artchittorgarh@gmail.com	2018	NACO	POC, Alere PIMA
52	Rajasthan	ART Center, SIROHI	OMPRAKASH PALIWAL- 8107618167	Govt Dist Hospital, Sirohi	artsirohi@gmail.com	2018	NACO	POC, Alere PIMA
53	Tamil nadu	ART Center, Manapparai	Mr. Shakti 9677610290	ART Centre, Government District Head Quarters Hospital Manapparai, Tiruchy District.	artmanaparai@gmail.com	2018	NACO	POC, Alere PIMA
54	Tamil nadu	ART Center, Jayamkondam	Miss. Cinnamma 8940778775	ART Center Govt. Hospital T.Palur Road, Jayamkondam, Udajarpalayam (TN), Aranyalur District - 621 802.	saryaluarart@gmail.com	2018	NACO	POC, Alere PIMA
55	Telangana	ART Janagaon	Mr. Ranjith / 9989751889	ART Centre, Area Hospital, Janagaon, Warangal	artjanagaon.wpl@gmail.com	2018	NACO	POC, Alere PIMA
56	Telangana	ART Siddipet	Mr. Raju - 8106674994	ART Centre, Area Hospital, Siddipet	siddipet.art@gmail.com	2018	NACO	POC, Alere PIMA
57	Tripura	ART Center, Dharmanagar	Mr. Deepak Ch. Nath, 9436509112	District Hospital North Tripura Dharmanagar	fiartdnt@gmail.com	2018	NACO	POC, Alere PIMA
58	Tripura	ART Center, Kulai	Samir Chakrabarty, 9436555436	Kulai: hospital	artkulai@gmail.com	2018	NACO	POC, Alere PIMA
59	Uttar Pradesh	ART Centre, Banda	Mrs. Surman Patel / Mr. Ajay (9670246572)	District (male) Hospital Banda- 210001	fiartcentrebanda@gmail.com	2018	NACO	POC, Alere PIMA
60	Uttar Pradesh	ART Center, Ballia	Dr Binod Kumar 9335734474 & M/s. Preeti Pandey 7071165114	ART Centre District Hospital Ballia Pin- 277001	artballia@gmail.com	2018	NACO	POC, Alere PIMA
61	Uttar Pradesh	ART Center, Bareilly	Dr. U. V. Singh 9359391389, Dr. Sanjeev Mishra 9411883110, Mr. Sumit Mishra 9457387934	Maharana Pratap District Combined Hospital Bareilly- 243003	artbareilly@yahoo.co.in	2018	NACO	POC, Alere PIMA



62	Uttar Pradesh	ART Center, Maharajganj	DR. A. M. BHASKAR 8115830293, Dr. Amit Tripathi 8127769488, Mr. Kranti K Gautam 9005418295	District Combined Hospital Maharajganj Phrenda road Maharajganj-273303	fiartmaharajganj@gmail.com	2018	NACO	POC, Alere PIMA
63	Uttar Pradesh	ART Center, Sultanpur	DR. RAM DIRENDRA 9450915631 & Mr. Avnish Singh 9452966364	District Male Hospital Sultanpur, Main Road 228001	artdistricthospital.sultanpur@gmail.com	2018	NACO	POC, Alere PIMA
64	Uttar Pradesh	ART Center, Balrampur	Dr. Ramesh Pandey 9451677742 & Mr. Santosh Kr. Srivastava 9839261265, Mr. RP Gupta 9453387989	Memorial District Hospital Balrampur-271201	fiartcenterbalrampur@gmail.com	2018	NACO	POC, Alere PIMA
65	Uttar Pradesh	ART Center, Saharanpur	Mr. Anil ( +917830351779)	S.B.D DISTRICT HOSPITAL-247001	art.saharanpur@gmail.com	2018	NACO	POC, Alere PIMA
66	Uttar Pradesh	ART Center, Muzaffarnagar	Dr Sanjay Bhatnagar ( +91983777664 )	District Hospital, Muzaffar Naagr	fiart.mzn@gmail.com	2018	NACO	POC, Alere PIMA
67	Uttar Pradesh	ART Center, Bijmor	Preetu Rajput- 8979065104	Room,19,FIART DISTRICT HOSPITAL MNDAWAR ROAD BIUNOR-246701	fiartbijmor@gmail.com	2018	NACO	POC, Alere PIMA
68	Uttar Pradesh	ART Center, Saifai, Etawah	Mr. Vivek -9410203743 , Dr. Granth -9411019123	ART CENTRE, MEDICINE DEPARTMENT, UP RIMS & R, SAIFAI, ETAWAH-206130	art.sf09@gmail.com	2018	NACO	POC, Alere PIMA
69	Uttarakhand	ART Center, Pithoragarh	Dinesh Joshi (=918449302456)	B D. Pandey District Hospital, Pithoragarh. 262501	artpithoragarh@gmail.com	2018	NACO	POC, Alere PIMA
70	West Bengal	ART Center, Bankura	Mr. Chandan Mondal, Mob. 9477441939	Bankura Sammillani Medical College & Hospital, Room No. 98 C/D, 1st Floor, (Opposite of Skin Department), Gobindonagar, Kenduadihi, Bankur, P.O - Kenduadihi, P.S. - Bankura, Dist. -Bankura, PIN - 722102.	fiartbsmc@gmail.com	2018	NACO	POC, Alere PIMA
71	West Bengal	ART Center, Tamluk	Mr. Subrata Maity, Mob 8170027705	Tamluk District Hospital, P.O. + P.S. - Tamluk, Dist. - Purba Medinipur, PIN - 721636.	fiartpmdhtamluk@gmail.com	2018	NACO	POC, Alere PIMA
72	West Bengal	ART Centre, Coochbehar	Rajib Debnath / 974935271& Dipankar Maity/ 8250878362, Chiranjit Paul- 8388036930	Cooch Behar District Hospital, M.J.N. Hospital, P.O. & Dist. - Cooch Behar - 736101	art.cbrdh.mjnh@gmail.com	2018	NACO	POC, Alere PIMA



73	West Bengal	ART Murshidabad	Barnamoy Mondal- 9735990537	ART Center Murshidabad Medical College & Hospital Berhampur, Murshidabad. Phone-03482-261890	artcmurshidabad mch@gmail.com	2018	NACO	POC, Alere PIMA
74	West Bengal	ART Nadia	Kshudiram Kundu- 8926740001	Nadia District Hospital, P.O.- Krishnanagar, P.S.- Kotoali, Dist. - Nadia, PIN 741101	fiarndh@rediffm ail.com	2018	NACO	POC, Alere PIMA

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**SECTION VI  
TECHNICAL SPECIFICATIONS AND QUALITY ASSURANCE**

**DELETED (NOT APPLICABLE)**

## SECTION VII: GENERAL CONDITIONS OF CONTRACT (GCC)

<b>1. General</b>	<b>1.1 Tenets of Interpretation</b> <p>Unless where the context requires otherwise, throughout the contract:</p> <ol style="list-style-type: none"><li>1) The heading of these conditions shall not affect the interpretation or construction thereof.</li><li>2) Writing or written includes matter either whole or in part, in digital communications, manuscript, typewritten, lithographed, cyclostyled, photographed, or printed under or over signature or seal or digitally acceptable authentication, as the case may be.</li><li>3) Words in the singular include the plural and vice-versa.</li><li>4) Words importing the masculine gender shall be taken to include other genders, and words importing persons shall include any company or association or body of individuals, whether incorporated or not.</li><li>5) Terms and expression not herein defined shall have the meanings assigned to them in the contract Act, 1872 (as amended) or the Sale of Goods Act, 1930 (as amended) or the General Clauses Act, 1897 (as amended) or of INCOTERMS, (current edition published by the International Chamber of Commerce, Paris) as the case may be.</li><li>6) Any reference to ‘Goods/Services’ shall be deemed to include the incidental Works/ Services also.</li><li>7) Any generic reference to GCC shall also imply a reference to SCC as well.</li><li>8) In case of conflict, provisions of SCC shall prevail over those in GCC.</li><li>9) Any reference to ‘Contract’ shall be deemed to include all other documents (inter-alia GCC, SCC) as described in GCC-clause 2.5.</li><li>10) Any reference to any legal Act, Government Policies or orders shall be deemed to include all amendments to such instruments, from time to time, till date.</li></ol>
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11) Deleted.

## **1.2 Definitions**

In the contract, unless the context otherwise requires:

- 1) "Agent" is a person employed to do any act for another or represent another in dealings with a third person. In the context of public procurement, an Agent is a representative participating in the Tender Process or Execution of a Contract for and on behalf of its principals.
- 2) "Allied Firm" are all business entities that are within the 'controlling ownership interest' (ownership of or entitlement to more than twenty-five percent of the company's shares or capital or profits) or 'control' (including the right to appoint a majority of the directors or to control the management or policy decisions including by virtue of their shareholding or management rights or shareholder agreements or voting agreements) of the principal firm acting alone or together or through one or more juridical persons. All successor firms or assigns of the principal firm shall be considered allied firms.
- 3) "bid" (including the term 'tender', 'offer', 'quotation' or 'proposal' in specific contexts) means an offer to supply goods, services or execution of works made as per the terms and conditions set out in a document inviting such offers.
- 4) "Bidder" (including the term 'Bidder', 'consultant' or 'service provider' in specific contexts) means any person or firm or company, including any member of a consortium or joint venture (that is an association of several persons, or firms or companies), every artificial juridical person not falling in any of the descriptions of bidders stated hereinbefore, including any agency branch or office controlled by such person, participating in a Tender Process.
- 5) "Bill of Quantities" (including the term Price Schedule or BOQ) means the priced and completed Bill of Quantities forming part of the bid.



	<p>6) "Commercial Bank" means a bank, defined as a scheduled bank under section 2(e) of the Reserve Bank of India Act, 1934.</p> <p>7) "Consignee" means the person to whom the goods/Services are required to be delivered as stipulated in the contract. A contract may provide the goods to be delivered to an interim consignee for further dispatch to the ultimate consignee.</p> <p>8) "Contract" (including the terms 'Purchase Order' or 'Supply Order' or 'Withdrawal Order' or 'Work Order' or 'Consultancy Contract' or 'Contract for Services', 'rate contract' or 'framework contract' or 'Letter of Award – LoA' (letter or memorandum communicating to the contractor the acceptance of his bid) or 'Agreement' or a 'repeat order' accepted/ acted upon by the contractor or a 'formal agreement', under specific contexts), means a formal legal agreement in writing relating to the subject matter of procurement, entered into between the Procuring Entity and the contractor on mutually acceptable terms and conditions and which are in compliance with all the relevant provisions of the laws of the country;</p> <p>9) "Contractor" (including the terms 'Supplier' or 'Service Provider' or 'Consultant' or 'Firm' or 'Vendor' or 'Manufacturer' or 'Successful Bidder' under specific contexts) means the person, firm, company, or a Joint Venture with whom the contract is entered into and shall be deemed to include the contractor's successors (approved by the Procuring Entity), agents, subcontractor, representatives, heirs, executors, and administrators as the case may be unless excluded by the terms of the contract.;</p> <p>10) "Day", "Month", "Year" shall mean calendar day/ month or year (unless reference to financial year is clear from the context).</p> <p>11) "Drawing" means the drawing or drawings stipulated in or annexed to the Specifications or the Tender Document/ Contract;</p> <p>12) "General Conditions" means the General Conditions of Contract, also referred to as GCC.</p>
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|  | <p>13) "Goods" (including the terms 'Stores', 'Material(s)' in specific contexts) includes all articles, material, commodity, livestock, medicines, furniture, fixtures, raw material, consumables, spare parts, instruments, machinery, equipment, industrial plant, vehicles, aircrafts, ships, railway rolling stock assemblies, sub-assemblies, accessories, a group of machines comprising an integrated production process or such other categories of goods or intangible, products like technology transfer, licenses, patents or other intellectual properties (but excludes books, publications, periodicals, etc., for a library) under specific context), procured or otherwise acquired by a Procuring Entity. Any reference to Goods shall be deemed to include specific small work or some services that are incidental or consequential to the supply of such goods;</p> <p>14) "Government" means the Central Government or a State Government as the case may be and includes agencies and Public Sector Enterprises under it, in specific contexts;</p> <p>15) "Inspection" means activities such as measuring, examining, testing, analysing, gauging one or more characteristics of the goods or services or works, and comparing the same with the specified requirement to determine conformity.</p> <p>16) "Inspecting Officer" means the person or organisation stipulated in the contract for inspection under the contract and includes his/ their authorised representative;</p> <p>17) "Intellectual Property Rights" (IPR) means the rights of the intellectual property owner concerning a tangible or intangible possession/ exploitation of such property by others. It includes rights to Patents, Copyrights, Trademarks, Industrial Designs, Geographical indications (GI).</p> <p>18) "Parties": The parties to the contract are the "Contractor" and the Procuring Entity, as defined in this clause;</p> <p>19) "Performance Security" (includes the terms 'Security Deposit' or 'Performance Bond' or 'Performance Bank Guarantee' or other specified</p> |
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	<p>financial instruments in specific contexts) means a monetary guarantee to be furnished by the successful Bidder or Contractor in the form prescribed for the due performance of the contract;</p> <p>20) “Place of Delivery” the delivery of the Goods shall be deemed to take place on delivery of the Goods, at consignees’ premises, unless otherwise stipulated in the contract.</p> <p>21) “Procurement” or “public procurement” (or ‘Purchase’, or ‘Government Procurement/ Purchase’ including an award of Public-Private Partnership projects, in specific contexts) means the acquisition of Goods/ Services/ works by way of purchase, lease, license or otherwise, either using public funds or any other source of funds (e.g. grant, loans, gifts, private investment etc.) of goods, works or services or any combination thereof, by a Procuring Entity, whether directly or through an agency with which a contract for procurement services is entered into, but does not include any acquisition without consideration. The term “procure”/ “procured” or “purchase”/ “purchased” shall be construed accordingly;</p> <p>22) “The Procuring Entity” means the entity in The Procuring Organization procuring Goods or Works or Services;</p> <p>23) “Procurement Officer” means the officer signing the Letter of Award (LoA) and/or the contract on behalf of the Procuring Entity;</p> <p>24) “Service(s)” (including the term ‘Non-consultancy services’ or ‘Outsourcing of Services’ in specific contexts) are defined by exclusion as services that cannot be classified as Consultancy Services. Services (Non-consultancy) involve routine, repetitive physical, procedural, and non-intellectual outcomes for which quantum and performance standards can be tangibly identified and consistently applied and are bid and contracted on such basis but does not include the appointment of an individual made under any law, rules, regulations, or order issued in this behalf. Any reference to Services shall be deemed to include the supply of goods or performance of consultancy</p>
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service or small works, which are incidental or consequential to such services;

- 25) “Special Conditions” means Special Conditions of Contract, which override the General Conditions, also referred to as SCC.
- 26) “Specification” or “Technical Specification” means the drawing/ document/ standard or any other details governing the construction, manufacture or supply of goods or performance of services that prescribes the requirement to which goods or services have to conform as per the contract.
- 27) “Signed” means ink signed or digitally signed with a valid Digital Signature as per IT Act 2000 (as amended from time to time). It also includes stamped, except in the case of Letter of Award or amendment thereof.;
- 28) “Tender”; “Tender Document”; “Tender Enquiry” or “Tender Process”: ‘Tender Process’ is the whole process from the publishing of the Tender Document till the resultant award of the contract. ‘Tender Document’ means the document (including all its sections, appendices, forms, formats, etc.) published by the Procuring Entity to invite bids in a Tender Process. The Tender Document and Tender Process may be generically referred to as “Tender” or “Tender Enquiry”, which would be clear from context without ambiguity.
- 29) “Test” means such test as is prescribed by the particulars governing the construction, manufacture or supply of Goods as may be prescribed by the contract or considered necessary by the Inspecting Officer whether performed or made by the Inspecting Officer or any agency acting under the direction of the Inspecting Officer;
- 30) “Works” refer to any activity involving construction, fabrication, repair, overhaul, renovation, decoration, installation, erection, excavation, dredging, and so on, which make use of a combination of one or more of engineering design, architectural design, material and technology, labour, machinery, and equipment.

### **1.3 Document Conventions**

All words and phrases defined in GCC-clause 1.2 are

written as ‘Capitalized word’ and shall have the defined meaning. The rest of the words shall be as per grammar, inter-alia ‘Goods’ shall indicate definition as given in the GCC while ‘goods’ shall have usual dictionary meaning.

**1.4 Abbreviations:**

<b>Abbreviation</b>	<b>Definition</b>
BOQ	Bill of Quantities (Excel sheet of Price Schedule)
BSD	Bid Securing Declaration
CGST	Central Goods and Services Tax
CPPP	Central Public Procurement Portal
DoE	Department of Expenditure
DP	Delivery Period
DPIIT	Department for Promotion of Industry and Internal Trade
DSC	Digital Signature Certificate
EFT/ NEFT	(National) Electronic Funds Transfer
GCC	General Conditions of Contract
GeM	Government e-Marketplace
GRIR	Goods Receipt and Inspection Report
GST	Goods and Services Tax
GTE	Global Tender Enquiry (International Competitive Bidding)
HSN	Harmonized System of Nomenclature
IEM	Independent External Monitor
IPR	Intellectual Property Rights
INR	Indian Rupee
ITB	Instructions To Bidders

	ITC (HS)	Indian Tariff Classification (Harmonised System)
	LoA	Letter of Award (Acceptance)
	MII	Make in India
	MSE	Micro and Small Enterprises
	MSME	Micro, Small and Medium Enterprises
	MSMED	MSME Development (Act)
	NIT	Notice Inviting Tender
	OEM	Original Equipment Manufacturer
	PAN	Permanent Account Number
	PC	(Indian) Penal Code
	PPD	Procurement Policy Division
	PQB	Pre-Qualification Bidding
	RCM	Reverse Charge Mechanism
	SC	Scheduled Caste
	SCC	Special Conditions of Contract
	ST	Scheduled Tribe
	TCS	Tax Collected at Source
	TDS	Tax Deducted at Source
	TIA	Tender Inviting Authority
	TIS	Tender Information Summary

**2. The Contract**

**2. The Contract**

**2.1 Language of Contract**

The contract shall be written in the English Language. All correspondence and other contract documents, which the parties exchange, shall also be written accordingly in English language.

**2.2 The Entire Agreement**

This Contract and its documents (referred to in GCC-clause 2.5 below) constitutes the entire agreement between the Procuring Entity and the contractor and

supersedes all other communications, negotiations, and agreements (whether written or oral) of the Parties made before the date of this Contract. No agent or representative of either Party has the authority to make, and the Parties shall not be bound by or be liable for, any statement, representation, promise or agreement not outlined in this Contract.

### **2.3 Severability**

If any provision or condition of this Contract is prohibited or rendered invalid or unenforceable, such prohibition, invalidity or unenforceability shall not affect the validity or enforceability of any other provisions and conditions of this Contract.

### **2.4 Parties**

The parties to the contract are the contractor and the Procuring Entity, as defined in GCC-clause 1.2 above and nominated in the contract.

### **2.5 Contract Documents and their Precedence**

The following conditions and documents in indicated order of precedence (higher to lower) shall be considered an integral part of the contract, irrespective of whether these are not appended/ referred to in it. Any generic reference to 'Contract' shall imply reference to all these documents as well:

- 1) Valid and authorized Amendments issued to the contract.
- 2) the Agreement consisting of the initial paragraphs, recitals and other clauses set forth immediately before the GCC and including the formats annexed to it and signatures of Procuring Entity;
- 3) the Letter of Award (LoA)
- 4) Final written submissions made by the contractor during negotiations, if any;
- 5) the SCC
- 6) the GCC
- 7) the contractor's bid;
- 8) any other document listed in the SCC as forming part of this Contract.

9) Integrity Pact, if any

## **2.6 Modifications/ Amendments, Waivers and Forbearances**

### **2.6.1 Modifications/ Amendments of Contract**

- 1) If any of the contract provisions must be modified after the contract documents have been signed, the modifications shall be made in writing and signed by the Procuring Entity, and no modified provisions shall be applicable unless such modifications have been done. No variation in or modification of the contract terms shall be made except by a written amendment signed by the Procuring Entity. Requests for changes and modifications may be submitted in writing by the contractor to the Procuring Entity. At any time during the currency of the contract, the Procuring Entity may suo-moto or, on request from the contractor, by written order, amend the contract by making alterations and modifications within the general scope of the Contract.
- 2) If the contractor does not agree to the suo-moto modifications/ amendments made by the Procuring Entity, he shall convey his views within 03 working days from the date of amendment/ modification. Otherwise, it shall be assumed that the contractor has consented to the amendment.
- 3) Any verbal or written arrangement abandoning, modifying, extending, reducing, or supplementing the contract or any of the terms thereof shall be deemed conditional and shall not be binding on the Procuring Entity unless and until the same is incorporated in a formal instrument and signed by the Procuring Entity, and till then the Procuring Entity shall have the right to repudiate such arrangements.

### **2.6.2 Waivers and Forbearances**

The following shall apply concerning any waivers, forbearance, or similar action taken under this Contract:

- 1) Any waiver of a Procuring Entity's rights, powers, or remedies under this Contract must be in writing,



	<p>dated, and signed by an authorized representative of the Procuring Entity granting such waiver and must specify the terms under which the waiver is being granted.</p> <p>2) No relaxation, forbearance, delay, or indulgence by Procuring Entity in enforcing any of the terms and conditions of this Contract or granting of an extension of time by Procuring Entity to the contractor shall, in any way whatsoever, prejudice, affect, or restrict the rights of Procuring Entity under this Contract, neither shall any waiver by Procuring Entity of any breach of Contract operate as a waiver of any subsequent or continuing breach of Contract.</p>
<p><b>3. Governing Laws and Jurisdiction</b></p>	<p><b>3.1 Governing Laws and Jurisdiction</b></p> <p>1) This Contract, its meaning and interpretation, and the relation between the Parties shall be governed by the Laws of India for the time being in force.</p> <p>2) Irrespective of the place of delivery, or the place of performance or the place of payments under the contract, the contract shall be deemed to have been made at the place from which the Letter of Award (LoA or the contract Agreement, in the absence of LoA) has been issued. The courts of such a place shall alone have jurisdiction to decide any dispute arising out or in respect of the contract.</p> <p><b>3.2 Changes in Laws and Regulations</b></p> <p>Unless otherwise stipulated in the contract, if after the last deadline for the bid submission (Techno-commercial), any law, regulation, ordinance, order or bye-law having the force of law is enacted, promulgated, abrogated, or changed in India (which shall be deemed to include any change in interpretation or application by the competent authorities) that subsequently affects the Delivery Date and/ or the contract Price, then such Delivery Date and/ or Contract Price shall be correspondingly increased or decreased, to the extent that the contractor has thereby been affected in the performance of any of its obligations under the contract. Notwithstanding the foregoing, such additional or reduced cost shall not be separately paid or credited if the same has already been accounted for in the price adjustment provisions where applicable.</p>

#### **4. Communications**

##### **4.1 Communications**

- 1) All communications under the contract shall be served by the parties on each other in writing, in the contract's language, and served in a manner customary and acceptable in business and commercial transactions.
- 2) The effective date of such communications shall be either the date when delivered to the recipient or the effective date mentioned explicitly in the communication, whichever is later.
- 3) No communication shall amount to an amendment of the terms and conditions of the contract, except a formal letter of amendment of the contract, so designated.
- 4) Such communications would be an instruction or a notification or an acceptance or a certificate from the Procuring Entity, or it would be a submission or a notification from the contractor. A notification or certificate which the contract requires must be communicated separately from other communications.

##### **4.2 The person signing the Communications**

For all purposes of the contract, including arbitration, thereunder all communications to the other party shall be signed by:

- 1) The person who has signed the contract on behalf of the contractor shall sign all correspondences. A person signing communication in respect of the contract or purported to be on behalf of the contractor, without disclosing his authority to do so, shall be deemed to warrant that he has authority to bind the contractor. If it is discovered at any time that the person, so signing has no authority to do so, the Procuring Entity reserves its right to, without prejudice to any other right or remedy, to terminate the contract for default in terms of the contract and avail any or all the remedies thereunder and hold such person personally and/ or the contractor liable to the Procuring Entity for all costs and damages arising from such remedies.

	<p>2) Unless otherwise stipulated in the contract, the Procurement Officer signing the contract shall administer the contract and sign communications on behalf of the Procuring Entity. Interim or ultimate consignees; Inspecting Agency/ officers and the paying authorities mentioned in the contract shall also administer respective functions during Contract Execution.</p> <p><b>4.3 Address of the parties for sending communications by the other party.</b></p> <p>1) For all purposes of the contract, including arbitration, thereunder the address of parties to which the other party shall address all communications and notices shall be:</p> <p>a) The address of the contractor as mentioned in the contract unless the contractor has notified the change of address by a separate communication containing no other topic to the Procuring Entity. The Contractor shall be solely responsible for the consequence of an omission to notify a change of address in the manner aforesaid, and</p> <p>b) The address of the Procuring Entity shall be the address mentioned in the contract. The contractor shall also send additional copies to officers of the Procuring Entity presently dealing with the contract.</p> <p>c) In case of the communications from the contractor, copies of communications shall be marked to the Procurement Officer signing the contract, and as relevant also to Inspecting Agency/ Officer; interim/ ultimate consignee and paying authorities mentioned in the contract. Unless already stipulated in the contract before the contract's start, the Procuring Entity and the contractor shall notify each other if additional copies of communications are to be addressed to additional addresses.</p>
<p><b>5. Contractor's Obligations and restrictions on its Rights</b></p>	<p><b>5.1 Changes in Constitution/ financial stakes/ responsibilities of a Contract's Business</b></p> <p>The Contractor must proactively keep the Procuring Entity informed of any changes in its constitution/ financial stakes/ responsibilities during the execution of</p>

the contract. Where the contractor is a partnership firm, the following restrictions shall apply to changes in the constitution during the execution of the contract:

- 1) A new partner shall not be introduced in the firm except with the previous consent in writing of the Procuring Entity, which shall be granted only upon execution of a written undertaking by the new partner to perform the contract and accept all liabilities incurred by the firm under the contract before the date of such undertaking.
- 2) On the death or retirement of any partner of the contractor firm before the complete performance of the contract, the Procuring Entity may, at his option, terminate the contract for default as per the Contract and avail any or all remedies thereunder.
- 3) If the contract is not terminated as provided in Sub-clause (2) above notwithstanding the retirement of a partner from the firm, that partner shall continue to be liable under the contract for acts of the firm until a copy of the public notice given by him under Section 32 of the Partnership Act, has been sent by him to the Procuring Entity in writing or electronically.

#### **5.2 Obligation to Maintain Eligibility and Qualifications**

- 1) The contract has been awarded to the contractor based on specific eligibility and qualification criteria. The Contractor is contractually bound to maintain such eligibility and qualifications during the execution of the contract. Any change which would vitiate the basis on which the contract was awarded to the contractor should be pro-actively brought to the notice of the Procuring Entity within 7 days of it coming to the Contractor's knowledge. These changes include but are not restricted to:
  - a) Change regarding declarations made by it in its bid in Form 1.2: Eligibility Declaration
  - b) Change in its qualification criteria submitted in its bid in Form 4: Qualification Criteria - Compliance and its sub-form(s).

#### **5.3 Restriction on Potential Conflict of Interests**

Neither the contractor nor its Subcontractors nor the Personnel shall engage, either directly or indirectly, in any of the following activities:

- 1) during the term of this Contract, any business or professional activities in India that would conflict with the activities assigned to them under this Contract.
- 2) after the termination of this Contract, such other activities as may be stipulated in the contract.

#### **5.4 Consequences of a breach of Obligations**

Should the contractor or any of its partners or its Subcontractors or the Personnel commit a default or breach of GCC-clause 5.1 to 5.7, the Contractor shall remedy such breaches within 21 days, keeping the Procuring Entity informed. However, at its discretion, the Procuring Entity shall be entitled, and it shall be lawful on his part, to treat it as a breach of contract and avail any or all remedies thereunder. The decision of the Procuring Entity as to any matter or thing concerning or arising out of GCC-clause 5.1 to 5.7 or on any question whether the contractor or any partner of the contractor firm has committed a default or breach of any of the conditions shall be final and binding on the contractor.

#### **5.5 Assignment and Sub-contracting**

- 1) the contractor shall not, save with the previous consent in writing of the Procuring Entity, sublet, transfer, or assign the contract or any part thereof or interest therein or benefit or advantage thereof in any manner whatsoever.
- 2) the contractor shall notify the Procuring Entity in writing all subcontracts awarded under the contract if not already stipulated in the contract. In its original bid or later, such notification shall not relieve the contractor from any of its liability or obligation under the terms and conditions of the contract. Subcontract shall be only for bought out items/Services and incidental Works/ Services. Subcontracts must comply with and should not circumvent Contractor's compliance with its obligations under GCC-clause 5.1 to 5.7, based on which the contract was awarded to him.

- 3) If the Contractor sublets or assigns this contract or any part thereof without such permission, the Procuring Entity shall be entitled, and it shall be lawful on his part, to treat it as a breach of contract and avail any or all remedies thereunder.

#### **5.6 Indemnities for breach of IPR Rights**

- 1) the contractor shall indemnify and hold harmless, free of costs, the Procuring Entity and its employees and officers from and against all suits, actions or administrative proceedings, claims, demands, losses, damages, costs, and expenses of any nature, including attorney's fees and expenses, which may arise in respect of the Goods/Services provided by the contractor under this Contract, as a result of any infringement or alleged infringement of any patent, utility model, registered design, copyright, or other Intellectual Proprietary Rights (IPR) or trademarks, registered or otherwise existing on the date of the contract arising out of or in connection with:
  - a) any design, data, drawing, specification, or other documents or Goods/Services provided or designed by the contractor for or on behalf of the Procuring Entity, and
  - b) The installation of the Goods by the contractor or the use of the Goods at the Procuring Entity's Site
- 2) Such indemnity shall not cover any use of the Goods or any part thereof or any products produced thereby:
  - a) other than for the purpose indicated by or to be reasonably inferred from the contract
  - b) in association or combination with any other equipment, plant, or materials not supplied by the contractor.
- 3) If any proceedings are brought, or any claim is made against the Procuring Entity arising out of the matters referred above, the Procuring Entity shall promptly give the contractor a notice thereof. At its own expense and in the Procuring Entity's name, the contractor may conduct such proceedings and negotiations to settle any such proceedings or claim, keeping the Procuring Entity informed.

- 4) If the contractor fails to notify the Procuring Entity within twenty-eight (28) days after receiving such notice that it intends to conduct any such proceedings or claim, then the Procuring Entity shall be free to conduct the same on its behalf at the risk and cost to the contractor.
- 5) At the contractor's request, the Procuring Entity shall afford all available assistance to the contractor in conducting such proceedings or claim and shall be reimbursed by the contractor for all reasonable expenses incurred in so doing.

## **5.7 Confidentiality, Secrecy and IPR Rights**

### **5.7.1 IPR Rights**

All deliverables, outputs, plans, drawings, specifications, designs, reports, and other documents and software submitted by the contractor under this Contract shall become and remain the property of the Procuring Entity and subject to laws of copyright and must not be shared with third parties or reproduced, whether in whole or part, without the Procuring Entity's prior written consent. The contractor shall, not later than upon termination or expiration of this Contract, deliver all such documents and software to the Procuring Entity, together with a detailed inventory thereof. The contractor may retain a copy of such documents and software but shall not use it for any commercial purpose.

### **5.7.2 Confidentiality**

All documents, drawings, samples, data, associated correspondence or other information furnished by or on behalf of the Procuring Entity to the contractor, in connection with the contract, whether such information has been furnished before, during or following completion or termination of the contract, are confidential and shall remain the property of the Procuring Entity and shall not, without the prior written consent of Procuring Entity neither be divulged by the contractor to any third party, nor be used by him for any purpose other than the design, procurement, or other services and work required for the performance of this Contract. If advised by the Procuring Entity, all copies of all such information in original shall be returned on

completion of the contractor's performance and obligations under this contract.

### **5.7.3 Secrecy**

If the Contract declares the subject matter of this Contract as coming under the Official Secrets Act, 1923 or if the contract is marked as "Secret", the contractor shall take all reasonable steps necessary to ensure that all persons employed in any connection with the contract, have acknowledged their responsibilities and penalties for violations under the Official Secrets Act and any regulations framed thereunder.

### **5.7.4 Obligations of the contractor**

- 1) Without the Procuring Entity's prior written consent, the contractor shall not use the information mentioned above except for the sole purpose of performing this contract.
- 2) The contractor shall treat and mark all information as confidential (or secret – as the case may) and shall not, without the written consent of the Procuring Entity, divulge to any person other than the person(s) employed by the contractor in the performance of the contract. Further, any such disclosure to any such employed person shall be made in confidence and only so far as necessary for such performance for this contract.
- 3) Notwithstanding the above, the contractor may furnish to its holding company or its Subcontractor(s) such documents, data, and other information it receives from the Procuring Entity to the extent required for performing the contract. In this event, the contractor shall obtain from such holding company/ Subcontractor(s) an undertaking of confidentiality (or secrecy – as the case may be) similar to that imposed on the contractor under the above clauses.
- 4) The obligation of the contractor under sub-clauses above, however, shall not apply to information that:
  - a) the contractor needs to share with the institution(s) participating in the financing of the contract;



- b) now or hereafter is or enters the public domain through no fault of Contractor;
  - c) can be proven to have been possessed by the contractor at the time of disclosure and which was not previously obtained, directly or indirectly, from the Procuring Entity; or
  - d) Otherwise lawfully becomes available to the contractor from a third party that has no obligation of confidentiality.
- 5) The above provisions shall not in any way modify any undertaking of confidentiality (or Secrecy – as the case may be) given by the contractor before the date of the contract in respect of the contract/ the Tender Document or any part thereof.
- 6) The provisions of this clause shall survive completion or termination for whatever reason of the contract.

#### **5.8 Performance Security**

- 1) Unless stipulated otherwise in SCC, within fourteen days after the issue of Letter of Award (LoA or the contract, if LoA is skipped) by the Procuring Entity, the contractor shall furnish to the Procuring Entity, performance security, as per details given in SCC.
- 2) The Performance security shall be denominated in Indian Rupees or the currency of the contract and shall be in one of the following forms:
  - a) Unless otherwise stipulated in Tender Document or Contract, Account Payee Demand Draft or Fixed Deposit Receipt or Banker's Cheque drawn on any commercial bank in India, favoring Central Medical Services Society payable at New Delhi.
  - b) Bank Guarantee issued by a commercial bank in India, in the prescribed form provided in Format 1.1.
- 3) If the contractor, having been called upon by the Procuring Entity to furnish Performance Security, fails to do so within the specified period, it shall be lawful for the Procuring Entity at its discretion to

	<p>annul the award and forfeit the EMD/ enforce Bid Securing Declaration, as the case may be.</p> <p>4) If the contractor during the currency of the Contract fails to maintain the requisite Performance Security, it shall be lawful for the Procuring Entity at its discretion</p> <p>a) to terminate the Contract for Default besides availing any or all contractual remedies provided for breaches/ default, or</p> <p>b) without terminating the Contract:</p> <ol style="list-style-type: none"> <li>1. Recover from the contractor the amount of such security deposit by deducting the amount from the pending bills of the contractor under the contract or any other contract with the Procuring Entity or</li> <li>2. Treat it as a breach of contract and avail any or all contractual remedies provided for breaches/ default.</li> </ol> <p>5) In the event of any amendment issued to the contract, the contractor shall furnish suitably amended value and validity of the Performance Security in terms of the amended contract within fourteen days of issue of the amendment.</p> <p>6) The Procuring Entity shall be entitled, and it shall be lawful on his part,</p> <p>a) to deduct from the performance securities or to forfeit the said security in whole or in part in the event of:</p> <ol style="list-style-type: none"> <li>i. any default, or failure or neglect on the part of the contractor in the fulfilment or performance in all respect of the contract under reference or any other contract with the Procuring Organisation or any part thereof</li> <li>ii. for any loss or damage recoverable from the contractor which the Procuring Entity may suffer or be put to for reasons of or due to above defaults/ failures/ neglect</li> </ol> <p>b) and in either of the events aforesaid to call upon the contractor to maintain the said performance security at its original limit by making further deposits, provided further that the Procuring Entity shall be entitled, and it shall be lawful on</p>
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his part, to recover any such claim from any sum then due or which at any time after that may become due to the contractor for similar reasons.

- 7) Subject to the sub-clause above, the Procuring Entity shall release the performance security without any interest to the contractor on completing all contractual obligations, including the warranty obligations, if any.
- 8) No claim shall lie against the Procuring Entity regarding interest on cash deposits or Government Securities or depreciation thereof.

#### **5.9 Permits, Approvals and Licenses**

Whenever the supply of Goods/Services and incidental Works/ Services requires that the contractor obtain permits, approvals, and licenses from local public authorities, it shall be the contractor's sole responsibility to obtain these and keep these current and valid. Such requirements may include but not be restricted to export licence or environmental clearance if required. If requested by the contractor, the Procuring Entity shall make its best effort to assist the contractor in complying with such requirements in a timely and expeditious manner, without any dilution of the Contractor's responsibility in this regard.

#### **5.10 Book Examination Clause**

The Procuring Entity reserves the right for 'Book Examination' as follows:

- 1) the contractor shall, whenever called upon and required to produce or cause to be produced, for examination by any Government Officer duly authorised in that behalf, any cost or other book of account, voucher, receipt, letter, memorandum, paper or writing or any copy of or extract from any such document. The Contractor shall also furnish information relating to the execution of this contract or relevant for verifying or ascertaining the cost of executing this contract to such Government Officer in such manner as may be required. The decision of such Government Officer on the question of relevancy of any document, information of return being final and binding on the parties. The obligation

	<p>imposed by this clause is without prejudice to the contractor's obligations under any other statute, rules or orders which shall be concurrently binding on the contractor.</p> <p>2) the contractor shall, if the authorised Government Officer so requires (whether before or after the prices have been finally fixed), afford facilities to the Government Officer concerned to visit the contractor's premises to examine the processes of production and estimate or ascertaining the cost of performance of Contract. The authorised Government Officer shall have power, mutadis mutandis, to examine all the relevant books of Contractor's subcontractor, or any subsidiary or allied firm or company, If any portion of the contract is entrusted or carried out by such entities.</p> <p>3) If on such examination, it is established that the contracted price is more than the actual cost-plus reasonable margin of profit, the Procuring Entity shall have the right to reduce the price and determine the amount to a reasonable level.</p> <p>4) The Contractor or its agency is bound to allow examination of its books within 60 days from the date the notice is received by the contractor or its agencies calling for the production of documents under sub-clause (1) above. In the event of the contractor's or his agency's failure to do so, the contract price would be reduced and determined according to the best judgment of the Procuring Entity, which would be final and binding on the contractor and his agencies.</p> <p><b>5.11– Deleted.</b></p> <p><b>5.12– Deleted</b></p>
<p><b>6. Scope of Supply and Technical Specifications</b></p>	<p><b>6.1– Deleted</b></p> <p><b>6.2- Deleted</b></p> <p><b>6.3– Deleted</b></p> <p><b>6.4– Deleted</b></p> <p><b>6.5– Deleted</b></p> <p><b>6.6– Deleted</b></p>

	<p><b>6.7– Deleted</b></p> <p><b>6.8 – Deleted</b></p>
<p><b>7. Inspection and Quality Assurance</b></p>	<p><b>7.1 – Deleted</b></p> <p><b>7.2 – Deleted</b></p> <p><b>7.3 – Deleted</b></p> <p><b>7.4 – Deleted</b></p> <p><b>7.5 – Deleted</b></p>
<p><b>8. Packing, Transportation, Insurance and Receipt</b></p>	<p><b>8.1 – Deleted</b></p> <p><b>8.2 – Deleted</b></p> <p><b>8.3 – Deleted</b></p> <p><b>8.4 – Deleted</b></p> <p><b>8.6 – Deleted.</b></p> <p><b>8.7 – Deleted.</b></p>
<p><b>9. Terms of Delivery and delays</b></p>	<p><b>9.1 – Deleted.</b></p> <p><b>9.2 Time is the essence of the contract</b></p> <p>The time for and the date for delivering the Goods/Services stipulated in the contract or as extended shall be deemed to be of the essence of the contract. Delivery/Services must be completed not later than the date(s) so specified.</p> <p><b>9.3 Deleted</b></p> <p><b>9.4 Deleted</b></p> <p><b>9.5 – Deleted.</b></p> <p><b>9.6 – Deleted.</b></p> <p>9.7 – Deleted.</p> <p><b>9.8 – Deleted.</b></p> <p><b>9.9 – Deleted.</b></p> <p><b>9.10– Deleted.</b></p> <p><b>9.11– Deleted.</b></p> <p><b>9.12– Deleted</b></p> <p><b>9.13 Force Majeure</b></p> <p>1) On the occurrence of any unforeseen event, beyond the control of either Party, directly interfering with</p>

	<p>the delivery of Services arising during the currency of the contract, such as war, hostilities, acts of the public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics, quarantine restrictions, strikes, lockouts, or acts of God, the affected Party shall, within a week from the commencement thereof, notify the same in writing to the other Party with reasonable evidence thereof. Unless otherwise directed by the Procuring Entity in writing, the contractor shall continue to perform its obligations under the contract as far as reasonably practicable and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. If the force majeure condition(s) mentioned above be in force for 90 days or more at any time, either party shall have the option to terminate the contract on expiry of 90 days of commencement of such force majeure by giving 14 days' notice to the other party in writing. In case of such termination, no damages shall be claimed by either party against the other, save and except those which had occurred under any other clause of this contract before such termination.</p> <p>2) Notwithstanding the remedial provisions contained in GCC-clause 9.12 or 12.1, none of the Party shall seek any such remedies or damages for the delay and/ or failure of the other Party in fulfilling its obligations under the contract if it is the result of an event of Force Majeure.</p>
<p><b>10 Prices and Payments</b></p>	<p><b>10.1 Prices</b></p> <p><b>10.1.1 Charged Prices</b></p> <p>Prices to be charged by the contractor for the supply of Goods/Services and provision of incidental Works/ Services in terms of the contract shall not vary from the corresponding prices quoted by the contractor in its bid or during negotiations, if any, and incorporated in the contract except for any price adjustment authorized in the contract.</p> <p><b>10.1.2 Controlled Prices</b></p> <p>1) The price charged by the contractor shall not be higher than the controlled price fixed by law for the Goods/Services, or where there is no controlled</p>

price, it shall not exceed the minimum of Maximum Retail Price (MRP) at which the same or similar Goods/Services are available in the market in the relevant region, or contravene the norms for fixation of prices laid down by Government, or where the Government has not fixed such prices or norms, it shall not exceed the price appearing in any agreement relating to price regulation by any industry in consultation with the Government.

2) **Penalties for overcharging:** If the sub-clause above is violated, unless the contractor had explicitly mentioned this fact in his bid giving reasons for quoting a higher price (s), or makes any mis-statement, it shall be lawful for the Procuring Entity to:

- a) annul the award and treat it as a misdemeanour as per the contract and take any or all punitive remedies available thereunder, or
- b) without annulling the award, take action as per GCC-clause 10.4 to recover the overcharged amount, or
- c) treat it as a breach of contract as per GCC- Clause 12.1 and avail any or all remedies thereunder.

**10.1.3– Deleted.**

**10.1.4 Firm Prices**

Prices stipulated in the contract shall be fixed and firm.

**10.1.5– Deleted.**

**10.1.6 Fall Clause**

- 1) The price charged for the Goods/Services supplied under the contract by the contractor shall in no event exceed the lowest price at which the contractor sells the Goods/Services or offers to sell Goods/Services of identical description, to any persons/ organizations including the Procuring Entity or any Department or Undertaking of the Central Government, as the case may be during the currency of the contract. Contractor shall forthwith notify such reduction or sale or offer of sale to the

Procuring Entity and the price payable under the contract for the Goods/Services supplied after the date of coming into force or such reduction or sale or offer of sale shall stand correspondingly reduced.

- 2) The above stipulation shall, however, not apply to:
  - a) Exports by the contractor
  - b) Sale of Goods as original equipment at prices lower than the prices charged for normal replacement
  - c) Sale of perishable Goods having a limited shelf life, such as drugs that have expiry dates
- 3) the contractor shall furnish the following certificate to the concerned Accounts Officer with each bill for payment of supplies made against the contract.

“We certify that there has been no reduction in the sale price of the Goods of description identical to the Goods supplied to the Procuring Entity under the contract herein, and such Goods have not been offered/ sold by me/ us to any person/ organisation including any Ministry/ Department/ Attached and Subordinate Office/ Public Sector Undertaking of Central or State Government(s) as the case may be upto the date of bill/ the date of completion of Contract at a price lower than the price charged under this contract except for the quantity of Goods categories under (a), (b) and (c) of sub-clause (2) above, details of which are as follows:-”

#### **10.2 Taxes and Duties**

- 1) the contractor shall be entirely responsible for all taxes, duties, fees, levies etc., incurred until delivery of the Goods//Services to the Procuring Entity.
- 2) If applicable under relevant tax laws and rules, the Procuring Entity shall deduct from all payments and deposit required taxes to respective authorities on account of GST Reverse Charge Mechanism; Tax Deducted at Source (TDS), and Tax Collected at



Source (TCS) relating to Income Tax, labour cess, royalty etc.

**3) Payment of GST Tax under the contract:**

- a) The payment of GST and GST Cess to the contractor shall be made only on the latter submitting a GST compliant Bill/ invoice indicating the appropriate HSN code and applicable GST rate thereon duly supported with documentary evidence as per the provision of relevant GST Act and the Rules made there under. The delivery shall be shown being made in the name, location/ state, and GSTIN of the consignee only; the location of the procurement office of the procuring entity has no bearing on the invoicing.
- b) The supply of Goods or services or both, if imported into India, shall be considered as supply under inter-state commerce/ trade and shall attract integrated tax (IGST). The IGST rate and GST cess shall be applicable on the 'Custom Assessable Value' plus the 'Basic Customs duty applicable thereon'.
- c) While claiming reimbursement of duties, taxes etc. (like GST) from the Procuring Entity, as and if permitted under the contract, the contractor shall also certify that in case it gets any refund out of such taxes and duties from the concerned authorities at a later date, it (the contractor) shall refund to the Procuring Entity, the Procuring Entity's share out of such refund received by the contractor. The Contractor shall also refund the appropriate amount to the Procuring Entity immediately on receiving the same from the concerned authorities.
- d) All necessary adjustment vouchers such as Credit Notes/ Debit Notes for any short/ excess supplies or revision in prices or any other reason under the contract shall be submitted to the Procuring Entity in compliance with GST provisions.

	<p>e) In case of Price Variation or Exchange Rate variation, or any other variation is applicable, GST shall be applicable on the net invoice value after the variation is taken into account.</p> <p>f) GST shall be paid as per the rate at which it is liable to be assessed or has been assessed provided the transaction of the sale is legally liable to such taxes and is payable as per the terms of the contract subject to the following conditions:</p> <ul style="list-style-type: none"><li>i. The Procuring Entity shall not pay a higher GST rate if leviable due to any misclassification of HSN number or incorrect GST rate incorporated in the contract due to contractor's fault. Wherever the contractor invoices the Goods/Services at GST rate or HSN number, which is different from that incorporated in the contract, payment shall be made as per GST rate, which is lower of the GST rates incorporated in the contract or billed.</li><li>ii. However, the Procuring Entity shall not be responsible for the contractor's tax payment or duty under a misapprehension of the law.</li><li>iii. Bidder is informed that he shall be required to adjust his basic price to the extent required by a higher tax rate billed as per invoice to match the all-inclusive price mentioned in the contract.</li><li>iv. In case of profiteering by the contractor relating to GST tax, the Procuring Entity shall treat it as a violation of the Code of Integrity in the contract and avail any or all punitive actions thereunder, in addition to recovery and action by the GST authorities under the Act.</li><li>v. The contractor should issue Receipt vouchers immediately on receipt of all types of payments along with tax invoices after adjusting advance</li></ul>
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payments, if any, as per Contractual terms and GST Provisions.

- 4) **Statutory Variation Clause:** Unless otherwise stated in the contract, statutory increase in applicable GST rate only during the original delivery/Services period shall be to Procuring Entity's account. Any increase in the rates of GST beyond the original completion date during the extended delivery/Services period shall be borne by the contractor. The benefit of any reduction in GST rate must be passed on to the Procuring Entity during the original and extended delivery/Services period. However, GST rate amendments shall be considered for quoted HSN code only, against documentary evidence, provided such an increase of GST rates after the last date of bid submission.

**5) Duties/ Taxes on Raw Materials**

The Procuring Entity is not liable for any claim from the contractor on account of fresh imposition and/ or increase (including statutory increase) of GST, customs duty, or other duties on raw materials and/ or components used directly in the manufacture of the contracted Goods/Services taking place during the pendency of the contract unless such liability is expressly agreed to in terms of the contract.

- 6) Deleted.

**10.3 Terms and Mode of Payment**

**10.3.1**

- 1) The payments shall only be made in Indian Rupees.
- 2) The contractor shall send its claim for payment in writing as per GST compliant Invoice and documents, when contractually due, along with relevant documents etc., as stipulated in Contract and a manner as also specified therein.
- 3) While claiming payment, the contractor is also to certify in the bill that the payment being claimed is strictly in terms of the contract and all the obligations on the part of the contractor for claiming that payment has been fulfilled as required under the contract.

**4) Deleted**

- 5) All bills/ Invoices should be raised in duplicate and the bills should be drawn in the name of Central Medical Services Society, 2nd Floor, Vishwa Yuvak Kendra, Pandit Uma Shankar Dikshit Road, Chanakyapuri, New Delhi-110021 or in the name of any other authority as may be designated. Supplier has to mention e- aushadhi PO No. and tranche/ lot on the invoice.
- 6) The CMSS shall endeavour to make payment within 75 days in respect of items requiring sterility tests and within 60 days in respect of items requiring non-sterility test from the date of submission of invoice or from the date of receipt of material, whichever is later along with all the relevant documents of tender.

**7) Deleted**

- 8) The payment will be made either by means of Cheque or through RTGS (Real Time Gross Settlement System)/ Core Banking/ NEFT. The Contractor shall give his consent in a mandate form for receipt of payment through NEFT. In case of non-payment through EFT, or where the EFT facility is not available, payment may be released through cheque.
- 9) The Tenderer shall furnish the relevant details in original in Bid Forms to make the payment through RTGS/Core Banking/ NEFT. The payment will be in INR only.
- 10) Supplier will integrate with e- aushadhi system of CMSS and Supplier Interface Module in which selected bidders shall be required to enter/upload batch no, qty, mfg. & expiry date, tranche no, invoice/challan copy etc. against PO no.
- 11) No advance payments towards costs of items will be made to the Tenderer.

**10.3.2 – Deleted.**

**10.3.3 - Deleted**

**10.3.4 – Deleted.**

**10.4 Withholding and lien in respect of sums claimed:**

- 1) Whenever any claim or claims for payment of a sum of money arises against the contractor, out of or under the contract, the Procuring Entity shall be entitled, and it shall be lawful on his part, to withhold and also have a lien to retain such sum or sums, in whole or in part pending finalization or adjudication of any such claim from-
  - a) any security or retention money, if any, deposited by the contractor.
  - b) any sum(s) payable till now or hereafter to the contractor under the same Contract or any other contract with the Procuring Entity if the security is insufficient or if no security has been taken from the contractor.
- 2) Where the contractor is a partnership firm or a limited company, the Procuring Entity shall be entitled, and it shall be lawful on his part, to withhold and also have a lien to retain towards such claimed amount or amounts in whole or in part from any sum found payable to any partner/ limited company, as the case may be, whether in his capacity or otherwise.
- 3) It is an agreed term of the contract that the sum(s) of money so withheld or retained under the lien referred above shall be kept withheld or retained till the claim arising out of or under the contract is determined under clause GCC 11 and/ or 12. The contractor shall have no claim for interest or damages whatsoever on any account in respect of such withholding or retention under the lien referred to supra and duly notified as such to the contractor.
- 4) **Lien in respect of Claims in other Contracts:** Any sum of money due and payable to the contractor (including the security deposit returnable to him) under the contract may be withheld or retained by way of lien by the Procuring Entity or Government against any claim of the Procuring Entity or Government in respect of payment of a sum of money arising out of or under any other contract

	<p>made by the contractor with the Procuring Entity or Government.</p> <p><b>10.5 Payment against Time-Barred Claims</b></p> <p>All claims against the Procuring Entity shall be legally time-barred after three years calculated from the date when the payment falls due unless the payment claim has been under correspondence. The Procuring Entity is entitled to, and it shall be lawful for it to reject such claims.</p> <p><b>10.6 – Deleted.</b></p>
<p><b>11 Resolution of disputes</b></p>	<p><b>Resolution of disputes</b></p> <p><b>11.1 Disputes and Excepted Matters</b></p> <p>All disputes and differences between the parties hereto, as to the construction or operation of this contract, or the respective rights and liabilities of the parties on any matter in question; or any other account whatsoever, but excluding the Excepted Matters (detailed below); arising out of or in connection with the contract, within thirty (30) days from aggrieved Party notifying the other Party of such matters; whether before or after the completion/ termination of the contract, that cannot be resolved amicably between the Procurement Officer and the contractor within thirty (30) days from aggrieved Party notifying the other Party of such matters, shall be hereinafter called the “Dispute”. The aggrieved party shall give a ‘Notice of Dispute’ indicating the Dispute and claims citing relevant Contractual clause to the designated authority and requesting for invoking the following dispute resolution mechanisms. The Dispute shall be resolved without recourse to courts through dispute resolution mechanisms detailed subsequently, in the sequence as mentioned below, and the next mechanism shall not be invoked unless the earlier mechanism has been invoked or has failed to resolve it within the deadline mentioned therein.</p> <ol style="list-style-type: none"> <li>1) Adjudication</li> <li>2) Conciliation</li> <li>3) Arbitration</li> </ol> <p><b>11.2 Excepted Matters</b></p> <p>Matters for which provision has been made in any Clause of the contract shall be deemed as ‘excepted matters’</p>

(matters not disputable/ arbitrable), and decisions of the Procuring Entity, thereon shall be final and binding on the contractor. The 'excepted matters' shall stand expressly excluded from the purview of the sub-clauses below, including Arbitration. However, where the Procuring Entity has raised the dispute, this sub-clause shall not apply. Unless otherwise stipulated in the contract, excepted matters shall include but not limited to:

- 1) any controversies or claims brought by a third party for bodily injury, death, property damage or any indirect or consequential loss arising out of or in any way related to the performance of this Contract ("Third Party Claim"), including, but not limited to, a Party's right to seek contribution or indemnity from the other Party in respect of a Third-Party Claim.
- 2) Issues related to the pre-award tender process or conditions
- 3) Issues related to ambiguity in contract terms shall not be taken up after a contract has been signed. All such issues should be highlighted before the signing of the contract by the contractor.
- 4) Provisions incorporated in the contract, which are beyond the purview of The Procurement Entity or are in pursuance of policies of Government, including but not limited to
  - a) Provisions of restrictions regarding local content and Purchase Preference to Local suppliers in terms of Make in India policy of the Government
  - b) Provisions regarding restrictions on Entities from Countries having land-borders with India in terms of the Government's policies in this regard
  - c) Purchase preference policies regarding MSEs and Start-ups

### **11.3 Adjudication**

After exhausting efforts to resolve the Dispute with the Purchasing Officer executing the contract on behalf of the Procuring Entity, the contractor shall give a 'Notice of Adjudication' specifying the matters which are in question, or subject of the dispute or difference indicating

the relevant contractual clause, as also the amount of claim item-wise to Head of Procurement or any other authority mentioned in the contract (hereinafter called the “Adjudicator”) for invoking resolution of the dispute through Adjudication. During his adjudication, the Adjudicator shall give adequate opportunity to the contractor to present his case. Within 60 days after receiving the representation, the Adjudicator shall make and notify decisions in writing on all matters referred to him. The parties shall not initiate, during the adjudication proceedings, any conciliation or arbitral or judicial proceedings in respect of a dispute that is the subject matter of the adjudication proceedings. If not satisfied by the decision in adjudication, or if the adjudicator fails to notify his decision within the abovementioned time-frame, the contractor may proceed to invoke the process of Conciliation as follows.

#### **11.4 Conciliation of disputes**

- 1) Any party may invoke Conciliation by submitting “Notice of Conciliation” to the Head of the Procuring Organization. Since conciliation is a voluntary process, within 30 days of receipt of “Notice of Conciliation”, the Head of the Procuring Organization shall notify a sole Conciliator if the other party is agreeable to enter Conciliation. If the other party is not agreeable to Conciliation, the aggrieved party may invoke Arbitration.
- 2) The Conciliator shall proactively assist the parties to reach an amicable settlement independently and impartially within the terms of the contract, within 60 days from the date of appointment of the Conciliator.
- 3) If the parties reach an agreement on a dispute settlement, they shall draw up a written settlement agreement duly signed by the parties and conciliator. When the parties sign the settlement agreement, it shall be final and binding on the parties. The dispute shall be treated as resolved on the date of such agreement.
- 4) The parties shall not initiate, during the conciliation proceedings, any arbitral or judicial proceedings in



respect of a dispute that is the subject matter of the conciliation proceedings.

- 5) Termination of Conciliation: Disputes shall remain alive if the conciliation is terminated as follows:
  - a) By written declaration of the conciliator, after consultation with the parties, to the effect that further efforts at conciliation are no longer justified, on the date of such declaration; or
  - b) By a written declaration of any party to the conciliator to the effect that the conciliation proceedings are terminated, on the date of such declaration; or
  - c) If the parties fail to reach an agreement on a settlement of the dispute, within 60 days of the appointment of Conciliator
- 6) On termination of Conciliation, if the dispute is still alive, the aggrieved party shall be free to invoke Arbitration.

## **11.5 Arbitration Agreement**

### **11.5.1 This Agreement**

- 1) This Arbitration Agreement (hereinafter referred to as this “Agreement”) relating to this Contract (hereinafter called the “Main Agreement” for this agreement) is made under the provisions of The Arbitration and Conciliation Act, 1996 as amended from time to time and the rules thereunder (hereinafter called The Arbitration Act). This Agreement shall continue to survive termination, completion, or closure of the Main Agreement for 120 days after that.
- 2) Subject to aforesaid provisions, relevant clauses of the contract shall apply to the appointment of arbitrators and arbitration proceedings under this Agreement.
- 3) The Micro, Small and Medium Enterprises Development (MSMED) Act, 2006 provides parties to a dispute (where one of the parties is a Micro or Small Enterprise) to be referred to Micro and Small Enterprises Facilitation Council if the dispute is

regarding any amount due under Section 17 of the MSMED Act, 2006. If a Micro or Small Enterprise, being a party to dispute, refers to the provisions in MSMED Act 2006, these provisions shall prevail over this Agreement.

#### **11.5.2 Notice for Arbitration**

- 1) **Authority to Appoint Arbitrator(s):** For this Arbitration Agreement 'The Appointing Authority', to appoint the arbitrator shall be Head of the Procuring Organization named in the contract and includes if there be no such authority, the officer who is for the time being discharging the functions of that authority, whether in addition to other functions or otherwise.
- 2) In the event of any dispute as per GCC-clause 11.1 above, if the Adjudicator fails to decide within 60 days (as referred in 11.3 above), or the Conciliation is terminated (as referred in sub-clause 11.4 above) then, parties to the contract, after 60 days but within 120 days of 'Notice of Dispute' (clause 11.1 above) shall request the Appointing Authority through a "Notice for Arbitration" in writing requesting that the dispute or difference be referred to arbitration.
- 3) The "Notice for arbitration" shall specify the matters in question or subject of the dispute or difference indicating the relevant contractual clause, as well as the amount of claim item-wise.

#### **11.5.3 Reference to Arbitration**

After appointing Arbitrator(s), the Appointing Authority shall refer the Dispute to them. Only such dispute or difference shall be referred to arbitration regarding which the demand has been made, together with counter-claims or set off. Other matters shall be beyond the jurisdiction of Arbitrator(s)

#### **11.5.4 Appointment of Arbitrator**

##### **1) Qualification of Arbitrators:**

- a) In the case of retired officers of The Procuring organisation, he shall have retired in the rank of senior administrative grade (or equivalent) and shall have retired at least 1

year prior and must not be over 70 years of age on the date of Notice for arbitration.

- b) He/ they shall not have had an opportunity to deal with the matters to which the contract relates or who, in the course of his/ their duties as officers of the Procuring Organisation, expressed views on any or all of the matters under dispute or differences. A certification to this effect (as per Format 1.4) shall be taken from Arbitrators. The proceedings of the Arbitral tribunal or the award made by such Tribunal shall, however, not be invalid merely for the reason that one or more arbitrators had in the course of his service, an opportunity to deal with the matters to which the contract relates or who in the course of his/ their duties expressed views on all or any of the matters under dispute.
- c) An Arbitrator may be appointed notwithstanding the total no. of arbitration cases in which he has been appointed in the past.
- d) Not be other than the person appointed by The Appointing Authority and that if for any reason that is not possible, the matter shall not be referred to arbitration at all.

## **2) Replacement of Arbitrators**

If one or more of the arbitrators appointed as above refuses to act as arbitrator, withdraws from his office as arbitrator, or in the event of the arbitrator dying, neglecting/ unable or unwilling or refusing to act for any reason, or his award being set aside by the court for any reason, or in the opinion of The Appointing Authority fails to act without undue delay, the Appointing Authority shall appoint new arbitrator/ arbitrators to act in his/ their place in the same manner in which the earlier arbitrator/ arbitrators had been appointed. Such a re-constituted Tribunal may, at its discretion, proceed with the reference from the stage at which it was left by the previous arbitrator (s).

## **3) Appointment of Arbitrator:**

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|  | <p>a) In cases where the total value of all claims in question added together does not exceed Rs 50,00,000/- (Rupees Fifty Lakh only), the Arbitral Tribunal shall consist of sole Arbitrator. For this purpose, The Appointing Authority shall send to the contractor, within 60 days from the day of receipt of a written and valid notice for arbitration, a panel of at least four (4) names of retired officers, duly indicating their retirement dates.</p> <p>b) The contractor shall be asked to nominate at least two names out of the panel for appointment as his nominee within 30 days from the dispatch date of the request by The Appointing Authority. The Appointing Authority shall appoint at least one out of them as the sole arbitrator within 30 days from the receipt of the names of the contractor's nominees.</p> <p>c) In cases where the total value of all claims in question added together exceeds Rs 50,00,000/- (Rupees Fifty Lakh only), the Arbitral Tribunal shall consist of three (3) retired Officers of the Procuring Organisation. For this purpose, The Appointing Authority shall send a panel of at least four (4) names of such Officer(s) empanelled to work as Arbitrators duly indicating their retirement date to the contractor within 60 days from the day when a written and The Appointing Authority receives valid demand for arbitration.</p> <p>d) The contractor shall be asked to nominate at least 2 names out of the panel for appointment as his nominee within 30 days from the dispatch date of the request by The Appointing Authority. The Appointing Authority shall appoint at least one out of them as the contractor's nominee. It shall also simultaneously appoint the balance number of arbitrators either from the panel or outside the panel, duly indicating the 'Presiding Arbitrator' from amongst the 3 arbitrators so appointed, within 30 days from the receipt of the names of Contractor's nominees.</p> |
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- e) If the contractor does not suggest his nominees for the arbitral tribunal within the prescribed timeframe, The Appointing Authority shall proceed for appointment of the arbitral tribunal within 30 days of the expiry of such time provided to the contractor.

#### **11.5.5 Failure to appoint Arbitrators.**

If The Appointing Authority fails to appoint an arbitrator within 60 (sixty) days, then subject to the survival of this Arbitration Agreement, in international commercial arbitration, the Supreme Court of India shall designate the arbitral institution for the appointment of arbitrators. In case of national arbitrations, the High Court shall designate arbitral institutions. The Arbitration Council of India must have graded these arbitration institutions. These arbitral institutions must complete the selection process within thirty days of accepting the request for the arbitrator's appointment.

#### **11.5.6 The Arbitral Procedure**

- 1) **Effective Date of Entering Reference:** The arbitral tribunal shall be deemed to have entered the reference on the date on which the arbitrator(s) have received notice of their appointment. All subsequent time limits shall be counted from such date.
- 2) **Seat and Venue of Arbitration:** The seat of arbitration shall be the place from which the Letter of Award or the contract is issued. The venue of arbitration shall be the same as the seat of arbitration. However, in terms of section 20 of The Arbitration Act, the arbitrator, at his discretion, may determine a venue other than the seat of the arbitration without in any way affecting the legal jurisdictional issues linked to the seat of the arbitration.
- 3) If the Adjudication and/ or Conciliation mechanisms had not been exhausted before such reference to Arbitration, the Arbitrator should ask the aggrieved party to approach designated authority for such mechanisms before the Arbitration proceedings are started.

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|  | <ol style="list-style-type: none"><li>4) The claimant shall submit to the Arbitrator(s) with copies to the respondent his claims stating the facts supporting the claims along with all the relevant documents and the relief or remedy sought against each claim within 30 days from the date of appointment of the Arbitral Tribunal unless otherwise extension has been granted by Arbitral Tribunal.</li><li>5) On receipt of such claims, the respondent shall submit its defence statement and counter claim(s), if any, within 60 days of receipt of the copy of claims, unless otherwise extension has been granted by Arbitral Tribunal.</li><li>6) No new claim shall be added during proceedings by either party. However, a party may amend or supplement the original claim or defence thereof during arbitration proceedings subject to acceptance by the Tribunal having due regard to the delay in making it.</li><li>7) Statement of claims, counterclaims and defence shall be completed within six months from the effective reference date.</li><li>8) <b>Oral arguments to be held on a day-to-day basis:</b> Oral arguments as far as possible shall be heard by the arbitral tribunal on a day-to-day basis, and no adjournments shall be granted without sufficient cause. The arbitrator (s) may impose an exemplary cost on the party seeking adjournment without sufficient cause.</li><li>9) <b>Award within 12 (twelve) months:</b> The arbitral tribunal is statutorily bound to deliver an award within 12 (twelve) months from the date when the arbitral tribunal enters reference. The award can be delayed by a maximum of six months only under exceptional circumstances where all parties consent to such extension of time. The court's approval shall be required for further extension if the award is not made out within such an extended period. During the period of an application for extension of time is awaiting before the court, the arbitrator's</li></ol> |
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proceedings shall continue until the disposal of the application.

10) **Fast Track Procedure:** The parties to arbitration may choose to opt for a fast-track procedure either before or after the commencement of the arbitration. The award in fast-track arbitration is to be made out within six months, and the arbitral tribunal shall be entitled to additional fees. The salient features of the fast-track arbitration are:

- a) The dispute is to be decided based on written pleadings only.
- b) Arbitral Tribunal shall have the power to call for clarifications in addition to the written pleadings where it deems necessary.
- c) An oral hearing may be held only if all the parties request or the arbitral tribunal considers it necessary.
- d) The parties are free to decide the fees of the arbitrator(s) for fast-track procedure.

11) **Powers of Arbitral Tribunal to grant Interim Relief:** The parties to arbitration may approach the arbitral tribunal for seeking interim relief on the grounds available under section 9 of the act. The tribunal has the powers of a court while making interim awards in the proceedings before it.

12) **Confidentiality:** As provided in Section 42A of The Arbitration Act, all the details and particulars of the arbitration proceedings shall be kept confidential, except in certain situations like if the disclosure is necessary for the implementation or execution of the arbitral award.

13) **Obligation During Pendency of Arbitration:** Performance of the contract shall, unless otherwise directed by the Procuring Entity, continue during the arbitration proceedings, and no payment due or payable by the Procuring Entity shall be withheld on account of such proceedings, provided; however, it shall be open for Arbitral Tribunal to consider and decide whether or not the performance of the contract or payment therein should continue during arbitration proceedings.

### **11.5.7 The Arbitral Award**

In the case of the Tribunal, comprising of three members, any ruling on award shall be made by a majority of members of the Tribunal. In the absence of such a majority, the views of the Presiding Arbitrator shall prevail.

The arbitral award shall state item-wise the sum and reasons upon which it is based. The analysis and reasons shall be detailed enough so that the award can be inferred from it.

It is further a term of this arbitration agreement that where the arbitral award is for the payment of money, no interest shall be payable on whole or any part of the money for any period till the date on which the award is made in terms of Section 31 (7) (a) of The Arbitration Act.

The award of the arbitrator shall be final and binding on the parties to this contract.

A party may apply for corrections of any computational errors, typographical or clerical errors, or any other error of similar nature occurring in the award or interpretation of a specific point of the award to the Tribunal within 60 days of receipt of the award.

A party may apply to the Tribunal within 60 days of receiving the award to make an additional award as to claims presented in the arbitral proceedings but omitted from the arbitral award.

### **11.5.8 Savings**

The Arbitral Tribunal shall decide any matter related to Arbitration not covered under this Arbitration Agreement as per the provisions of The Arbitration Act.

### **11.5.9 Cost of Arbitration and fees of the Arbitrator(s)**

- 1) The concerned parties shall bear the cost of arbitration in terms of section 31 (A) of The Arbitration Act. The cost shall inter-alia include fees of the Arbitrator. Further, the fees payable to the Arbitrator shall be governed by instructions issued on the subject by the Procuring Entity and/ or the Government from time to time, in line with the Arbitration and Conciliation Act, irrespective of the fact whether the Arbitrator is appointed by the Procuring Entity or the Government under this



	<p>clause or by any court of law unless directed explicitly by Hon'ble court otherwise on the matter. A sole arbitrator shall be entitled to a 25% extra fee over such a prescribed fee.</p> <p>The arbitrator shall be entitled to a 50 percent extra fee if the award is made within 6 months in terms of provisions contained in section 29(A) (2) of The Arbitration Act.</p> <p>Besides the above, Arbitrator shall also be entitled to this extra fee in cases where Fast Track Procedure in terms of section 29 (B) of The Arbitration Act is followed.</p>
<p><b>12 Defaults, Breaches, Termination, and closure of Contract</b></p>	<p><b>12.1 Termination due to Breach, Default, and Insolvency</b></p> <p><b>12.1.1 Defaults and Breach of Contract</b></p> <p>In case the contractor undergoes insolvency or receivership; neglects or defaults, or expresses inability or disinclination to honour his obligations relating to the performance of the contract or ethical standards or any other obligation that substantively affects the Procuring Entity's rights and benefits under the contract, it shall be treated as a breach of Contract. Such defaults could include inter-alia:</p> <ol style="list-style-type: none"> <li>1) <b>Default in Performance and Obligations:</b> if the contractor fails to deliver any or all of the Goods or fails to perform any other contractual obligations (including Code of Integrity or obligation to maintain eligibility and Qualifications based on which contract was awarded) within the period stipulated in the contract or within any extension thereof granted by the Procuring Entity.</li> <li>2) <b>Insolvency:</b> If the contractor being an individual or if a firm, any partner thereof, shall at any time, be adjudged insolvent or shall have a receiving order or order for the administration of his estate made against him or shall take any proceeding for composition under any Insolvency Act for the time being in force or make any conveyance or assignment of his effects or enter into any assignment or composition with his creditors or suspend payment or if the firm be dissolved under the Partnership Act, or</li> </ol>

- 3) **Liquidation:** if the contractor is a company being wound up voluntarily or by order of a Court or a Receiver, Liquidator or Manager on behalf of the Debenture-holders is appointed, or circumstances shall have arisen which entitle the Court or Debenture-holders to appoint a Receiver, Liquidator or Manager

#### **12.1.2 Notice for Default:**

As soon as a breach of contract is noticed, a show-cause 'Notice of Default' shall be issued to the contractor, giving two weeks' notice, reserving the right to invoke contractual remedies. After such a show-cause notice, all payments to the contractor would be temporarily withheld to safeguard needed recoveries that may become due on invoking contractual remedies.

#### **12.1.3 Terminations for Default**

- 1) **Notice for Termination for Default:** In the event of unsatisfactory resolution of 'Notice of Default' within two weeks of its issue as per sub-clause above, the Procuring Entity, if so decided, shall by written Notice of Termination for Default sent to the contractor, terminate the contract in whole or in part, without compensation to the contractor.
- 2) Such termination shall not prejudice or affect the rights and remedies, including under sub-clause below, which have accrued and/ or shall accrue to the Procuring Entity after that.
- 3) Unless otherwise instructed by the Procuring Entity, the contractor shall continue to perform the contract to the extent not terminated.
- 4) All warranty obligations, if any, shall continue to survive despite the termination.

#### **12.1.4 Contractual Remedies for Breaches/Defaults or Termination for Default**

If there is an unsatisfactory resolution within this period, the Procuring Entity shall take one; or more of the following contractual remedies.

- |  |   |
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|  | <ol style="list-style-type: none"><li>1) Temporary withhold payments due to the contractor till recoveries due to invocation of other contractual remedies are complete.</li><li>2) Call back any loaned property or advances of payment, if any, with the levy of interest at the prevailing rate (MIBID - Mumbai Interbank Bid Rate).</li><li>3) Recover liquidated damages and invoke denial clause for delays.</li><li>4) Encash and/ or Forfeit performance or other contractual securities.</li><li>5) Prefer claims against insurances, if any.</li><li>6) Terminate contract for default, fully or partially including its right for Risk-and-Cost Procurement as per following sub-clause.</li><li>7) <b>Risk and Cost Procurement:</b> In addition to termination for default, the Procuring Entity shall be entitled, and it shall be lawful on his part, to procure Goods/Services similar to those terminated, with such terms and conditions and in such manner as it deems fit at the “Risk and Cost” of the contractor. Such ‘Risk and Cost Procurement’ must be contracted within six months from the breach of Contract. The Contractor shall be liable for any loss which the Procuring Entity may sustain on that account provided the procurement, or, if there is an agreement to procure, such agreement is made. The Contractor shall not be entitled to any gain on such procurement, and the manner and method of such procurement shall be in the entire discretion of the Procuring Entity. It shall not be necessary for the Procuring Entity to notify the contractor of such procurement. It shall, however, be at the discretion of the Procuring Entity to collect or not the security deposit from the firm/ firms on whom the contract is placed at the risk and cost of the defaulted firm.</li></ol> |
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Note: Regarding the Goods/Services which are not readily available in the market and where procurement difficulties are experienced, the period for making risk

procurement shall be nine months instead of six months provided above.

- 8) Initiate proceedings in a court of law for the transgression of the law, tort, and loss, not addressable by the above means.

#### **12.1.5 Limitation of Liability**

Except in cases of criminal negligence or wilful misconduct, the aggregate liability of the contractor to the Procuring Entity, whether under the contract, in tort or otherwise, shall not exceed the total Contract Price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment, or to any obligation of the contractor to indemnify the Procuring Entity concerning IPR infringement.

#### **12.2 Termination for Default/ Convenience of Procuring Entity and Frustration**

##### **12.2.1 Notice for Determination of Contract**

- 1) The Procuring Entity reserves the right to terminate the contract, in whole or in part for its (the Procuring Entity's) convenience or frustration of contract as per sub-clause below, by serving written 'Notice for Determination of Contract' on the contractor at any time during the currency of the contract. The notice shall specify that the termination is for the convenience of the Procuring Entity or the frustration of the contract. The notice shall also indicate inter-alia, the extent to which the contractor's performance under the contract is terminated, and the date with effect from which such termination shall become effective.
- 2) Such termination shall not prejudice or affect the rights and remedies accrued and/ or shall accrue after that to the Parties.
- 3) Unless otherwise instructed by the Procuring Entity, the contractor shall continue to perform the contract to the extent not terminated.
- 4) All warranty obligations, if any, shall continue to survive despite the termination.

5) The Goods and incidental Works/ Services that are complete and ready in terms of the contract for delivery and performance within thirty days after the contractor's receipt of the notice of termination shall be accepted by the Procuring Entity as per the contract terms. For the remaining Goods and incidental Works/ Services, the Procuring Entity may decide:

- a) To get any portion of the balance completed and delivered at the contract terms, conditions, and prices; and/ or
- b) To cancel the remaining portion of the Goods and incidental Works/ Services and compensate the contractor by paying an agreed amount for the cost incurred by the contractor, if any, towards the remaining portion of the Goods and incidental Works/ Services.

#### **12.2.2 Frustration of Contract**

- 1) **Notice of Frustration Event:** Upon a supervening cause occurring after the effective date of the contract, including a change in law, beyond the control of either party whether as a result of the Force Majeure clause or within the scope of section 56 of the Indian Contract Act, 1872, that makes it impossible to perform the contract within a reasonable timeframe, the affected party shall give a 'Notice of Frustration Event' to the other party giving justification. The parties shall use reasonable efforts to agree to amend the contract, as may be necessary to complete its performance. However, if the parties cannot reach a mutual agreement within 60 days of the initial notice, the Procuring Entity shall issue a 'Notice for Determining the contract' and terminate the contract due to its frustration as in the sub-clause above.
- 2) However, the following shall not be considered as such a supervening cause.
  - a) Lack of commercial feasibility or viability or profitability or availability of funds

	<p>b) if caused by either party's breach of its obligations under this Contract or failure to act in good faith or use commercially reasonable due diligence to prevent such an event.</p> <p><b>12.3 Closure of Contract</b></p> <p><b>12.3.1 No Claim Certificate and Release of Contract Securities</b></p> <p>After mutual reconciliations of outstanding payments and assets on either side, the contractor shall submit a 'No-claim certificate' to the Procuring Entity requesting the release of its contractual securities, if any. The Procuring Entity shall release the contractual securities without any interest if no outstanding obligation, asset, or payments are due from the contractor. The contractor shall not be entitled to make any claim whatsoever against the Procuring Entity under or arising out of this Contract, nor shall the Procuring Entity entertain or consider any such claim, if made by the contractor, after he shall have signed a "No Claim" Certificate in favour of the Procuring Entity. The Contractor shall be debarred from disputing the correctness of the items covered by the "No Claim" Certificate or demanding a clearance to arbitration in respect thereof.</p> <p><b>12.3.2 Closure of Contract</b></p> <p>The contract shall stand closed upon</p> <ol style="list-style-type: none"> <li>1) successful performance of all obligations by both parties, including completion of warrantee obligations and final payment.</li> <li>2) termination and settlements after that, if any, as per GCC-clause 12.1 or 12.2 above.</li> </ol>
<p><b>13 Code of Integrity in Public Procurement; Misdemeanors and Penalties</b></p>	<p><b>13.1 Code of Integrity</b></p> <p>Procuring authorities as well as bidders, suppliers, contractors, and consultants - should observe the highest standard of ethics and should not indulge in following prohibited practices, either directly or indirectly, at any stage during the Tender Process or during the execution of resultant contracts:</p> <ol style="list-style-type: none"> <li>1) <b>“Corrupt practice”</b> - making offer, solicitation or acceptance of a bribe, reward or gift or any material</li> </ol>

	<p>benefit, in exchange for an unfair advantage in the Tender Process or to otherwise influence the Tender Process;</p> <p>2) <b>“Fraudulent practice”</b> - any omission or misrepresentation that may mislead or attempt to mislead so that financial or other benefits may be obtained or an obligation avoided. Such practices include a false declaration or false information for participation in a tender process or to secure a contract or in the execution of the contract;</p> <p>3) <b>“Anti-competitive practice”</b> - any collusion, bid-rigging or anti-competitive arrangement, or any other practice coming under the purview of the Competition Act, 2002, between two or more bidders, with or without the knowledge of the Procuring Entity, that may impair the transparency, fairness, and the progress of the Tender Process or to establish bid prices at artificial, non-competitive levels;</p> <p>4) <b>“Coercive practice”</b> - harming or threatening to harm persons or their property to influence their participation in the Tender Process or affect the execution of a contract;</p> <p>5) <b>“Conflict of interest”</b> –participation by a bidding firm or any of its affiliates who are either involved in the Consultancy Contract to which this procurement is linked; or if they are part of more than one bid in the procurement; or if their personnel have a relationship or financial or business transactions with any official of procuring entity who are directly or indirectly related to tender or execution process of contract; or improper use of information obtained by the (prospective) bidder from the Procuring Entity with an intent to gain unfair advantage in the Tender Process or for personal gain;</p> <p>6) <b>“Obstructive practice”</b> - materially impede procuring entity’s investigation into allegations of one or more of the above mentioned prohibited practices either by deliberately destroying, falsifying, altering; or by concealing of evidence</p>
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material to the investigation; or by making false statements to investigators and/ or by coercive practices mentioned above, to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or by impeding the Procuring Entity's rights of audit or access to information;

**13.2 Obligations for Proactive Disclosures:**

- 1) Procuring authorities, bidders, suppliers, contractors, and consultants are obliged under this Code of Integrity to suo-moto proactively declare any conflict of interest (coming under the definition mentioned above - pre-existing or as and as soon as these arise at any stage) in any Tender Process or execution of the contract. Failure to do so shall amount to a violation of this code of integrity.
- 2) Any bidder must declare, whether asked or not in a bid-document, any previous transgressions of such code of integrity during the last three years or of being under any category of debarment by the Central Government or by the Ministry/ Department of the Procuring Organization from participation in Tender Processes. Failure to do so shall amount to a violation of this code of integrity.

**13.3 Misdemeanors and Penalties**

The following shall be considered misdemeanors - if a bidder/ contractor either directly or indirectly, at any stage during the Tender Process or during the execution of resultant contracts:

- 1) commits any of the following misdemeanors:
  - a) violates the code of Integrity mentioned in GCC-clause 13.1 or GCC-Clause 10.1.6 (Fall clause) or the Integrity Pact if included in the Tender/ Contract;
  - b) any other misdemeanor, e.g., supply of sub-standard quality of material/ services/ work or non-performance or abandonment of contract or failure to abide by 'Bid Securing Declaration'.
- 2) commits any of the following misdemeanors:
  - a) has been convicted of an offence:



- i. under the Prevention of Corruption Act, 1988; or
  - ii. the Indian Penal Code or any other law for the time being in force for causing any loss of life or property or causing a threat to public health as part of the execution of a public procurement contract.
- b) is determined by the Government of India to have doubtful loyalty to the country or national security consideration.
- c) Employs a government servant, who has been dismissed or removed on account of corruption or employs a non-official convicted for an offence involving corruption or abetment of such an offence, in a position where he could corrupt government servants or employs a government officer within one year of his retirement, who has had business dealings with him in an official capacity before retirement.

#### **13.4 Penalties for Misdemeanors**

Without prejudice to and in addition to the rights of the Procuring Entity to other remedies as per the Tender-documents or the contract, If the Procuring Entity concludes that a (prospective) bidder/ contractor directly or through an agent has committed a misdemeanor in competing for the tender or in executing a contract, the Procuring Entity shall be entitled, and it shall be lawful on his part to take appropriate measures, including the following:

##### **13.4.1 If his bids are under consideration in any procurement**

- 1) Enforcement of Bid Securing Declaration in lieu of forfeiture or encashment of Bid Security.
- 2) calling off of any pre-contract negotiations, and;
- 3) rejection and exclusion of Bidder from the Tender Process

##### **13.4.2 If a contract has already been awarded**

- 1) Termination of Contract for Default and availing all remedies prescribed thereunder;
- 2) Encashment and/ or Forfeiture of any contractual security or bond relating to the procurement;

- 3) Recovery of payments including advance payments, if any, made by the Procuring Entity along with interest thereon at the prevailing rate (MIBID - Mumbai Interbank Bid Rate);

**13.4.3 Remedies in addition to the above:**

In addition to the above penalties, the Procuring Entity shall be entitled, and it shall be lawful on his part to:

File information against Bidder or any of its successors, with the Competition Commission of India for further processing, in case of anti-competitive practices;

Initiate proceedings in a court of law against Bidder or any of its successors, under the Prevention of Corruption Act, 1988 or the Indian Penal Code or any other law for transgression not addressable by other remedies listed in this sub-clause.

Remove Bidder or any of its successors from the list of registered suppliers for a period not exceeding two years. Suppliers removed from the list of registered vendors or their related entities may be allowed to apply afresh for registration after the expiry of the period of removal.

Initiation of suitable disciplinary or criminal proceedings against any individual or staff found responsible.

Debar a bidder / contractor from participation in future procurements without prejudice to Procuring Entity's legal rights and remedies. Debarment shall automatically extend to all the allied firms of the debarred firm. In the case of Joint Venture/ consortium, all its members shall also stand similarly debarred:

- a) A Ministry/ Department (or any of its CPSUs, attached offices, autonomous bodies) may debar a bidder or any of its successors from participating in any Tender Process undertaken by all its procuring entities for a period not exceeding two years commencing from the date of debarment for misdemeanors listed in sub-clause GCC 13.3 -1) above. The Ministry/Department shall maintain such a list which shall also be displayed on their website.
- b) Central Government (Department of Expenditure (DoE), Ministry of Finance) may debar a bidder or any of its successors from

	<p>participating in any Tender Process undertaken by all its procuring entities for a period not exceeding three years commencing from the date of debarment for misdemeanors listed in sub-clause GCC 13.3 - 2) above. DoE shall maintain such a list which shall be displayed on Central Public Procurement Portal (CPPP).</p>
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**SECTION VIII: SPECIAL CONDITIONS OF CONTRACT**

<b>Reference GCC Section</b>	<b>Description</b>
<b>GCC 2.4</b>	<p>The details of Procuring Entity and Contractor are as under:</p> <p>Procuring Entity - The Central Medical Services Society, an autonomous body under Ministry of Health and Family welfare, Government of India</p> <p>Contractor -</p>
<b>GCC 5.8</b>	<p><b>Within fourteen days after the issue of Letter of Award (LoA or the contract, if LoA is skipped) by the Procuring Entity, the contractor shall furnish to the Procuring Entity performance security for an amount equivalent to 5% of the contract value valid upto 02 months beyond performance period of the contract.</b></p>
<b>GCC 6.5</b>	<p><b>Read as follows:</b></p> <p><b>TIA reserves the right to increase up to 25% quantity of machine within 2 years for CMC contract at the same rate terms &amp; conditions.</b></p>
<b>subclauses 4 to 11 of GCC 10.3.1 Clause</b>	<p>Subclause 4 to 11 of GCC 10.3.1 are Not Applicable for this tender.</p> <p><b>Kindly read additional Special Payment Terms as follows:</b></p> <ol style="list-style-type: none"> <li>1. The TIA, will enter into CMC with the supplier at the rates as stipulated in the contract and tender terms and conditions.</li> <li>2. Payment shall be made by NACO on half yearly basis in two equal installments at the end of sixth and twelve month, subject to recoveries, if any, by way of liquidated damages/penalty or any other charges as per terms &amp; conditions of contract.</li> <li>3. The bidder shall submit invoices to NACO, accompanied by Service Reports for preventive maintenances and for complaint/breakdown (if any). Additionally, the bidder shall</li> </ol>

	<p>submit an uptime certificate issued by the respective consignees of the equipment/inventory under CMC before payment is released.</p> <ol style="list-style-type: none"><li data-bbox="443 371 1402 488">4. In case CMC Services are rendered for less than the contracted quantity for whatsoever reason, the payment shall be made only for the machine for which services has been rendered.</li><li data-bbox="443 539 1402 656">5. Payment shall be released within 60 days from date of submission of invoice along with all relevant documents as per tender.</li></ol>
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**SECTION IX- BIDDING FORMS**

**Form 1: Bid Form (Covering Letter)**

(Ref ITB-clause 9.2)

(To be submitted as part of technical bid, along with supporting documents, if any)

(On Bidder's Letter-head)

(Strike out alternative phrases not relevant to you)

Bidder's Name \_\_\_\_\_

[Address and Contact Details]

Bidder's Reference No. \_\_\_\_\_ Date.....

To

DG & CEO, Central Medical Services Society, Ministry of Health and Family welfare,  
Government of India, New Delhi

Address: 2nd floor, Vishwa Yuvak Kendra, Pt. Uma Shankar Dikshit Marg, Teen Murti Road,  
Opposite Police Station Chanakaya Puri,  
New Delhi-110021

Telephones: 011-21410905, 21410906

**Ref: Your Tender Document No. CMSS/PROC/2024-25/NACO/014, Tender Title:  
Procurement of Comprehensive Maintenance Contract (CMC) Services for Alere Pima  
CD4 Machines for NACO, for the period of 02 Years**

Sir/ Madam

Having examined the above-mentioned Tender Document, we, the undersigned, hereby submit/  
upload our Techno-commercial and financial bid (Price Schedule) for the supply of  
Goods/Services and incidental Works/ Services in conformity with the said Tender Documents.

**1) Our Credentials:**

a) We are submitting this bid: -

on our behalf, and there are no agents/ dealers involved in this tender, and hence  
no agency agreement or payments/ commissions/ gratuity is involved. Our  
company law and taxation regulatory requirements and authorization for  
signatories and related documents are submitted in Form 1.1 (Bidder Information).

b) We..... hereby certify that  We are proven, established, and reputed  
manufacturers with factories at ..... which are fitted with modern  
equipment and where the production methods, quality control, and testing of all  
materials and parts manufactured or used by us shall be open to inspection by the  
representative of the Procuring Entity.

**2) Our Eligibility and Qualifications to participate**

We comply with all the eligibility criteria stipulated in this Tender Document, and the relevant  
declarations are made along with documents in Form 1.2 of this bid-form. We fully meet the  
qualification criteria stipulated in this Tender Document, and the relevant details are submitted  
along with documents in Form 4: 'Qualification Criteria - Compliance.

**3) Our Bid to supply Goods/Services:**

We offer to supply the subject Goods//Services of requisite quality and within Delivery  
Schedules/stipulated time period in conformity with the Tender Document. The relevant details  
are submitted in Form 2: 'Schedule of Requirements - Compliance and Form3: 'Technical

Specifications and Quality Assurance - Compliance.’ The details of schedule wise quantity offered against this tender are given below in tabular form:

Schedule No.	Item/Service Name	UOM	Tendered Quantity (Nos.)	Quoted Quantity (Nos.)
I				

#### 4) Prices:

We hereby offer to perform the Services at our lowest prices and rates mentioned in the separately uploaded Price-Schedule. It is hereby confirmed that the prices quoted therein by us are:

- a) based on terms of delivery/Services and delivery schedule confirmed by us; and
- b) Cost break-up of the quoted cost, showing inter-alia costs (including taxes and duties thereon) of all the included incidental Goods/ Works considered necessary to make the proposal self-contained and complete, has been indicated therein, and
- c) based on the terms and mode of payment as stipulated in the Tender Document. We have understood that if we quote any deviation to terms and mode of payment, our bid is liable to be rejected as nonresponsive, and
- d) have been arrived at independently, without restricting competition, any consultation, communication, or agreement with any other bidder or competitor relating to:
  - i) those prices; or
  - ii) the intention to submit an offer; or
  - iii) the methods or factors used to calculate the prices offered.
- e) have neither been nor shall be knowingly disclosed by us, directly or indirectly, to any other bidder or competitor before bid opening or contract award unless otherwise required by law.

#### 5) Affirmation to terms and conditions of the Tender Document:

We have understood the complete terms and conditions of the Tender Document. We accept and comply with these terms and conditions without reservations, although we are not signing and submitting some of the sections of the Tender Document. Deviations, if any, are submitted by us in Form 5: ‘Terms and Conditions - Compliance’. We also explicitly confirm acceptance of the Arbitration Agreement as given in the Tender Document.

#### 6) Bid Security/Bid Securing Declaration

We have submitted the Bid Security (applicable for all bidders except MSEs and Startups) in stipulated format vide Form 7A / Bid Securing Declaration (applicable for MSEs and Startups) in lieu of Bid Security in stipulated format vide Form 7: ‘Documents Relating to bid security.’

#### 7) Abiding by the Bid Validity

We agree to keep our bid valid for acceptance for a period up to 150 days, as required in the Tender Document or for a subsequently extended period, if any, agreed to by us and are aware



of penalties in this regard stipulated in the Tender Document in case we fail to do so.

**8) Non-tempering of Downloaded Tender Document and Uploaded Scanned Copies**

We confirm that we have not changed/ edited the contents of the downloaded Tender Document. We realise that any such change noticed at any stage, including after the contract award, shall be liable to punitive action in this regard stipulated in the Tender Document. We also confirm that scanned copies of documents/ affidavits/ undertakings uploaded along with our Technical bid are valid, true, and correct to the best of our knowledge and belief. If any dispute arises related to the validity and truthfulness of such documents/ affidavits/ undertakings, we shall be responsible for the same. We undertake to submit for scrutiny, on-demand by the Procuring Entity, originals, and self-certified copies of all such certificates, documents, affidavits/ undertakings.

**9) A Binding Contract:**

We further confirm that, if our bid is accepted, all such terms and conditions shall continue to be acceptable and applicable to the resultant contract, even though some of these documents may not be included in the contract Documents submitted by us. We do hereby undertake that this bid together with your written acceptance of the same shall constitute a binding contract between us.

**10) Performance Guarantee and Signing the contract**

We further confirm that, if our bid is accepted, we shall provide you with performance security of the required amount stipulated in the Tender Document for the due performance of the contract. We are fully aware that in the event of our failure to deposit the required security amount and/ or failure to execute the agreement, the Procuring Entity has the right to avail any or all punitive actions laid down in this regard, stipulated in the Tender Document.

**11) Signatories:**

We confirm that we are duly authorized to submit this bid and make commitments on behalf of the Bidder. Supporting documents are submitted in Form 1.1 annexed herewith. We acknowledge that our digital/digitized signature is valid and legally binding.

**12) Rights of the Procuring Entity to Reject bid(s):**

We further understand that you are not bound to accept the lowest or any bid you may receive against your above-referred Tender Document.

.....  
(Signature with date)

.....  
(Name and designation)

Duly authorized to sign bid for and on behalf of  
[name & address of Bidder and seal of company]

**Form 1.1: Bidder Information**

(Ref 8.2 of ITB)

(To be submitted as part of technical bid)

(On Company Letter-head)

(Along with supporting documents, if any)

Bidder's Name \_\_\_\_\_

[Address and Contact Details]

Bidder's Reference No. \_\_\_\_\_ Date.....

**Ref: Your Tender Document No. CMSS/PROC/2024-25/NACO/014, Tender Title: Procurement of Comprehensive Maintenance Contract (CMC) Services for Alere Pima CD4 Machines for NACO, for the period of 02 Years**

*Note: Bidder shall fill in this Form following the instructions indicated below. No alterations to its format shall be permitted, and no substitutions shall be accepted. Bidder shall enclose certified copies of the documentary proof/ evidence to substantiate the corresponding statement wherever necessary and applicable. Bidder's wrong or misleading information shall be treated as a violation of the Code of Integrity. Such Bids shall be liable to be rejected as nonresponsive, in addition to other punitive actions provided for such misdemeanours in the Tender Document.*

*(Please tick appropriate boxes or strike out sentences/ phrases not applicable to you)*

**1) Bidder/ Contractor particulars:**

- a) Name of the Company:.....
- b) Corporate Identity No. (CIN): .....
- c) Registration, if any, with The Procuring Entity: .....
- d) GeM Supplier ID (if registered with GeM, it is mandatory at the time of placement of Contract)
- e) Place of Registration/ Principal place of business/ manufacture .....
- f) Complete Postal Address: .....
- g) Pin code/ ZIP code: .....
- h) Telephone nos. (with country/ area codes): .....
- i) Mobile Nos.: (with country/ area codes): .....
- j) Contact persons/ Designation: .....
- k) Email IDs: .....

*Submit documents to demonstrate eligibility viz. In case of a partnership firm – Deed of Partnership; in case of Company – Notarized and certified copy of its registration certificate; and in case of Society – its Byelaws and registration certificate of the firm.*

**2) Taxation Registrations:**

- a) PAN number: .....
- b) Type of GST Registration as per the Act (Normal Taxpayer, Composition, Casual Taxable Person, SEZ, etc.): .....
- c) GSTIN number: ..... in Consignor and Consignee States
- d) Registered/ Certified Works/ Factory where the Goods/Services would be mainly manufactured/provided and Place of Consignor for GST Purpose: .....
- e) Contact Names, Nos. & email IDs for GST matters (Please mention primary and secondary contacts): .....

We solemnly declare that our GST rating on the GST portal/ Govt. official website is not negative/ blacklisted.

*Documents to be submitted: Self-attested Copies of PAN card and GSTIN Registration.*

**3) Authorization of Person(s) signing the bid on behalf of the Bidder**

- a) Full Name: \_\_\_\_\_
- b) Designation: \_\_\_\_\_
- c) Signing as:

A sole proprietorship firm. The person signing the bid is the sole proprietor/ constituted attorney of the sole proprietor,

A partnership firm. The person signing the bid is duly authorised being a partner to do so, under the partnership agreement or the general power of attorney,

A company. The person signing the bid is the constituted attorney by a resolution passed by the Board of Directors or in pursuance of the Authority conferred by Memorandum of Association.

*Documents to be submitted: Partnership Agreement/ Power of Attorney/ Registration Certificate/ Memorandum of Association/ Board Resolution*

**4) Bidder's Authorized Representative Information**

- a) Name:
- b) Address:
- c) Telephone/ Mobile numbers:
- d) Email Address:

**5) Bidder's Account Details**

- a) Bank Name:
- b) IFSC Code:
- c) Account No. :
- d) Branch Address:
- e) Email Address/ Contact No.:

**With a copy of cancelled cheque**

(Signature with date)

.....

(Name and designation)

Duly authorized to sign bid for and on behalf of

[name & address of Bidder and seal of company], DA: As above

**Form 1.2: Eligibility Declarations**

(Ref ITB-clause 9.2)

(To be submitted as part of Technical bid)

(On Company Letter-head)

(Along with supporting documents, if any)

**Ref: Your Tender Document No. CMSS/PROC/2024-25/NACO/014, Tender Title: Procurement of Comprehensive Maintenance Contract (CMC) Services for Alere Pima CD4 Machines for NACO, for the period of 02 Years**

Bidder's Name \_\_\_\_\_

[Address and Contact Details]

Bidder's Reference No. \_\_\_\_\_ Date.....

*Note: The list below is indicative only. You may attach more documents as required to confirm your eligibility criteria.*

**Eligibility Declarations**

*(Please tick appropriate boxes or cross out any declaration not applicable to the Bidder)*

We hereby confirm that we are comply with all the stipulation of bid document and declare as under and shall provide evidence of our continued eligibility to the Procuring Entity as may be requested:

- 1) **Legal Entity of Bidder:** \_\_\_\_\_
- 2) We solemnly declare that we (including our affiliates or subsidiaries or constituents):
  - a) are not insolvent, in receivership, bankrupt or being wound up, not have our affairs administered by a court or a judicial officer, not have our business activities suspended and are not the subject of legal proceedings for any of these reasons;
  - b) (including our Contractors/ subcontractors for any part of the contract):
    - i. Do not stand declared ineligible/ blacklisted/ banned/ debarred by the Central Medical Services Society or Ministry of Health and Family Welfare, Government of India from participation in its Tender Processes as a whole or for the product offered; and/ or
    - ii. Are not convicted or stand declared ineligible/ suspended/ blacklisted/ banned/ debarred by appropriate agencies of Government of India from participation in Tender Processes of all of its entities, for offences mentioned in Tender Document in this regard. We have neither changed our name nor created a new "Allied Firm", consequent to the above disqualifications.
  - c) Do not have any association (as bidder/ partner/ Director/ employee in any capacity) with such retired public official or near relations of such officials of Procuring Entity, as counter-indicated, in the Tender Document.
  - d) We certify that we fulfil any other additional eligibility condition if prescribed in Tender Document.
  - e) We have no conflict of interest, which substantially affects fair competition. The prices quoted are competitive and without adopting any unfair/ unethical/ anti-competitive means. No attempt has been made or shall be made by us to induce any other bidder to submit or not to submit an offer to restrict competition.

**3) Restrictions on procurement from bidders from a country or countries, or a class of countries under Rule 144 (xi) of the General Financial Rules 2017: We certify as under:**

*“We have read the clause regarding restrictions on procurement from entities having beneficial ownership of a country which shares a land border with India and on subcontracting to contractors from such countries, as stipulated vide Department of Expenditure Order No F.7/10/2021-PPD (1), dated 23.02.2023 as amended till date of bid submission, and solemnly certify that we fulfil all requirements in this regard and are eligible to be considered. We certify that:*

- a) we are not from such a country or, if from such a country, we are registered with the Competent Authority (copy enclosed). and;*
- b) we shall not subcontract any work to a contractor from such countries unless such contractor is registered with the Competent Authority.*

**4) MSME Status:**

Having read and understood the Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 (as amended and revised till date), and solemnly declare the following:

- a) We are - Micro/ Small/ Medium Enterprise/ SSI/ Govt. Deptt. / PSU/ Others:.....
- b) We attach herewith, Udhyam Registration Certificate with the Udhyam Registration Number as proof of our being MSE registered on the Udhyam Registration Portal. The certificate is the latest up to the deadline for submission of the bid.
- c) Whether Proprietor/ Partner belongs to SC/ ST or Women category. (Please specify names and percentage of shares held by SC/ ST Partners):.....

**5) Start-up Status**

we confirm that we  are/  are not a Start-up entity as per the definition of the Department of Promotion of Industrial and Internal Trade – DPIIT.

**6) Make in India Status:**

Having read and understood the Public Procurement (Preference to Make in India PPP - MII) Order, 2017 (as amended and revised till date) and related notifications from the relevant Nodal Ministry/ Department, and solemnly declare the following:

**(a) Self-Certification for the category of suppliers:**

(Provide a certificate from statutory auditors/ cost accountant in case of Tenders above Rs 10 Crore for Class-I or Class-II Local Suppliers). Details of local content and location(s) at which value addition is made are as follows:

Sr. No.	Name of Item//Services	Percentage of Local Content	Location of value addition

Therefore, we certify that we qualify for the following category of the supplier (tick the appropriate category):

- Class-I Local Supplier/
- Class-II Local Supplier/
- Non-Local Supplier.

I confirm that local content has been calculated in accordance with provisions of PPP-MII Order dated 16.09.2020 read with Department of Pharmaceutical Notification No. **31026/65/2020-MD dated 30.12.2020**. I undertake to produce relevant records before the procuring entity or any authority so nominated by the Department of Pharmaceuticals, Government of India for the purpose of assessing the local content.

**7) Penalties for false or misleading declarations:**

We hereby confirm that the particulars given above are factually correct and nothing is concealed and undertake to advise any future changes to the above details. We understand that any wrong or misleading self-declaration would violate the Code of Integrity and attract penalties as mentioned in this Tender Document.

.....  
(Signature with date)

.....  
(Name and designation)

Duly authorized to sign bid for and on behalf of

.....  
.....

[name & address of Bidder and seal of company]

DA: As in Sr 9 to 14 above, as applicable

**Form 1.3: Local Content Declaration- Compliance**

(Certificate to be given by Statutory Auditors for purchases above INR 10 Crores)

**Ref: Your Tender Document No. CMSS/PROC/2024-25/NACO/014, Tender Title: Procurement of Comprehensive Maintenance Contract (CMC) Services for Alere Pima CD4 Machines for NACO, for the period of 02 Years**

Based upon the documents placed before us, we certify that M/s..... (name of the bidder) having manufacturing premises at ..... (manufacturing place of the bidder) have the following local contents in the goods/Services quoted by them against subject tender enquiry:

Sr. No.	Name of Item/Services	Percentage Local Content	Location of value addition

We confirm that local content has been calculated in accordance with provisions of PPP-MII Order dated 16.09.2020 read with Department of Pharmaceutical Notification No. **31026/65/2020-MD dated 30.12.2020**. We undertake to produce relevant records before the procuring entity or any authority so nominated by the Department of Pharmaceuticals, Government of India for the purpose of assessing the local content.

Statutory Auditor for Companies/ Chartered Accountant for others  
(with Seal/Stamp)

UDIN .....

**Form 2: Schedule of Requirements – Compliance & Deviation**

**Schedule of Requirements**

(Ref ITB-clause 9.2, Schedule V: Schedule of Requirements)

(To be submitted as part of Technical bid)

(on Company Letter-head)

**Ref: Your Tender Document No. CMSS/PROC/2024-25/NACO/014, Tender Title: Procurement of Comprehensive Maintenance Contract (CMC) Services for Alere Pima CD4 Machines for NACO, for the period of 02 Years**

Bidder's Name \_\_\_\_\_

[Address and Contact Details]

Bidder's Reference No. \_\_\_\_\_ Date.....

*Note to Bidders: Fill up this Form regarding Section V: Schedule of Requirements maintaining the same numbering and structure. Add additional details not covered elsewhere in your bid in this regard.*

Tender Title				
Tender Reference No		Tend No./ xxxx		
Schedule	Description of Goods/Services	Local Content (%)	HSN Code	Bidder's GSTIN
1	2	3	4	5
I				
II				
III				

We shall comply with, abide by, and accept without variation, deviation, or reservation all requirements detailed in Section V: Schedule of Requirements in the Tender Document, including delivery schedule & terms of delivery except those mentioned below.

- a) .....
- b) .....

We understand that if contrary terms and conditions are mentioned elsewhere in our bid, same shall not be recognized and shall be null and void.

(Signature with date)

.....

(Name and designation)

Duly authorized to sign bid for and on behalf of

.....

[name & address of Bidder and seal of company]



**Form 3: Technical Specifications and Quality Assurance – Compliance & Deviation**

(Ref ITB-clause 9.2, Schedule VI: Technical Specifications and Quality Assurance)

(To be submitted as part of Technical bid)

(on Company Letter-head)

**Ref: Your Tender Document No. CMSS/PROC/2024-25/NACO/014, Tender Title: Procurement of Comprehensive Maintenance Contract (CMC) Services for Alere Pima CD4 Machines for NACO, for the period of 02 Years**

Bidder's Name \_\_\_\_\_

[Address and Contact Details]

Bidder's Reference No. \_\_\_\_\_ Date.....

*Note to Bidders: Highlight in this form deviations, if any, from Section VI: Technical Specifications and Quality Assurance, maintaining the same numbering and structure. Add additional details not covered elsewhere in your bid in this regard.*

Sl. No.	Technical specification as per tender	Comply (Yes/No)

Note: - Long Term (Real Time) Stability Data of the quoted product in specified packing for at least for 3 batches, to support shelf life and Certificate of Analysis of one batch of the quoted product should be submitted.

We shall comply with, abide by, and accept without variation, deviation, or reservation all Technical Specifications including artworks, Quality Assurance and Warranty requirements in the Tender Document, except those mentioned below.

a) .....

b) .....

We understand that if contrary terms and conditions are mentioned elsewhere in our bid, same shall not be recognized and shall be null and void.

.....  
(Signature with date)

.....  
(Name and designation)

Duly authorized to sign bid for and on behalf of

.....  
[name & address of Bidder and seal of company]

DA: Relevant documents like technical data, literature, drawings, and other documents

**Form 4: Qualification Criteria – Compliance & Deviation**

(Ref ITB-clause 9.2, Schedule IV Qualification Criteria)

(To be submitted as part of Technical bid)

(on Company Letter-head)

**Ref: Your Tender Document No. CMSS/PROC/2024-25/NACO/014, Tender Title: Procurement of Comprehensive Maintenance Contract (CMC) Services for Alere Pima CD4 Machines for NACO, for the period of 02 Years**

Bidder's Name \_\_\_\_\_

[Address and Contact Details]

Bidder's Reference No. \_\_\_\_\_ Date.....

*Note to Bidders: Furnish statements and documents to confirm conformity to Qualification Criteria may be mentioned/ attached here. The list below is indicative only. You may attach more documents as required for qualification criteria. Add additional details not covered elsewhere in your bid in this regard. Non-submission or incomplete submission of documents may lead to rejection of the bid as nonresponsive. Also highlight in this form deviations, if any, from Section IV: Qualification Criteria.*

1.

Ref of Qualification Criteria Clause	Confirmation Yes/No
Clause (a)	
Clause (b)	
Clause (c)	
Clause (d)	
.....	

2. Documents Attached supporting the compliance to qualification criteria:

Sr	Document Attached, duly filled, signed, and copies self-attested
1	
2	
3	

We shall comply with, abide by, and accept without variation, deviation, or reservation all the Qualification Criteria mentioned in the Tender Document, except those mentioned below.

a) .....

b) .....

We understand that if contrary terms and conditions are mentioned elsewhere in our bid, same shall not be recognised and shall be null and void.

.....  
(Signature with date)

.....  
(Name and designation)

Duly authorized to sign bid for and on behalf of

.....

[name & address of Bidder and seal of company]  
DA: As above, if any

**Form 4.1: PROFORMA FOR PERFORMANCE STATEMENT****(FOR A PERIOD OF LAST 2 YEARS)**

Name of Bidder with Address \_\_\_\_\_

Manufacturer with Address \_\_\_\_\_

Tender No &amp; Date \_\_\_\_\_

Sr. No. of the Quoted Product \_\_\_\_\_

Name of the Quoted Product \_\_\_\_\_

Financial Year	2021-22 OR 2022-23						
Name of Purchaser with Contact Details	Purchase/Supply Order No and Date	Description of Goods/Services	Unit	Qty.	Unit Price All Incl.	Total Value	Remarks
Next Financial Year	2022-23 OR 2023-24						
Name of Purchaser with Contact Details	Purchase/Supply Order No and Date	Description of Goods/Services	Unit	Qty.	Unit Price All Incl.	Total Value	Remarks

Note:

1. The copies of GST invoice and E-way bill against the proof of execution of order for every submitted Purchase/Supply Order must be submitted. If GST invoice is not applicable for any Purchase/Supply Order, the affidavit to that effect on stamp paper of Rs. 100/- should be submitted.
2. Deleted

Signature of Tenderer

Name in Capitals

Date:

Seal:

Signature of Practicing Chartered Accountant

Name in Capitals

Date

Seal

UDIN-

**Form 4.2: ANNUAL TURN OVER STATEMENT**

The Annual Turnover (Sales) of M/s. \_\_\_\_\_ for the past three years are given below and certified that the statement is true and correct.

Sl. No.	Financial Year	Turnover in Lakhs (Rs)
1.	2020-2021/ 2021-22	-
2.	2021-2022 /2022-23	-
3.	2022-2023 /2023-24	-

Total - Rs. \_\_\_\_\_ Lakhs.

Average Turnover Per Annum in the last three years mentioned above -  
Rs. \_\_\_\_\_ Lakh

Date:

Seal:

(Name in Capital)

UDIN-

Signature of Auditor/Chartered Accountant

**Form 4.3: MANUFACTURER'S AUTHORISATION FORM**

*Note: To be submitted as part of Technical bid, along with supporting documents, if any.*

To,

DG&CEO,  
Central Medical Services Society  
Vishwa Yuvak Kendra, Pt. Uma Shankar Dikshit Road,  
Teen Murti Marg, Chankayapuri, New Delhi-110021, India

Dear Sir,

Ref: Your TE document No dated

We, \_\_\_\_\_ who are proven and reputable manufacturers of \_\_\_\_\_ (name and description of the goods offered in the tender) having factories at \_\_\_\_\_, hereby authorize Messrs \_\_\_\_\_ (name and address of the agent) to submit a tender, process the same further and enter into a contract with you against your requirement as contained in the above referred TE documents for the above goods manufactured by us.

We also state that we are not participating directly in this tender for the following reason(s):  
\_\_\_\_\_ please provide reason here).

We further confirm that no supplier or firm or individual other than Messrs. \_\_\_\_\_ (name and address of the above agent) is authorised to submit a tender, process the same further and enter into a contract with you against your requirement as contained in the above referred TE documents for the above goods manufactured by us.

We also hereby extend our full warranty, CAMC as applicable as per the terms of the tender document, read with modification, if any, for the goods and services offered for supply by the above firm against this TE document.

We also hereby confirm that we would be responsible for the satisfactory execution of contract placed on the authorised agent

We also confirm that the price quoted by our agent shall not exceed the price which we would have quoted directly”

Yours faithfully,



**Form 4.4: DETAILS OF SERVICE CENTRE WITH NAME OF ENGINEERS**

Service Centre Address

Contact No

Email Address

Name of Head of Service Centre  
with Contact Details

Name of Service engineer with  
Contact details location wise

1.

2.

3.

4.

5.

6.

7.

8.

9.

10.

**Signature Head of Service Centre with Seal**

**Signature of Bidder with Seal**



**Form 5: Terms and Conditions - Compliance**

(Ref ITB-clause 9.2)

(To be submitted as part of Technical bid)

(on Company Letter-head)

Bidder's Name \_\_\_\_\_

[Address and Contact Details]

Bidder's Reference No. \_\_\_\_\_ Date.....

**Ref: Your Tender Document No. CMSS/PROC/2024-25/NACO/014, Tender Title: Procurement of Comprehensive Maintenance Contract (CMC) Services for Alere Pima CD4 Machines for NACO, for the period of 02 Years**

*Note to Bidders: Fill up this Form regarding Terms and Conditions in the Tender Document, maintaining the same numbering and structure. Add additional details not covered elsewhere in your bid in this regard.*

We shall comply with, abide by, and accept without variation, deviation, or reservation of the entire terms & conditions of tender document including all Corrigendum, Pre-bid Minutes of the Tender Document etc, except those mentioned below.

- a) .....
- b) .....

We understand that if contrary terms and conditions are mentioned elsewhere in our bid, same shall not be recognised and shall be null and void.

.....  
(Signature with date)

.....  
(Name and designation)

Duly authorized to sign bid for and on behalf of  
.....

.....  
[name & address of Bidder and seal of company]  
DA: If any, at the option of the Bidder.

**Form 6: Check-List for Bidders**

(Ref ITB-clause 9.2)

(To be submitted as part of Technical bid)

(on Company Letter-head)

Bidder's Name \_\_\_\_\_

[Address and Contact Details]

Bidder's Reference No. \_\_\_\_\_ Date.....

**Ref: Your Tender Document No. CMSS/PROC/2024-25/NACO/014, Tender Title: Procurement of Comprehensive Maintenance Contract (CMC) Services for Alere Pima CD4 Machines for NACO, for the period of 02 Years***Note to Bidders: This check-list is merely to help the bidders to prepare their bids, it does not over-ride or modify the requirement of the tender. Bidders must do their own due diligence also.*

Sr	Documents submitted, duly filled, signed	Yes/ No/ N.A.
1.	Form 1.- bid Form (to serve as covering letter and declarations applicable for both the Techno-commercial bid and Financial bid)	
2.	Form 1.1: Bidder Information along with Power of attorney and Registration Certificates etc.	
2.a	Self-attested copy of Registration certificates etc. of the firm	
2.b	Self-attested copy of PAN	
2.c	Self-attested copy of GSTIN registration(s)	
2.d	Self-attested copy of Power of Attorney etc. authorizing signatories on stamp paper to sign the bid	
3.	Form 1.2: Eligibility Declarations, along with supporting documents	
3.a	Self-attested copy of Registration certificate for bidders/ subcontractors from restricted neighbouring countries	
3.b	Self-attested copy of MSME registration	
3.c	Self-attested copy of Start-up registration/ status	
4.	Form 2: 'Schedule of Requirements – Compliance	
5.	Form 4: Qualification Criteria – Compliance	
6.a	Documents Attached supporting the compliance to qualification criteria	
6.	Form 4.1: Performance Statement	
7.a	Documents/ contracts supporting the performance statement	
7.	Form 4.2: Annual Turnover Statement	
8.a	Copies of the audited Annual reports including the Balance Sheet and Profit and Loss Account along with all the annexure for the last three years, as required	
8.	Form 4.3: Manufacturer Authorization Form	
9.	Form 4.4: Details of Service Centre with Name of Engineer	
10.	Form 5: Terms and Conditions – Compliance	
11.	Form 6: This Checklist	
12.	Form 7/ 7A: Documents relating to Bid Security	

13.	Price Schedule (BOQ) Excel Sheet downloaded from the Portal filled and uploaded) for <b><u>Yearly CMC Rate Per Unit</u></b>	
14.	PAC Certificate from Manufacturer (If applicable)	
15.	Any other requirements, if stipulated in bid document; or if considered relevant by the Bidder	

.....  
 (Signature with date)

.....  
 (Name and designation)

Duly authorized to sign bid for and on behalf of.....

[name & address of Bidder and seal of company]

**Form 7: Documents relating to Bid Security.**

(Ref ITB-clause 9.2)

*Note: To be submitted as part of Technical bid, along with supporting documents, if any.*

*Submit as Form 7 as part of Technical bid, a Bid Securing Declaration In lieu of bid security in the following format. Bidders exempted from submission of bid security are also required to submit this.*

**Bid Securing Declaration (Should be notarised on Rs. 100 stamp papers)**

(on Company Letter-head)

Bidder's Name \_\_\_\_\_

[Address and Contact Details]

Bidder's Reference No. \_\_\_\_\_ Date.....

To

DG & CEO, Central Medical Services Society, Ministry of Health and Family welfare,  
Government of India, New Delhi

Address: 2nd floor, Vishwa Yuvak Kendra, Pt. Uma Shankar Dikshit Marg, Teen Murti Road,  
Opposite Police Station Chanakaya Puri,  
New Delhi-110021

Telephones: 011-21410905, 21410906

**Ref: Your Tender Document No. CMSS/PROC/2024-25/NACO/014, Tender Title:  
Procurement of Comprehensive Maintenance Contract (CMC) Services for Alere Pima  
CD4 Machines for NACO, for the period of 02 Years**

Sir/ Madam

We, the undersigned, solemnly declare that:

We understand that according to the conditions of this Tender Document, for MSEs and Startups bidders, the bid must be supported by a Bid Securing Declaration in lieu of Bid Security.

We confirm that we are MSE/Startups and unconditionally accept the conditions of this Bid Securing Declaration. We understand that we shall stand automatically suspended from being eligible for bidding in any tender in Procuring Organisation for 2 years from the date of opening of this bid if we breach our obligation(s) under the tender conditions if we:

1) withdraw/ amend/ impair/ derogate, in any respect, from our bid, within the bid validity;  
or

2) being notified within the bid validity of the acceptance of our bid by the Procuring Entity:

a) refused to or failed to produce the original documents for scrutiny or the required Performance Security within the stipulated time under the conditions of the Tender Document.

b) Fail or refuse to sign the contract.

We know that this bid-Securing Declaration shall expire if the contract is not awarded to us, upon:

1) receipt by us of your notification

a) of cancellation of the entire tender process or rejection of all bids or

b) of the name of the successful bidder or

2) forty-five days after the expiration of the bid validity or any extension to it.

(Signature with date)

.....  
(Name and designation)

Duly authorized to sign bid for and on behalf of.....

[name & address of Bidder and seal of company]

Dated on ..... day of ..... [insert date of signing]

Place.....[ insert place of signing]

DA:.....

Form 7A : **Bank Guarantee for EMD (Format)**

**Instruction to BG Issuing Bank – The Bank Guarantee should be through SFMS (Structured Financial Messaging System) & the Field No. 7037 is filled with the bank details i.e. HDFC Bank Ltd, IFSC Code - HDFC0000003& Beneficiary Customer ID – CENTRALYCX - M/s CENTRAL MEDICAL SERVICES SOCIETY. This is captured in both IFN760 COV (BG Issuance) / IFN767 COV (BG Amendment, if any)**

*[The Bank shall fill in this Bank Guarantee Form in accordance with the instructions indicated.]*

*[insert **Bank's Name**, and **Address of Issuing Branch or Office**]*

**Beneficiary:** *[insert **Name and Address of Purchaser**]*

**Date:** \_\_\_\_\_

**BID GUARANTEE No.:** \_\_\_\_\_

We have been informed that *[insert **name of the Tenderer** ]* (hereinafter called “the Tenderer”) has submitted to you its bid dated (hereinafter called “the Bid”) for the execution of *[insert **name of contract**]* under Tender No.....

Furthermore, we understand that, according to your conditions, bids must be supported by a EMD.

At the request of the Tenderer, we *[insert **name of Bank**]* hereby irrevocably under take to pay you any sum or sums not exceeding in total an amount of *[insert **amount in figures**]* (*[insert **amount in words**]*) upon receipt by us of your first demand in writing accompanied by a written statement stating that the Tenderer is in breach of its obligation(s) under the bid conditions, because the Tenderer:

- a) has withdrawn its Bid during the period of bid validity specified by the Tenderer in the Form of Bid; or
- b) having been notified of the acceptance of its Bid by the Purchaser during the period of bid validity, (i) fails or refuses to execute the Contract Form, if required, or(ii)fails or refuses to furnish the security deposit, in accordance with the Instructions to Tenderer s.
- c) does not accept the correction of the Bid Price
- d) This guarantee will expire: (a) if the Tenderer is the successful tenderer ,upon our receipt to copies of the contract signed by the Tenderer and the performance security issued to you upon the instruction of the Tenderer ; or(b) if the Tenderer is not the successful tenderer ,upon the earlier of (i) our receipt of a copy of your notification to the Tenderer of the name of the successful tenderer ;or (ii) Twenty Eight days after the expiration of the Tenderer ’s Bid.

Consequently, any demand for payment under this guarantee must be received by us at the office on or before that date.

This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No. 758.

**BG should be effective once it will be transmitted through SFMS on HDFC Bank Ltd IFSC Code – HDFC0000003.**

# Form 8: Proprietary Article Certificate

**Annexure 6: Proprietary Article Certificate**  
(Refer Para 4.6.1)  
Valid for the Current Financial Year

File Number and Date Reference				
1	Description of article	CMC of AIEVE PIMA CDY machine		
2	Forecast of quantity/annual requirement	71 machine		
3	Approximate estimated value for above quantity	Rs 55,50,000 (for two year)		
4	Maker's name and address	Abbott Rapid Diagnostics Jena GmbH Oranien 0-02743 Germany		
5	Name(s) of authorised dealers/stockists	N/A		
6 I approve the above purchase on PAC basis and certify that: - Note- Tick to retain only one out of (b), (c-1) or (c-2) whichever is applicable and cross out others. Please do confirm (a) by ticking it - without which PAC certificate will be invalid.				
6(a)	This is the only firm who is manufacturing/stocking this item. AND	<input checked="" type="checkbox"/>		
6(b)	A similar article is not manufactured/sold by any other firm, which could be used in lieu OR	<input checked="" type="checkbox"/>		
6 (c-1)	No other make/brand will be suitable for following tangible reasons (like OEM/warranty spares): OR <i>AIEVE PIMA CDY machine is a close system &amp; it is HEDYER one machine specific</i>	<input type="checkbox"/>		
6(c)	No other make/brand will be suitable for following intangible reasons (if PAC was also given in the last procurement cycle, please also bring out efforts made since then to locate more sources): OR	<input type="checkbox"/>		
7	Reference of concurrence of finance wing to the proposal:			
History of PAC purchases of this item for past three years may be given below				
Name of the Supplier	Order/Tender Reference & Date	Quantity Ordered	Basic Rate on Order (Rs.)	Adverse Performance Reported if Any
	401/NAU/PAC/Abbott (AIEVE)/CMC-24/PO/01/2023 dated 18-10-23	74	Rs 37,500	nil

## FORMATS

### Format 1: Letter of Acceptance (Ref Clause 13.2.5 of ITB)

#### LETTER OF ACCEPTANCE

No: CMSS/PROC/2024-25/\_\_\_/\_\_\_  
\_\_\_\_\_

Date

To,  
M/s \_\_\_\_\_  
Address: \_\_\_\_\_  
Attn: \_\_\_\_\_  
Phone: \_\_\_\_\_  
Email \_\_\_\_\_

(Kind Attn: \_\_\_\_\_(Name), \_\_\_\_\_ Designation)

**Sub: Acceptance of Tender for supply of \_\_\_\_\_**

Ref: 1) CMSS Tender No. **CMSS/PROC/2024-25/\_\_\_/\_\_\_** opened on

\_\_\_\_\_ 2) Your Ref. No. \_\_\_\_\_ dated \_\_\_\_\_ in response to above mentioned tender.

Dear Sir,

I am pleased to inform you that your offer in response to above mentioned tender for supply of \_\_\_\_\_ has been accepted for following items:

Sc h No.	Items Description	Quanti ty	Unit	Ex- Works per Unit (Rs.)	GS T (%)	GS T (Rs )	Transport & any other charges (Rs.)	Total unit price (all incl) (Rs.)	Grand Total (Rs.)
1									
2									
<b>Grand Total</b>									

- You are requested to deposit Security Deposit @ 5% of the total value by NEFT/ RTGS/ Bank Guarantee/Demand Draft/ Banker's Cheque and enter into an Agreement, as per the format given in **Annexure-X** of the Tender document, within 15 days from the date of receipt of this letter. The Security Deposit shall be valid for 1260 days from the date of commencement.
- Please convey your acceptance to this LOA within 03 days of issue, else it will be presumed that you are not keen to accept the LOA and CMSS may



proceed for allocation of quantity to other bidder and with other actions stipulated in referred Tender document.

4. All other terms and conditions will be applicable as per Tender document no. CMSS/PROC/2023-24/\_\_\_/\_\_\_ and subsequent amendments to it.

*GM/Procurement*

*Annexure A to LOA No:*

*Supplier: M/s \_\_\_\_\_*

**Annexure-A**

LIST OF MANUFACTURING LICENSES & SITE ADDRESSES					
Sr. No.	Item Code	Item Description	Manufacturing Site Address	Manufacturing License No.	Remarks
1					
2					
3					

**Format 1A: Long Term Agreement (LTA)**  
(Ref Clause 13.2.5 of ITB)

**LONG TERM AGREEMENT (LTA) NO.:** CMSS/PROC/2024-25/\_\_\_\_/LTA/\_\_\_\_

**E- STAMP CERTIFICATE NO.:**

**LTA Validity:** From \_\_\_\_\_ to \_\_\_\_\_

**TERMS OF AGREEMENT**

THIS AGREEMENT made the..... day of ....., year between **Central Medical Services Society, 2<sup>nd</sup> Floor, Vishwa Yuvak Kendra, Pt. Uma Shankar Dikshit Marg, Teen Murti Marg, Opposite Police Station Chankaya Puri, New Delhi-110021** (here in after "the Purchaser") of the one part and ..... (Name of Supplier) of..... (Address and Country of Supplier) (Here in after called "the Supplier") of the other part:

WHEREAS the Purchaser is desirous that certain Goods/Service and ancillary services viz; **Procurement of** \_\_\_\_\_

in the Tender Reference No. **CMSS/PROC/2024-25/\_\_\_/\_\_\_**, **Dt**\_\_\_\_\_ (Brief Description of Goods and Services) and has accepted a bid by the Supplier for the supply of those goods and services for the sum of..... (Contract Price in Words and Figures) (Hereinafter called "the Contract Price").

**WHEREAS** the Supplier confirms that it is qualified, ready, willing and able to supply/services the **Procurement of** \_\_\_\_\_, in accordance with the terms and conditions of this Agreement.

**1. DEFINITIONS**

**Commencement Date** means \_\_\_\_\_

**Expiry Date** means \_\_\_\_\_

**Products**, in singular form Product, means the item(s), as described and detailed above, provided by the Supplier to CMSS from time to time pursuant to this agreement.

**Tender** means Tender No. Tender No: **CMSS/PROC/2024-25/\_\_\_/\_\_\_** from CMSS to the Supplier, to quote for the cost of supply of the Products/Services to CMSS.

**Long Term Agreement**, as abbreviated to Agreement or LTA, means this Agreement between the Parties, to provide Products, including its Annexure, however with due consideration of the order of precedence among the LTA and individual Annexure.

**Parties** means CMSS and the Supplier, their successors and assigns and where not repugnant to the context, their servants or agents.

**NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:**

**1. LTA DOCUMENTS:**

The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:

- (a) This LTA
- (b) The Notice Inviting Tender
- (c) Terms and Conditions of Tender Document as given in Tender No: **CMSS/PROC/2024-25/\_\_\_/\_\_\_**, dt. \_\_\_\_\_
- (d) The Minutes of Pre-Bid meeting and corrigendum issued.
- (e) Schedule of Requirement.
- (f) The Technical Specification
- (g) The Supplier's Offer including Enclosures, Annexure etc.
- (h) Any other document listed in the supplier's bid and replies to queries, clarifications issued by the purchaser, such confirmations given by the tenderer which are acceptable to the purchaser and the entire Addendum issued as forming part of the contract.
- (i) The Letter of Acceptance issued by the purchaser.

**2. PURPOSE OF LTA:**

2.1 The Purchaser hereby covenants to pay the Supplier in consideration of the provision of the goods/Services, the Contract Price at the times and in the manner prescribed by this Agreement.

2.2 Brief particulars of the Products or goods/Services which shall be supplied / provided by the Supplier are as under.

Sc h No	Items Description	Quantity	Unit	Ex-Works per Unit (Rs.)	GST (%)	GST (Rs)	Transport & any other charges (Rs.)	Total unit price (all incl) (Rs.)	Grand Total (Rs.)
1									
2									
<b>Grand Total</b>									

**2.3** The supplier agrees that his supplies are subject to terms and conditions details contained in LTA documents mentioned above. The supplier appreciates that the supplies are meant for public health system in the country and hence will agree to supply the goods/Services of good quality as per standards in a timely manner as specified as per tender terms and conditions. The supplier has already given its no deviation (clause-by-clause compliance) for the subject terms and conditions.

**3 . Manufacturing License and Site License and Site Address:**

As per Annexure A.

IN WITNESS where of the parties here to have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, Sealed and Delivered by the said..... (For the Purchaser)  
in the presence of .....

Signature  
Name  
Address

Signed, Sealed and Delivered by the Said ..... (For the Supplier)  
in the presence of .....

Signature  
Name  
Address

Annexure A to LTA No:  
Supplier: M/s

**Annexure-A**

Annexure A to LTA No:  
Supplier: M/s

LIST OF MANUFACTURING LICENSES & SITE ADDRESSES					
Sr. No.	Item Code	Item Description	Manufacturing Site Address	Manufacturing License No.	Remarks
1					
2					
3					

**Format 1B: Purchase/Service Order (PO)**

(Ref Clause 13.2.5 of ITB)

**PURCHASE/SERVICE ORDER**

**PO No: CMSS/PROC/2024-25/\_\_\_/\_\_\_**

**Dated: \_\_\_\_\_**

To,

M/s \_\_\_\_\_

Address: \_\_\_\_\_

Attn: \_\_\_\_\_

Phone: \_\_\_\_\_

Email \_\_\_\_\_

**Subject: Purchase/Service Order for supply of \_\_\_\_\_ Ref: Long Term Agreement No: CMSS/PROC/2024-25/\_\_\_/\_\_\_ /LTA/..... dated \_\_\_\_\_**

**Dear Sir,**

Please supply/perform following quantities for the items/service specified as per the technical specifications and terms & conditions of the Long Term Agreement referred above:

Sr. No.	Item Code	Item Description	Quantity Accepted by the Purchaser	Unit	Ex Works Price per Unit (Rs)	GST (%)	GST (Rs)	Transportation Charges (Rs)	Rate Per Unit (Landed Price)(Rs)	Total Value (Rs)	Destination
1											As per Annex 1
2											As per Annex-1

1. All the Terms & Conditions of the Agreement signed by you on acceptance of your tender are applicable.
2. Delivery Period: As per Annexure A of the tender document
3. Manufacturing license as per Annexure A and site address as per Annexure B.
4. Payment Terms: Within 75 days of supplies in respect of items requiring sterility tests and within 60 days of supplies for other items//Services.

**General Manager (Procurement)**

Copy to :

1. General Manager (LSC), CMSS
2. General Manager (QA), CMSS
3. General Manager (Finance), CMSS
4. All Consignees (CMSS Warehouses) concerned.

**Annexure-A**

Annexure A to PO No:

Supplier: M/s

CONSIGNEE-LIST						
Sr. No.	Item Description	Consignee Location	Consignee Address	Quantity	UOM	Remarks
1						
2						
3						

**Annexure-B**

Annexure B to PO No:

Supplier: M/s

LIST OF MANUFACTURING LICENSES & SITE ADDRESSES					
Sr. No.	Item Code	Item Description	Manufacturing Site Address	Manufacturing License No.	Remarks
1					
2					
3					

Format 1.1: Bank Guarantee Format for Performance Security

**Instruction to BG Issuing Bank – The Bank Guarantee should be through SFMS (Structured Financial Messaging System) & the Field No. 7037 is filled with the bank details i.e. HDFC Bank Ltd, IFSC Code - HDFC0000003& Beneficiary Customer ID – CENTRALYCX - M/s CENTRAL MEDICAL SERVICES SOCIETY. This is captured in both IFN760 COV (BG Issuance) / IFN767 COV (BG Amendment, if any).**

(Ref Clause 9.4 of ITB and clause 5.8 of GCC)

To

DG & CEO, Central Medical Services Society, Ministry of Health and Family welfare,  
Government of India, New Delhi

Address: 2nd floor, Vishwa Yuvak Kendra, Pt. Uma Shankar Dikshit Marg, Teen Murti Road,  
Opposite Police Station Chanakaya Puri,  
New Delhi-110021

Telephones: 011-21410905, 21410906

Ref: Your Tender Document No. Tender No./ xxxx; Tender Title: GOODS

Whereas..... (name and address of the contractor) (hereinafter called “the contractor”) has undertaken, in pursuance of contract no ..... date..... to supply ..... (description of goods and Works/ Services) (hereinafter called “the contract”).

And Whereas you have stipulated it in the said contract that the contractor shall furnish you with a bank guarantee by a Commercial bank for the sum specified therein as security for compliance with its obligations as per the contract;

And Whereas we have agreed to give the contractor such a bank guarantee.

Now Therefore we hereby affirm that we are guarantors and responsible to you, on behalf of the contractor, up to a total of .....(amount of the guarantee in words and figures), and we undertake to pay you, upon your first written demand declaring the contractor to be in default under the contract and without cavil or argument, any sum or sums within the limits of (amount of guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

We hereby waive the necessity of your demanding the said debt from the contractor before presenting us with demand.

We further agree that no change or addition to or other modification of the terms of the contract to be performed there under or of any of the contract documents which may be made between you and the contractor shall in any way release us from any liability under this guarantee, and we hereby waive notice of any such change, addition, or modification.

This guarantee shall be valid until the .....day of .....20.....

Our.....branch at.....\*(Name & Address of the .....\*(branch) is liable to pay the guaranteed amount depending on the filing of a claim and any part thereof under this Bank Guarantee only and only if you serve upon us at our .....\* branch a written claim or demand and received by us at our .....\* branch on or before Dt..... otherwise, the bank shall be discharged of all liabilities under this guarantee after that.

**BG should be effective once it will be transmitted through SFMS on HDFC Bank Ltd IFSC Code – HDFC0000003.**

(Signature of the authorized officer of the Bank)

.....

.....

Name and designation of the officer

.....

Seal, name & address of the Bank and address of Branch

\*Preferably at the headquarters of the authority competent to sanction the expenditure for the procurement of goods or at the concerned district headquarters or the state headquarters.



**Format 1.2: No Claim Certificate**

(Refer Clause 12.3.1 of GCC)

(On company Letter-head)

Contractor's Name \_\_\_\_\_

[Address and Contact Details]

Contractor's Reference No. \_\_\_\_\_ Date.....

To

DG & CEO, Central Medical Services Society,  
Ministry of Health and Family Welfare,  
Government of India, New Delhi  
Address: 2<sup>nd</sup> floor, Vishwa Yuvak Kendra,  
Pt. Uma Shankar Dikshit Marg, Teen Murti Road, Opposite Police Station Chanakaya Puri,  
New Delhi-110021  
Telephones: 011-21410905, 21410906

**No Claim Certificate**

Sub: Contract Agreement no. ----- dated -----for the supply of -----

We have received the sum of Rs. (Rupees  
\_\_\_\_\_ only) as final settlement due to us for the  
supply of \_\_\_\_\_  
under the abovementioned contract agreement.

We have received all the amounts payable to us with this payment and have no outstanding dispute of any description whatsoever regarding the amounts worked out as payable to us and received by us.

We hereby unconditionally and without any reservation whatsoever, certify that we shall have no further claim whatsoever, of any description, on any account, against the Procuring Entity, under contract above. We shall continue to be bound by the terms and conditions of the contract agreement regarding its performance.

Yours faithfully,

Signatures of contractor or  
officer authorised to sign the contract documents.  
on behalf of the contractor

(company Seal)

Date: \_\_\_\_\_

Place: \_\_\_\_\_

**Format 1.3: Certification by Prospective Arbitrators**

(Ref Clause 11.5.4 of GCC)

To

DG & CEO, Central Medical Services Society,  
Ministry of Health and Family welfare, Government of India, New Delhi  
Address: 2nd floor, Vishwa Yuvak Kendra,  
Pt. Uma Shankar Dikshit Marg, Teen Murti Road,  
Opposite Police Station Chanakaya Puri,  
New Delhi-110021  
Telephones: 011-21410905, 21410906

**Certification by Prospective Arbitrators**

1. Name: \_\_\_\_\_
2. Contact Details: \_\_\_\_\_
3. I hereby certify that I am retired officer of *[Name of Organisation]* retired as \_\_\_\_\_ in \_\_\_\_\_ grade.
4. I have no past or present relationship concerning the subject matter in dispute, whether financial, business, and professional or another kind.

Or

I have past or present relationships concerning the subject matter in dispute, whether financial, business, professional or another kind. The list of such interests is as under:-----

5. I have no past or present relationship/ interest financial, business, professional or other, in any of the parties, which may raise justifiable doubts about my independence or impartiality in terms of the Arbitration and Conciliation Act 1996 amended from time to time.

Or

I have past or present relationship/ interest financial, business, professional or other, in any of the parties, which may raise justifiable doubts about my independence or impartiality in terms of the Arbitration and Conciliation Act 1996 as amended from to time. The details of such relationship or interest are as under:-----

6. There are no concurrent circumstances that are likely to affect my ability to devote sufficient time to the arbitration and finish the entire arbitration within twelve months.

Or

Some circumstances are likely to affect my ability to devote sufficient time to the arbitration and finish the entire arbitration within twelve months. The list of such circumstances is as under:-----

Signature)  
(Name & Designation)

**Format 2: Authorization for Attending Pre-bid Conference**

(Refer ITB-Clause 8)

(on Company Official Letter Head)

Bidder's Name \_\_\_\_\_

[Address and Contact Details]

Bidder's Reference No. \_\_\_\_\_ Date.....

To

DG & CEO, Central Medical Services Society, Ministry of Health and Family welfare,  
Government of India, New Delhi

Address: 2nd floor, Vishwa Yuvak Kendra, Pt. Uma Shankar Dikshit Marg, Teen Murti Road,  
Opposite Police Station Chanakaya Puri,

New Delhi-110021

Telephones: 011-21410905, 21410906

Ref: Your Tender Document No. Tender No./ xxxx; Tender Title: GOODS/ SERVICES

Subject: Authorization for attending Pre-bid Conference on \_\_\_\_\_ (date).

Following persons are hereby authorized to attend the Pre-bid Conference for the tender mentioned above on behalf of \_\_\_\_\_ (Bidder) in order of preference given below.

Sr.	Name	Government Photo ID Type/ Number
I.		
II.		
Alternate Representative		

*Note:*

*1. Maximum of two representatives (carrying valid Government photo IDs) shall be permitted to attend the Pre-bid opening. An alternate representative shall be permitted when regular representatives are not able to attend.*

*2. Permission to enter the hall where the pre-bid conference is conducted may be refused if authorization as prescribed above is not submitted.*

Signatures of bidder

or

Officer authorized to sign the bid.

Documents on behalf of the bidder

[name & address of Bidder and seal of company]

**Format 3: CONSIGNEE RECEIPT CERTIFICATE**

**DELETED**

## Sample 1 of BOQ (Item Rate BOQ from CPPP)

Validate	Print	Help	<a href="#">Use BoQ</a>						
Tender Inviting Authority: DG & CEO, CMSS									
Name of Work: TENDER for Procurement of Comprehensive Maintenance Contract (CMC) Services for Alere Pima CD4 Machines for NACO, for the period of 02 Years									
Tender No: CMSS/PROC/2024-25/NACO/014									
Bidder Name : <span style="background-color: #e0ffff; display: inline-block; width: 80%; height: 15px;"></span>									
<div style="position: relative; height: 40px;"> <span style="font-size: 48px; opacity: 0.3; position: absolute; top: 50%; left: 50%; transform: translate(-50%, -50%); pointer-events: none;">Page 1</span> </div>									
<b>PRICE SCHEDULE</b> <small>(This BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevant columns, else the bidder is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Values only)</small>									
NUMBER #	TEXT #	TEXT #	NUMBER #	TEXT #	NUMBER #	NUMBER	NUMBER	NUMBER	
Sl. No.	Name of the Item	Location	Quantity in Tender	Units	EX Works price Per Unit in Rs.	GST Per Unit (In Rs.)	Any Other Charges Per Unit in Rs. (Till Consignee Locations) on DDP basis, All Inclusive and firm & fixed	Total Unit Price With GST (In Rs.) (Col 6+ Col 7+ Col 8)	
1	2	3	4	5	6	7	8	9	
1.01	Yearly CMC Rate for Alere Pima CD4 Machines for NACO as per Annexure-A	1. Annex-A	74	Nos				₹ 0.0000	